

#### RASHTRASANT TUKADOJI MAHARAJ NAGPUR UNIVERSITY

#### DIRECTION NO. 37 OF 2019

"ADMISSIONS AND EXAMINATIONS LEADING TO THE AWARD OF DEGREE OF MASTER OF BUSINESS ADMINISTRATION (OUTCOME BASED – CBCS), IN THE FACULTY OF COMMERCE & MANAGEMENT, DIRECTION, 2019".

(Issued by the Vice-Chancellor under section 12(8) of the Maharashtra Public Universities. Act, 2016)(Mah. Act No. VI of 2017)

WHEREAS, the Maharashtra Public Universities Act, 2016 (No. VI of 2017) (hereinafter the "Act") has come into force with effect from 1st March, 2017 and the same has been made applicable to Rashtrasant Tukdoji Maharaj Nagpur University;

#### **AND**

WHEREAS, the Direction No. 22 of 2017 entitled "DIRECTION REGARDING CHOICE BASED CREDIT SYSTEM AND EXAMINATIONS LEADING TO THE MASTERS DEGREE OF BUSINESS ADMINISTRATION IN THE FACULTY OF COMMERCE AND MANAGEMENT, RASHTRASANT TUKADOJI MAHARAJ NAGPUR UNIVERSITY, NAGPUR", was issued under Section 12(8) of the Act;

#### AND

WHEREAS, the Board of Studies in Business Administration and Business Management (hereinafter the "Board of Studies") in its meeting held on 30<sup>th</sup> October 2018 decided to revise the curriculum for MBA course in accordance with the model curriculum prescribed by the Apex Body, AICTE and for that purpose constituted a Sub-Committee to prepare the draft of the new syllabus;

#### **AND**

WHEREAS, the Board of Studies in its meeting held on 9<sup>th</sup> May 2019 approved the revised scheme of examination and syllabus submitted by the Sub-Committee constituted for the said purpose;

#### **AND**

WHEREAS, the Faculty of Commerce and Management in its meeting held on 30<sup>th</sup> May 2019 approved the revised scheme of examination and syllabus suggested by the Board of Studies and the same was subsequently approved by the Academic Council of the university in its meeting held on 10<sup>th</sup> June 2019;

#### AND

WHEREAS, as per the provisions of sub section 1 of Section 73 of the act an ordinance is required to be made for regulating admission of the students to a course

of study leading to the award of a degree in a particular discipline of the study but the making of an ordinance is a time consuming process and there is an exigency in introduction of the new syllabus of the MBA course from the Academic Session 2019-20;

Now, therefore, I, Dr. Siddarthavinayak P. Kane the Vice-Chancellor of the university in exercise of my powers under Section 12(8) of the Act, do hereby issue the following direction:

- This Direction shall be called: "ADMISSIONS AND EXAMINATIONS LEADING TO THE AWARD OF DEGREE OF MASTER OF BUSINESS ADMINISTRATION (OUTCOME BASED – CBCS), IN THE FACULTY OF COMMERCE & MANAGEMENT, DIRECTION, 2019".
- 2. This Direction shall come into the force from the date of its issuance.
- 3. In this Direction unless the context requires otherwise;
  - a. "College" College means and includes all the colleges, institutes and departments conducted by or affiliated to the Rashtrasant Tukadoji Maharaj Nagpur University, offering the AICTE approved MBA program.
  - b. "Competent Authority" means All India Counsil of Technical Education.
  - c. "Course" means a subject (theory as well as practical) included in the curriculum of MBA program under this Direction.
  - d. "Program" means a Master of Business Administration program.
  - e. "University" means The Rashtrasant Tukadoji Maharaj Nagpur University, Nagpur.
- 4. The duration of M.B.A. programme, under this Direction, shall be of Two years consisting of four semesters i.e Semesters-I & II in first year and Semesters-III & IV in second year.
- 5. Subject to compliance with the provisions of this direction and of other ordinances in force from time to time, an applicant for admission to this course shall have passed the degree examination of University or any other recognized University equivalent thereto with 50% aggregate marks for open category students and 45% aggregate marks for the Backward Class candidates or as notified by the State Government (Competent Authority) from time to time. Provided that Students who have passed the Common

Management Aptitude Test (CMAT) conducted by All India Council for Technical Education or the Common Entrance Test (CET) conducted by the Directorate of Technical Education or any other entrance examination conducted by any competent authority approved by the Directorate of Technical Education and fulfilling the other eligibility conditions, which may be prescribed by the University, alone shall be admitted to this programme.

- 6. The Examinations for Semesters I, II, III and IV shall be held twice in a year at such places and on such dates as may be fixed by the University.
- 7. The fees for examination shall be as prescribed by the University from time to time.
- 8. A student admitted to the MBA programme under this Direction, in pursuance of provisions of para 5 above or in pursuance of the absorption scheme hereunder, shall not be eligibible to join any other programme (under graduate or a post-graduate) in this university or any other university simultaneously.
- 9. In order to be eligible for appearing in the end semester examination conducted by the university the student must have pursued a regular course of study for not less than 90 days, to be certified by the Director/Head/Principal of the Institution/College/Department of the college or the University, in that semester.
- 10. Without prejudice to the other provisions of Ordinance No. 6 relating to the Examinations in General, the provisions of Paragraphs 5, 7, 8, 10, 26 and 31 of the said Ordinance shall apply to collegiate candidate, registered for the course governed by this Direction.
- 11. Outcome Based Student Centric Evaluation: The program and its all courses shall have well defined outcomes to be attained by the student on completion of the program/course. The question papers shall be set to assess the attainment of these outcomes.
- 12. Choice Based Credit System (CBCS): The MBA program shall consist of 30 courses including a project equivalent to 1 course in in any of the specialization area opted by the student and an Exit Seminar equivalent to 1 course. The courses in this program are of two kinds: Core and Elective, as detailed below. The elective courses also include MOOCs.
  - f. **Core Course**: This is the course which is to be compulsorily studied by a student as a core requirement to complete the requirement of a program in a said discipline of study (Comprising of basic subjects of Business Management).

g. **Elective Course**: -It is a course which can be chosen from the pool of courses. The course may be specific/specialized/supportive or advanced to the discipline of study.

A student is required to Select *Any Two* Electives as follows-

- Either both the Electives from Core Group **OR**
- One Elective each from Core Group and Complementary Group

	Financial Management				
Core Group	Marketing Management				
	Human Resource				
	Management				
	Operations Management				
Complementary	Business Analytics				
Group	Entrepreneurship				
Group	Development				
	International Business				

<u>Note:</u> The affiliated Management Institutes / Colleges/ Department shall declare the Elective/Specialization it is offering before the commencement of admission process of Semester -I in their Information Brochure and website and communicate the same to the University well in advance. The Institute will offer the Specialization only if minimum <u>TEN</u> students opt for the same.

- **a.** MOOCs: Every student admitted to this program has to successfully complete TWO Massive Online Open Courses available on portal to become eligible for the award of MBA degree. The credit points of MOOCs earned by a student shall be transferred in the Mark list of Semester IV. The student has liberty to complete these two courses any time during the MBA program after his/her admission and it is not restricted to any specific semester/s. However, the student is advised to successfully complete these MOOCs before 4<sup>th</sup> Semester.
- b. In compliance with the Choice Based Credit System, the student is free to opt for any course available on the SWAYAM/NPTEL portal during a particular semester provided the course has minimum 4 credits. Following guidelines are to be followed by the concerned stakeholders such as students, University and Institute/College/ Department to enable student to opt for MOOC and the credit transfer of such MOOC completed by the student.

- i. The Institute/College/Department shall provide the list of courses (with minimum 4 Credits/minimum duration of 12 weeks) available in the beginning of each semester to students on its website, college notice boards and through other medium of communication. Similarly, such a list shall also be published on the University's website.
- ii. A student may select the course (with minimum 4 Credits/minimum duration of 12 weeks) of her/his choice from the available courses and register for the same.
- **iii.** A student is also required to appear and successfully complete the online examination for the MOOC opted by him/her.
- **iv.** The successful completion of TWO such MOOCs comprising of total **8 Credit Points** is mandatory for every student to become eligible for the award of degree.
- **v.** If a student has completed a MOOC carrying more than 4 credits, then only 4 credits shall be considered and be shown in the mark list of 4<sup>th</sup> Semester against such course.
- **vi.** In case, the MOOC certificate does not have a mention of Credits, the Principal/Director/Head shall certify the number of credits for which a course of minimum duration of 12 weeks shall be considered equivalent to 4 credits.
- vii. A student is expected to fill the examination form for Semester IV along with the titles of courses (MOOC courses) he/she had completed or pursuing.
- viii. The University shall provide an option as 'MOOC-1' and 'MOOC- 2' in the drop-down list while filling up the online examination form for IVth Semester.
  - ix. The marks/grade obtained by the student in such MOOCs shall be submitted by the Institute/College/Department (with copy of Certificate) to the University along with Internal Assessment Marks for Semester IV.
  - x. In case a student is not able to complete TWO MOOCs by the end of Semester IV, he/she shall be marked absent in MOOC 1 and MOOC 2 subjects in the Semester IV Mark list. Such students, on successful completion of MOOCs and submission of certificates to that effect, shall be declared successful and become eligible for award of degree.
  - **xi.** The Board of Studies in Business Administration and Business Management shall appoint a 'Steering Committee' to deal with the difficulties and problems of students/Institutes arising out of this scheme.
- xii. The online examination of such courses (MOOC) is conducted by Host Institutions and not by the University and the dates of examination are declared at the beginning of the session. Hence, the University shall keep these days free from its MBA

Examination Time-Table and shall not schedule any End Semester Examination on such dates.

**xiii.** The examination fee of MOOCs is to be paid and borne by the student separately.

#### 13. Credit Based Teaching and Evaluation Scheme:

#### **Induction Cum Foundation Course:**

This course is aimed at making the student ready to pursue higher education in business management. As a graduate of any stream/faculty is eligible to take admission to this program, the Institute/College/Department may have students from various streams such as Commerce, Humanities, Science, Engineering or any other Interdisciplinary studies. Hence, every institute shall organize an Induction Cum Foundation Course for First Year Students before commencement of academic session for First Semester. The desired contents of such Induction Course is provided in **Appendix No. 3**.

#### Guidelines for Induction Cum Foundation Course:

- The Induction Course shall have minimum 40 contact hours.
- The Induction Course does not carry any Credit and hence the evaluation of students is not mandatory at the end of this Course.
- The Institute/College/Department shall organize the Induction Course before commencement of classes for First Semester and ensure the attendance of all enrolled students for the same.
- The Institute/College/Department shall keep proper record of the Induction Course to be verified by the competent authority, if needed.
- The contents of Induction Course provided in **Appendix No.3** are minimum and the Institute/College/Department is free to add any relevant content as they deem fit.

# 14. Courses offered, contact hours, credits attached and allocation of marks shall be as follows:

Semester-I Marks Course Code Examination **Total Hours** Instruction University Internal/ End Exam. **Tutorial** Assessme Credits Semester Total **Course Name** 1T1 Managerial Uni. 20 10 30 80 20 100 3 Management 1T2 Uni. 20 10 30 80 20 100 3 **Information Systems Business Research** 1T3 Uni. 10 20 30 80 20 100 3 Organizational 1T4 Uni. 25 05 30 80 20 100 3 Behaviour Financial Reporting, Statements and 1T5 Uni. 20 10 30 80 20 100 3 Analysis **Business Statistics** 100 1T6 and Analytics for Uni. 20 10 30 80 20 3 **Decision Making** Legal and Business 1T7 Uni. 25 05 30 80 20 100 3 Environment Managerial Skills for Intern 10 1P8 20 30 00 100 100 3 Effectiveness al Total 560 800 **150** 90 **240 240** 24

#### Semester-II

le		_	_		S	]	Marks	5	
Course Code	Course Name	Internal/ University	Instruction Hours	Tutorial Hours	Total Hours	Semester End Exam.	Assessme	Total	Credits
2T1	Financial Management	Uni.	20	10	30	80	20	100	3
2T2	Marketing	Uni.	25	05	30	80	20	100	3
2T3	Human Resource Management	Uni.	25	05	30	80	20	100	3
2T4	Operations Management	Uni.	20	10	30	80	20	100	3
2T5	International Business	Uni.	25	05	30	80	20	100	3

2T6	CSR and Sustainability Uni.			05	30	80	20	100	3
2T7	Cost Accounting	Uni.	20	10	30	80	20	100	3
2T8	2T8 Management Case Interpretation Analysis na		20	20	40	00	100	100	4
	Total					560	240	800	25

Semester-III

	<u> </u>	<u>Seme</u>		<u>.                                    </u>			N f1	_	
ode		Internal / University Xamination	uc	1	ırs		Marks	5	
Course Code	Course Name Internal		Instruction Hours	Tutorial Hours	Total Hours	Semester End Exam.	Assessme	Total	Credits
3P1	Summer Internship Project Assessment	Intern al	15	45	60	00	100	100	6
3T2	Elective I – Paper 1	Uni.	30	10	40	80	20	100	4
3T3	Elective I – Paper 2	Uni.	30	10	40	80	20	100	4
3T4	Elective I - Paper 3	Uni.	30	10	40	80	20	100	4
3T5	Elective II -Paper 1	Uni.	30	10	40	80	20	100	4
3T6	Elective II-Paper 2	Uni.	30	10	40	80	20	100	4
3T7	Elective II- Paper 3	Uni.	30	10	40	80	20	100	4
3T8	Strategic Management	Uni.	25	05	30	80	20	100	3
	Total					560	240	800	33

Semester-IV

	_		_		rs.				
Course	Course Name	Internal / University	Instruction Hours	Tutorial Hours	Total Hours	End Fvam	Assessm	Total	Credits
4T1	Elective I – Paper 4	Uni.	30	10	40	80	20	100	4
4T2	Elective II - Paper 4	Uni.	30	10	40	80	20	100	4
4M3	MOOC 1	MOOC Assess ment	20	20	40	00	100	100	4

4M4	MOOC 2	MOOC Assess ment	20	20	40	00	100	100	4
4P5	Project Work and Viva Voce	Uni.	10	30	40	50	50	100	4
4S6 Exit Seminar and Open Defense		Uni.	10	30	40	100	00	100	4
	Total	120	120	240	310	290	600	24	

#### **Summary of the Total Marks and Credits**

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Sr. No.		Instruction Hours	Tutorial Hours	Total Hours	End	Assessme	Total	Credits
1	Semester – I	150	90	240	560	240	800	24
2	Semester – II	180	70	250	560	240	800	25
3	Semester – III	220	110	330	560	240	800	33
4	Semester – IV	120	120	240	310	290	600	24
	Total	670	390	1060	199	101	3000	106

- a. The End Semester written examination of all the courses shall be conducted by the University.
- b. The performance of the learners will be evaluated in two Components, one component will be the continuous assessment by the Institute/College/Department (Internal Assessment) carrying 20% marks and the second component will be the End Semester Examination (conducted by the University) carrying 80% marks.

#### The allocation of Internal Assessment Marks

1a	Attendance of the student during a particular semester	05
		marks
1b	An assignment based on curriculum to be assessed by the teacher	05
	concerned	marks
1c	Subject wise class test conducted by the teacher concerned	05
		marks
1d	Subject presentation/viva-voce seminar conducted during the	05

	semester	marks
1	Internal assessment Total marks	20
2	Semester wise End Examination marks	80
	Total Marks Per Course	100

- Marks for internal assessment, awarded on the basis of tests, assignment etc. as prescribed above by the teacher in the respective subject and moderated by the Director shall be *notified on the college notice board and institute website for information of students* and it shall be communicated to the University at least 5 days before the commencement of the End Semester examination.
- The college shall preserve the answer sheets and assignments submitted by the students and attendance record and evaluation sheets for at least *five* academic years, while the summary of the internal marks to be preserved as a permanent record.
- A student has to pass each course/subject *jointly* in University Assessment and Internal Assessment. There is no provision for reassessment of Internal Assessment marks.
- c. <u>Summer Training</u>: At the end of second semester, all students will have to undergo summer training of 6-10weeks with an industrial, business or service organization by taking a project study. The condition of successfully completing the program shall not be deemed to have been satisfied unless a student undergoes summer training under the supervision of the department in organizations as approved by the Director/ Principal/ Head / Faculty from time to time. Alternatively Director/ Principal/ Head / Faculty of the Department/ College/ Institute may allocate the sector/ industry/ company specific project to the individual student. Each student will be required to submit a project report to the Department/ College/ Institute for the work undertaken during this period within *three* weeks of commencement of the third semester for the purpose of evaluation in the third semester. The detailed parameters for evaluation of SIP projects are provided in **Appendix No. 3**.

#### 15. Credit and Grade Point System:

Conversion of Marks to Grades and Calculations of SGPA (Grade Point Average) and CGPA (Cumulative Grade Point Average): In the Credit and Grade Point System, the assessment of individual Courses in the concerned examinations will be on the basis of marks only, but the marks shall later be converted into Grades by the mechanism herein specified wherein the overall performance of the Learners can be reflected after considering the Credit Points for any given course. However, the overall evaluation shall be designated in terms of Grade. There are some abbreviations used here that need understanding of each and every parameter involved in grade

computation and the evaluation mechanism. The abbreviations and formulae for this purpose are as follows:-

#### Abbreviations and Formulae Used

G: Grade

**GP:** Grade Points

C: Credits

**CP: Credit Points** 

CG: Credits X Grades (Product of credits & Grades)

SGPA =  $\Sigma$ CG: Sum of Product of Credits & Grades points /  $\Sigma$ C: Sum of Credits points

SGPA: Semester Grade Point Average shall be calculated for individual semesters. (It is also designated as GPA)

CGPA: Cumulative Grade Point Average shall be calculated for the entire Program by considering all the semesters taken together.

While calculating the CG the value of Grade Point 1 shall be consider Zero (0) in case of students who failed in the concerned course/s i.e. obtained the marks below 50.

After calculating the SGPA for an individual semester and the CGPA for entire program, the value can be matched with the grade in the Grade Point table as per the TEN (10) Points Grading System and expressed as a single designated GRADE such as O, A, B, etc....

#### Calculation of SGPA:

#### Illustration for Calculation of SGPA

Sr. N o.	Name of Subject	Credi ts	Marks obtain ed out of 80	Internal Assessm ent Marks (Out of 20)	Total Mar ks (Out of 100)	Grad e Poin ts	Credit Points (CreditsXGra de)
1	Managerial Economics	3	43	17	60	7	21
2	Manageme nt Information Systems	3	52	18	70	8	24
3	Business Research	3	54	18	72	8	24
4	Organizatio	3	63	17	80	9	27

	nal Behaviour						
5	Financial Reporting, Statements and Analysis	3	54	18	72	8	24
6	Business Statistics and Analytics for Decision Making	3	43	17	60	7	21
7	Legal and Business Environme nt	3	63	17	80	9	27
8	Managerial Skills for Effectivenes s	3	-	-	85	10	30
		24					198
		8.25					

Calculation of CGPA:  

$$CGPA = \frac{\sum SGPA \ X \ Credits}{\sum Credits}$$

### Illustration for Calculation of CGPA

Semester	Total Credits	SGPA	SGPA X Credits		
I	24	8.25	198		
II	24	9	216		
III	34	8.6	292.4		
IV	IV 24		192		
TOTAL	106		898.4		

Thus, CGPA = 898.4/106 = **8.48** 

The SGPA and CGPA shall be rounded off to 2 decimal points and reported in the Mark list / Transcript.

After calculating the SGPA for an individual semester and the CGPA for entire program, the value can be matched with the grade in the Grade Point table as per the ten (10) Points Grading System and expressed as a single designated GRADE such as O, A+, A, B+, B, etc.

Marks	Grade	Grade Points
85 and Above	O	10
84-75	A	9
74-65	В	8
64-60	С	7
59-55	D	6
54-50	E	5
49 and Below	F (Fail)	0

Conversion of CGPA into Grades and Division shall be as follows:

CGPA	Grade	Division
9.0-10	О	Distinction
8.0-8.9	A	Distinction
7.0-7.9	В	Distinction
6.0-6.9	С	First
5.5-5.9	D	Second
5.0-5.4	Е	Second
00-4.9	F (Fail)	Fail

Note: Final Mark List will only show the Grade, Grade points and Division and not the marks.

16. The award of grace marks for passing an examination and securing higher Grades shall be as per the governing Ordinance/Direction of the university.

#### 17. Conversion of CGPA into Equivalent Percent Marks:

The CGPA obtained by an examinee shall be converted into the aggregate percent marks by using the following formula. This formula shall be printed on the Semester IV Mark list of the examinee.

Equivalent Aggregate Percentage Marks = 10(CGPA - 0.75)

- **18. Project Work and Exit Seminar:** Project Work and Exit Seminar will be compulsory for each student appearing at the semester- IV Examination.
  - (i) Project Work shall carry 100 marks as follows-

Head of Passing	Marks
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Project Report Evaluation and Viva-Voce by	50
External Examiner	
Project Report Evaluation and Viva-Voce by	50
Internal Examiner	
TOTAL	100

(ii) Exit Seminar shall carry 100 marks as follows -

Head of Passing					Marks		
Exit	Exit Seminar and Open Defense to be						100
conducted by External Examiner							
TOTAL					100		

- (iii) For Project work a batch of Maximum **TWENTY** students per guide/supervisor has to be allotted by the Institute/College/Department. The Guide/Supervisor shall act as an internal examiner for project Examination.
- (iv) The guide or the supervisor shall be appointed by the institute/college/department and should be teaching in the MBA Programme with minimum qualifications as prescribed by AICTE for Assistant Professor.
- (v)The External examiner for Project Evaluation and Exit Seminar shall be appointed from the list of full time approved teaching faculty of the MBA programme by the University.
- (vi) Each such External examiner shall examine a maximum of TWENTY students in the academic year.
- (vii) ONE copy of Project work (Printed and hard bound) shall be submitted to the Institute/College/Department at least one month before commencement of MBA Semester IV Examination for evaluation purpose. The Institute/college/Department shall retain the copy of Project Work for evaluation and the list of 'Project Work Titles' of all students shall be submitted to the University.

# A Candidate shall submit with his/her project work, a certificate from the Supervisor to the effect:-

- That the candidate has satisfactorily completed the Project work for not less than one session;
- That the Project work is the result of the candidate's own work and is of sufficiently high standard to warrant its presentation for examination.
- Candidate shall submit his declaration that the Project is the result of his own research work and the same has not been previously submitted for any examination of this University or any other University. The Project shall be liable to be rejected and /or cancelled if found otherwise.
- The Project work shall be evaluated through Seminar and Viva-voce at the Institute/College/ Department by internal examiner appointed by

- Director/Principal/Head and external examiners appointed by University within 10 days of the completion of Semester IV examination.
- The Exit Seminar Presentation and Open Defence shall be evaluated through Seminar, Presentation and Open Defence at the Institute/college/department by external examiners appointed by the University within 15 days.
- A student appearing for the Semester IV Examination will have to pay additional fees as prescribed by the University from time to time.

#### (viii) Exit Seminar

Exit Seminar is a culmination and presentation of all the learning that has happened in all *four* semesters of MBA program. The idea is to check the key learnings of a student manager and to map them with the program outcomes so as to assess the attainment of program outcomes. The Viva-Voce should be targeted at assessment of following POs.

#### **MBA Program Outcomes:**

- 1. Apply knowledge of management theories and practices to solve business problems
- 2. Foster Analytical and Critical thinking abilities for data-based decision making
- 3. Ability to develop Value Based Leadership ability
- 4. Ability to understand, analyze and communicate global, economic, legal, and ethical areas of business
- 5. Ability to lead themselves and others in the achievement of organizational goals, contributing effectively to a team environment.

This will also present the student portfolio evaluation i.e. a systematic and organized collection of a student's work that exhibits the direct evidence of a student's efforts, achievements and progress over a period of MBA program including Theory Papers, SIP, Live Projects, MOOCs, etc.

#### **Evaluation of Exit Seminar:**

- The individual presentation should ideally last for 15-20 minutes followed by Open Defence Question-Answer session.
- The External Examiner (appointed by the University) should evaluate Maximum 20 (Maximum 10 at One Institute) Exit Seminars.

#### **Exit Seminar and Open Defence:**

#### Format for Presentation-

Presentation should include following-

- 1. Summary of Learning from core courses across semesters
- 2. Summary of Learning from elective 1 courses
- 3. Summary of Learning from elective 2 courses
- 4. Summary of Learning from MOOCs

- 5. Summary of Learning from Summer Internship Project
- 6. Summary of Learning from Project Work
- 7. Exhibition of student portfolio i.e. a systematic and organized collection of a student's work that exhibits the direct evidence of a student's efforts, achievements and progress over a period of time including Theory Papers, SIP, Live Projects, MOOCs, etc.
- 8. Level of Attainment of PO1 with justification
- 9. Level of Attainment of PO2 with justification
- 10. Level of Attainment of PO3 with justification
- 11. Level of Attainment of PO4 with justification
- 12. Level of Attainment of PO5with justification
- 13. Concluding Remark

**Open Defense –** The external examiner should ask questions to check the attainment of 5 POs

#### **Evaluation of Exit Seminar:**

- The individual presentation should ideally last for 15-20 minutes followed by Open Defence Question-Answer session (10-15 minutes).
- The External Examiner (appointed by the University) should evaluate Maximum 20 (Maximum 10 at One Institute) Exit Seminars.

Rubrics and detailed parameters for evaluation of Project Work and Exit Seminar are mentioned in Appendix 3.

# 19. The scope of the subject, percentage of passing in theory and project will be governed as per following rules:

- 1. There will be a combined passing of 50% marks to be secured by an examinee in internal and University written examination taken together for each course/subject/paper.
- 2. The results of successful candidates at the end of semester-IV shall be declared on the basis of CGPA obtained in all the four semesters. However, the formula for conversion of CGPA into equivalent marks should be printed on Semester IV Mark list.
- 3. The candidates who successfully clear all the semester examinations in the first attempt are eligible for ranks provided they secure Grade C and above.
- 4. The results of the candidates who have successfully cleared the Semester-IV examination but not cleared the lower semester examinations shall be declared as NCL (not completed lower semester examinations). Such candidates shall be eligible for the award of Degree only after successfully clearing all the lower semester examinations.
- 5. Student successfully clearing Semester I, II, III and IV examinations shall, on payment of the prescribed fee, be awarded a Degree in the prescribed form signed by the Vice-Chancellor.

6. An examinee failing to clear any end semester examination shall be eligible for re-examination on payment of a fresh Examination Fee as prescribed by the University.

#### 20. Promotion to Higher Semester (ATKT)-

An examinee failing to clear any semester examination shall be ALLOWED TO KEEP TERM (ATKT) in accordance with the provisions of Clause No. 11 of Direction No. 10 of 2019 in following manner:-

Admission to Semester	Eligibility for admission and taking University Examination
Ist Semester	Candidate should have passed the qualifying examination as per the relevant Direction governing the course.
IInd Semester	Candidate should have completed the term of the Ist semester and filled examination form.
IIIrd Semester	Candidate should have completed the term of the IInd semester, filled the examination form of the same and has obtained exemption in 2/3 <sup>rd</sup> passing heads of the Ist and IInd semesters taken together.
Ivth Semester	Candidate should have completed the term of the IIIrd semester and filled the examination form of the same.

#### 21. Rejection of results:

- i. A candidate who fails in one or more course(s) of a semester may be permitted to reject the result of the whole examination of that semester. Rejection of result course-wise shall not be permitted. A candidate who rejects the results shall appear in the examination of that semester in the subsequent examination.
- ii. Rejection can be exercised only once in each semester and the rejection once exercised cannot be revoked.
- iii. Application for rejection of result along with payment of the prescribed fee shall be submitted to the University through the Institute/College/Department along with the original statement of marks within 30 days from the date of publication of the result.
- iv. A candidate who rejects the result is eligible for only class and not for ranking.

#### 22. Improvement of results:-

The examinee of any of the semesters of MBA program shall be eligible for improvement of results in accordance with the governing law of the university.

# 23. Guidelines for Setting Question Papers of Semester I, II, III & IV End Examinations.

- a. The question paper should be set in such a manner so as to cover the complete syllabus as prescribed by the University.
- b. The duration of the Semester End Examination shall be 3.00 Hours per course/subject.
- c. The evaluation of the Summer Internship Project should be conducted at the Institute/College/Department by the Examiner appointed by the Principal/Director/Head of the Institute/ Department.
- d. The evaluation of Semester IV Project and Viva Voce should be conducted at Institute/College/Department by the Project Supervisor of the student and an External Examiner appointed for the same by the University.
- e. The evaluation of Semester IV Exit Seminar and Open Defense should be conducted at Institute/College/Department by an External Examiner appointed for the same by the University.
- f. The result for these examinations should be declared within time limit as per University norms and communicated to the University within stipulated time.
- g. The record of conduct of such examination, evaluation and results should be maintained for a period of at least FIVE years by the respective Institute/Department for the verification by the competent authority.
- h. The format for question papers for Semester End Examinations to be conducted by the University shall be as follows:
  - **1.** There shall be **FIVE** compulsory **questions** of **16 marks each**.
  - **2.** All the questions shall have internal choice within the questions, i.e. there shall be 2 questions from each module/unit of the curriculum with an internal option.
  - **3.** The concerned Board of Studies shall develop a question bank of 10questions for each module/unit of each course/subject.
  - **4.** The question bank shall be prepared on the following guidelines:
    - a. The questions shall be framed to assess the attainment of Course Outcomes defined in Appendix 3 for each module/unit of each course/subject. Taxonomy shall be referred while framing the questions.
    - b. The competent authority shall prepare a panel of examiners for preparing a question bank.
    - c. The remuneration to be paid for preparing a question bank shall be decided by the competent authority according to the prevailing norms
    - d. A question bank of 10 questions per module/unit (carrying 16 marks each) shall be submitted to the University before commencement of the academic session.
    - e. The examiner shall also mandatorily submit a detailed scheme of evaluation (Memorandum of Instructions for both numerical and theory questions) along with the question bank to enhance the objectivity and maintain consistency in evaluation.

f. The Subject Examination Committee shall moderate the questions submitted by examiners and pick up the appropriate questions to set the question paper in the pattern detailed below:

#### ILLUSTRATIVE PATTERN OF QUESTION PAPER

Q.1 (A)	based on module/unit 1
	OR
Q.1(B)	based on module/unit 1
O.2(A)	based on module/unit 2
£-(-)	OR
Q.2(B)	based on module/unit 2
O 2/A)	hazad an madulakunit 2
-	based on module/unit 3 OR
Q.3(B)	based on module/unit 3
O(4(A))	based on module/unit 4
2.1(1)	OR
Q.4(B)	based on module/unit 4
O.5(A)	based on module/unit 5
$\sim$ $\sim$	OR
Q.5(B)	based on module/unit 5

#### 24. Not Fit for the Course:-

If a student fails to pass the M.B.A. programme within FIVE successive years from the date of his/her admission he/she shall be declared Not Fit for the Course (NFC), and shall not be allowed to appear for any examination of the programme.

#### 25. Absorption Scheme:-

The failure students of the MBA programme as per Direction No. 22 of 2017 (Introduced in 2016 the old programme) immediately preceding the course under this Direction shall be given chance to appear for *three* more consecutive examinations according to old syllabus.

a. The University shall conduct the examination of old programme for three more consecutive examinations after the new scheme of examination is introduced as per following table:

Semester Examination	Attempt-1	Attempt-2	Attempt-3
Semester-I	Winter 2019	Summer 2020	Winter 2020

Semester-II	Summer 2020	Winter 2020	Summer 2021
Semester-III	Winter 2020	Summer 2021	Winter 2021
Semester-IV	Summer 2021	Winter 2021	Summer 2022

The students are required to clear all their papers/subjects/courses within the stipulated time. The students clearing all the papers/subject/courses of the old programme in permissible number of attempts shall be awarded degree according to the scheme of Examination for the old programme.

In case a student is not able to clear her/his papers in given attempts as per old scheme of examination, she/he shall be absorbed in the MBA programme under this Direction in the following manner:

- I.A student who has passed Semester I and II in the given three attempts will be eligible for admission to Second Year of MBA.
  - a. Such a student will be required to take a casual admission to First year by paying Rs. Five Hundred only.
  - b. Such a student will be required to fill the examination form for Sem I and Sem II and appear and pass the subjects for which there was no equivalent paper in old MBA programme.
  - c. The new mark list as per this Direction shall be generated for Sem I and Sem II wherein the marks of equivalent subjects (as mentioned in the table given hereunder) shall be mentioned.
  - d. The marks for subject 'Business Communication and Information Systems' as per old programme shall be mentioned against two subjects i.e. 'Management Information Systems' and 'Managerial Skills for Effectiveness' as per this Direction.
  - e. The marks for subject 'Research Methodology and Quantitative Techniques' as per old programme shall be mentioned against two subjects i.e. 'Business Statistics and Analytics for Decision Making' and 'Business Research' as per this Direction.
  - f. The marks for 'Strategic Management' as per this Direction shall be mentioned if the student has passed 'Strategic Management' of MBA Sem III of old programme. If not, the student will have to appear for the same paper as per this Direction.
  - g. Every such student will have to appear for the subject 'CSR and Sustainability', if she/he has not passed either 'Environment Management' or 'Business Ethics and Corporate Governance' as per old syllabus of the old programme.
  - h. Such a student will have to appear for Sem III examination as per this Direction. However, the student will be entitled for the equivalent subjects she/he had passed as per the old MBA programme.

- II.A student who has failed in one or more subjects of Semester I and II will be eligible for admission to Second Year if she/he satisfies the conditions mentioned in Clause No. 11 of Direction No. 10 of 2019.
  - a. Such a student will be required to take a casual admission to First year by paying Rs. Five Hundred only.
  - b. Such a student will be required to fill the examination form for Sem I and Sem II and appear for the subjects required to be passed as per this Direction. This includes the equivalent subjects of old programme which he could not pass and the subject 'CSR and Sustainability', if she/he has not passed either 'Environment Management' or 'Business Ethics and Corporate Governance' as per old syllabus.
  - c. The new mark list as per this Direction shall be generated for Sem I and Sem II wherein the marks of equivalent subjects (as mentioned in the table given hereunder) shall be mentioned.
  - d. The marks for subject 'Business Communication and Information Systems' as per old programme shall be mentioned against two subjects i.e. 'Management Information Systems' and 'Managerial Skills for Effectiveness' as per this Direction.
  - e. The marks for subject 'Research Methodology and Quantitative Techniques' as per old programme shall be mentioned against two subjects i.e. 'Business Statistics and Analytics for Decision Making' and 'Business Research' as per this Direction.
  - f. The marks for 'Strategic Management' as per this Direction shall be mentioned if the student has passed 'Strategic Management' of MBA Sem III of old programme. If not, the student will have to appear for the same paper as per this Direction.
  - g. Such a student will have to appear for Sem III examination as per this Direction. However, the student will be entitled to exemption for the subjects she/he had passed as per the old programme.
- III.A student who has passed Semesters I, II and III examinations as per old programme in the given attempts and eligible for MBA Sem IV as per this Direction.
  - a. Such a student will be required to take a casual admission to First year and Second year by paying Rs. Five Hundred only per semester.
  - b. Such a student will be required to fill the examination form for Sem I, Sem II and Sem III and appear for the subjects required to be passed as per this Direction. This includes the subjects 'CSR and Sustainability' and 'Management Case Analysis' if she/he has not passed either 'Environment Management' or 'Business Ethics and Corporate Governance' as per old syllabus.
  - c. The new mark list as per this Direction shall be generated for Sem I, Sem II and Sem III wherein the marks of equivalent subjects (as mentioned in the table given hereunder) shall be mentioned.

- d. The marks for subject 'Business Communication and Information Systems' as per old programme shall be mentioned against two subjects i.e. 'Management Information Systems' and 'Managerial Skills for Effectiveness' as per this Direction.
- e. The marks for subject 'Research Methodology and Quantitative Techniques' as per old course shall be mentioned against two subjects i.e. 'Business Statistics and Analytics for Decision Making' and 'Business Research' as per this Direction.
- f. If the student had opted for 'Service Sector Management' specialization as per old programme, she/he will be having a choice of selecting any other specialization offered in this Direction as the' Service Sector Management' specialization is not offered in this Direction. However, if the student has passed Paper 1 or 2 or both of 'Service Sector Management' marks of the same shall be mentioned against same papers in new mark list.

IV.Note on Specialization: This direction does not offer 'Service Sector Management' specialization which was offered in old programme. Hence, a student will have a choice to select new specialization area. However, the student shall be exempted from the papers of specialization that she/he had passed as per old direction in the following manner:

Specialization selected as per this Direction	Service S Management (Direction No. 2 017)	Status of Equivalence
Paper 1	Paper 1	Yes
Paper 2	Paper 2	Yes
Paper 3	Paper 3	Yes
Paper 4(To be Compulsorily passed by such a student)		No

V.MOOCs: Every student who was admitted to old MBA programme (under Direction No. 22 of 2017) but could not pass all subjects in given attempts and is now absorbed in the scheme of examination as per this Direction is required to successfully complete TWO MOOCs from SWAYAM/NPTEL portal to become eligible for the award of degree. The guidelines provided under Clause 9 (a) of this Direction is applicable to all such students also.

Table 1: List of Equivalent Subjects/Papers (Core)

Semester Examination under this Direction	Name of the Course under this Direction	Semester Examination under Old Course (2016)	Name of the Course under Old Direction (2016)	Status of Equivalence
	Managerial Economics	I	Managerial Economics	Yes
	Management Information Systems	I	Business Communication and Information Systems	Yes
	Managerial Skills for Effectiveness	I	Business Communication and Information Systems	Yes
	Organizational Behaviour	I	Principles of Management	Yes
I	Financial Reporting, Statements and Analysis	I	Accounting For Managers	Yes
	Business Statistics and Analytics for Decision Making	I	Research Methodology and Quantitative Techniques	Yes
	Legal and Business Environment	I	Business Laws	Yes
	Business Research	I	Research Methodology and Quantitative Techniques	Yes
	Financial Management	II	Financial Management	Yes
II	Marketing Management	II	Marketing Management	Yes
n n	Human Resource Management	II	Human Resource Management and	Yes

			Organizational	
			Behaviour	
	Operations	II	Operations	Yes
	Management		Management	
		III	Project	Yes
			Management	
		II	Economic	Yes
			Environment of	
	International		Business	
	Business	IV	International	Yes
			Business	
			Management	
		III	Environment	Yes
	CSR and		Management	
		IV	Business Ethics	Yes
	Sustainability		and Corporate	
			Governance	
	Cost	II	Cost	Yes
	Accounting		Accounting	
	Management			NO
	Case Analysis			
	Elective I -			Refer to
	Paper 1			Table 2
	Elective I -			
	Paper 2			
	Elective I –			
	Paper 3			
III	Elective II -			
111	Paper 1			
	Elective II -			
	Paper 2			
	Elective II -			
	Paper 3			
	Strategic	III	Strategic	Yes
	Management		Management	
		IV	Business Ethics	Yes
			and Corporate	
			Governance	
	Elective I –			Refer to
	Paper 4			Table 2
IV	Elective II -			
	Paper 4			
	MOOC 1			NO
	MOOC 2			NO

**Table 2: List of Equivalent Elective/Specialization Papers** 

Elective / Specialization Group	Semest er Exam under this Directi on	Pap er	Name of the Course under this Direction	Semest er Exam under old Directi on	Name of the Course under old Direction	Status of Equivale nce
	III	Pap er 1	Investment Analysis and Portfolio Management	III	Security, Portfolio and Risk Management	Yes
Financial	III	Pap er 2	Project Appraisal and Finance	III	Corporate Financial Management	Yes
Management	III	Pap er 3	Financial Derivatives	IV	Investment Environment & Wealth Management	Yes
	IV	Pap er 4	Managing Banks and Financial Institutions		Investment Environment & Wealth Management	Yes
	III	Pap er 1	Sales and Distribution Management	III	Sales and Distribution Management	Yes
Manlada	III	Pap er 2	Digital and Social Media Marketing	III	Consumer Buying Behaviour	Yes
Marketing Management	III	Pap er 3	Integrated Marketing Communicati on and Brand Management	IV	Integrated Marketing Communicat ion & Brand Management	Yes
	IV	Pap er 4	Retail Sales Management and Services Marketing			NO
Human Resource	III	Pap	Manpower Planning,	III	Training & Developmen	Yes

Management		er 1	Recruitment and Selection		t Practices	
	III	Pap er 2	Performance Management System	III	Performance and Compensatio n Management	Yes
	III	Pap er 3	Compensatio n and Benefits Management	III	Performance & Compensatio n Management	Yes
	IV	Pap er 4	Team Dynamics	IV	Industrial relations &Labour Laws	Yes
	III	Pap er 1	Logistics & Supply Chain Management	III	Logistics & Supply Chain Management	Yes
Operations Management	III	Pap er 2	Quality Toolkit for Managers	IV	Total Quality Management	Yes
Wanagement	III	Pap er 3	Operations Research	III	Operations Research	Yes
	IV	Pap er 4	Sales and Operations Planning			
	III	Pap er 1	Data Visualization for Managers			
Business	III	Pap er 2	Data Mining			
Analytics	III	Pap er 3	Data Science using R			
	IV	Pap er 4	WEB and Social Media Analytics			

	III	Pap er 1	Entrepreneuri al Theory and Practices	
Entrepreneurs hip	III	Pap er 2	Business Plan Formulation	
Development	III	Pap er 3	Social Entrepreneurs hip	
	IV	Pap er 4	Entrepreneuri al Marketing	
	III	Pap er 1	International Marketing Management	
International Business	III	Pap er 2	Export Documentatio n and Procedures	
Dusmess	III	Pap er 3	International Finance	
	IV	Pap er 4	International Human Resource Management	

g. The above absorption scheme of M.B.A. shall be effective till the introduction of new Syllabus with new absorption scheme.

#### 26. Guidelines for Project Work:

#### Objective:-

Every student will be assigned a project in 4<sup>th</sup> Semester and it will be pursued by him/her under the supervision of an internal supervisor. The objective of the Project Work is to help the student develop his/her ability to apply multi-disciplinary concepts, tools and techniques to solve organizational problems and/or to evolve new/innovative theoretical frame work.

#### **Types of Project:**

The Project may take any one of the following forms:

 i) Comprehensive case study (covering single organization/ multifunctional area problem, formulation, analysis and recommendations)

- ii) Inter-organisational study aimed at inter-organisational comparison/validation of theory/survey of management services.
- iii) Evolution of any new conceptual / theoretical framework.
- iv) Business Plan/Viability Studies
- v) Field study (Empirical study).
- vi) Software analysis, Design and solutions for organisational achievement (Applicable to IT)

#### **Selection of Project Topic:-**

- Project topic has to be selected with respect to the programme of study and area elected by the student.
- Title of the project should clearly specify the objective and scope of the study. It should be specific and neither too vague nor centralistic. The topics should be designed meticulously. It can be designed like "Employee Welfare Measures" A case study of XYZ Ltd.
- Project selection has to be made in consultation with the supervisor who will act as a Project guide for the student.

#### Scope of Work:-

The student is expected to carry out following activities in the project:

- 1. Prepare a synopsis and get it approved by the supervisor as assigned by the respective Institutes. Approved synopsis shall be part of final report as appendix.
- 2. Undertake a detailed literature survey on the subject matter.
- 3. Make relevant data collection/observation.
- 4. Consult experts of the field.
- 5. Visit related organizations/institutions/industries.
- 6. Compile data in proper format.
- 7. Make proper conclusion/recommendations.
- 8. Prepare a Project Report.
- 9. The volume of the project-report should be ranging from 60-80 pages.
- 10. Obtain approval of Project Report by project supervisor.
- 11. Submit a hard bound copy of the Project Report at the Institute.
- 12. Submission of the Project Report shall be one month prior to the date of the commencement of the 4<sup>th</sup> Semester Examinations for MBA.

#### General Format of the Report:-

The project report should preferably be written in the following format:

- a) Executive Summary
- b) Introduction to topic
- c) Research Methodology
- d) Analysis and Findings of the study
- e) Conclusions and Recommendations of the study
- f) Bibliography

g) Appendices - to include questionnaire, if any

### Examination and Evaluation:-

The Project is to be treated as a Course of study of the MBA-4th Semester comprising of 100 marks. The external assessment shall be done on the basis of the project report and Viva Voce. The Project shall be evaluated by an External faculty for 50 marks and by the Supervisor (Internal examiner) for 50 marks. The Project work shall be evaluated by internal and external examiners approved in the list of the University for 100 marks (as mentioned above) at the respective institute/college/department as per the schedule fixed by the university. No External Examiner shall be allow to examine/evaluate the project of more than 20 students in any academic year.

- 27. Industrial Tour:-
  - Industrial Tour: To make students understand the various aspects of business; college/Institute/Department may organize industrial visits to the industrial/business houses.
- This direction shall come into force in a phase wise from the academic session 2019-20.
- With the issuance of this Direction all the earlier Directions, if in existence,, shall stand repealed.
- Notwithstanding the repeal of earlier directions by this directions any action taken by the university in pursuance of and in furtherance of those directions shall be valid and binding on all the persons.

(Dr. Siddharthavinayaka P.Kane) Vice-Chancellor

Nagpur.

Dated: 8 8 2019

## Appendix - 3

### **Detailed Course Syllabus for MBA Program**

### SEMESTER - I

Semester	I	Course Code	00	Type of Course	Core	
Course Name	INDUCTION cum FOUNDATION COURSE					
Credits	None Number of 1 hour lectures: Min. 40  4-8 hours per day		ny			
	Detailed Course Objectives					
CO1	Given a presentation/ debatable topic, discussion, training, the students will be able to <b>understand</b> voice modulation, nuances of diction and articulation which will in turn help them in <b>developing</b> effective communication skills.					
CO2	Given a workplace setting, the students will not only be <b>aware</b> about their inner qualities, inner potential and importance of human qualities but also will be able to <b>critically assess</b> the relationship between theory and practice in the formulation of values.					
CO3	The Students will be able to <b>perform</b> calculations based on elementary statistics and accountancy					
CO4	Given a stressful or demanding situation the students will <b>develop</b> skills like team work, leadership, time management and will also be able to develop self confidence, handle conflicts, be patient and work under pressure.					
CO5	Given a problematic situation/ a dilemma/ a choice the students will be able to <b>distinguish</b> between the ethical and unethical ways and <b>chose</b> the right way of doing things in professional and personal life.					
	Detailed Contents:  Reference Book, Publisher, Edition, Page No.					
Module 1	Acting Techniques (Duration -2 hours) Incorporates different renowned techniques which helps in applying the craft of Acting. History of Acting: traditional armodern Acting i.e. method Acting / realistic form of Acting contemporary methodologies, to comprehend the art of perfections.	nd classical modes of Actir and the post-modern, i.e.		Drama Games and Acting games and activities, Rod Ma Meriwether Publishing Ltd		

	Creative Body Movements (Duration -1 hours)  The body is the basic tool of an actor. Creative body movements are prime exercises, which are conducted in the beginning of almost every acting class. These movement classes enables one to become graceful and energetic, and makes one aware of factors like rhythm, gait, pace, tempo, gestures, postures, body language, compositions, etc. which later help one in understanding scenes more effectively.  Voice Culture (Duration- 2 hours)  The voice is another tool of an actor. In voice classes, students get to understand the power of their voice and gain an insight of how to modify it by controlling various resonators and muscles.  Diction and Speech (Duration- 2 hours)  The students are taught the importance of clarity of speech — articulation as well as expressions.	
Module 2	Self Exploration—what is it? Material requirement (tangible things) for the body and non-material requirement (intangible things) like love, respect, care, etc. Why are they important? Needs of Self (such) and Body (suvidha)—trust love, care, respect (self), physical needs, facilities (suvidha); Peer Pressure and its effect on you and your family; Seven Relations—Parents-children (maataa & pitaa { putra-putri}), Teacher { student (guru-shishya), Brother { sister (bhaii-behan), Friend (mitra), Saathi-sahayogi (leader-assistant at work place), Husband-wife (pati-patni), System related (Vyavasthaagata sambandh); Nine Values (Mulya)—Trust (Vishwas), Respect (Samman), Affection (Sneha), Care (Mamataa) Guidance (Vaatsalya) Gratitude (Kritagyataa) Reverence (Shraddha) Glory (Gaurav) Love (Prema)	R.R Gaur, R Sangal, G P Bagaria, A foundation course in Human Values and professional Ethics, Excel books, New Delhi, 2010, ISBN 978-8-174-46781-2
Module 3	Basics of Business Statistics: Measures of Central Tendency - Mean, Mode, Median Basics of Accounting: Golden Principles of Accounting, Journal Entry, Ledger Posting, Trial Balance. Basics of Banking Transactions - Writing Bank Cheques, DD, Challan, Use of NEFT, RTGS, e- Wallets, UPI, Netbanking	Statistical Methods, S. P. Gupta, Sultan Chand & Sons, ISBN-13: 978-8180549311 Chapter No. 7  Financial Accounting, S. N. Maheshwari, Suneel K Maheshwari, Sharad K Maheshwari, Vikas Publishing House; Sixth edition (2018), ISBN-13: 978-9352718535

Module 4	Games and sports - This would involve a daily routine of physical activity with games and sports. There can be games in the evening or at other suitable times according to the local climate. Each student should pick one game and learn it for the duration of the induction program and hopefully, continue with it later.  The physical, psychological and social benefits of exercise and the importance of assuming personal responsibility in lifestyle choices. Guidelines for healthy eating, the importance of good nutrition and physical activity in weight management and the problems associated with fad diets and quick weight-loss methods  YOGA- few basic asanas and some breathing techniques  ZUMBA- Zumba is a great confidence and a great way to relieve stress for all while having fun and getting in a great work out.  • Talk on Healthy eating habits and Tips for leading a FIT lifestyle can be organized in association with the Sports Department  • Daily 15 minutes meditation sessions can be organized for the benefit of the students.	https://www.yogajournal.com
Module 5	Indian ethos and values- relevance of Indian ethos, Indian work ethos and Principles of Indian ethos for Management, Cultural influences on business practices- benefits from the culture knowledge- culture insights into social responsibility, Principles Practiced by Indian Companies, Role of Indian Ethos in Managerial Practices, Transactional Analysis- An Indian Perspective	1. Indian Ethos and values in Management by R. Nandagopal by Ajith Sanakr R.NN, Tata Mc Graw Hill Education Pvt. ltd, New Delhi (Chapter One Page 2-22)
Other Reference books and sources	<ol> <li>https://www.aicte-india.org/sites/default/files/induction-guide-jun17-aicte%20(1).pdf</li> <li>The Theatre of the Absurd (English), Martin Esslin, Bloomsbury Publishing India Priva</li> <li>The Theatre of the Absurd (Marathi), Dr. Satish Pawade, Generic, ASIN: B07RDY6LSZ</li> <li>Jagatik Rangabhoomi Purvarang by Manisk Kaned- Publication Rohan Prakashan</li> <li>Natyadarshan by Dr. Parag Ghonge by Sahitya Samiksha</li> <li>The Body Can Speak: Essays on Creative Movement Education with Emphasis on Dat (Author), Joseph Roach (Foreword)</li> <li>Vacghik Abhinay by Dr. Shriram Lagoo</li> <li>Lessons from Mahabharta by G.N. Das, Abhinav Publishers, New Delhi, 1998</li> <li>Indian Ethos and Values for Leadership Excellence by K. Nagrajan, New Age Internated Pg 103-113)</li> </ol>	nce and Drama, 1st Edition, by Annelise Mertz

10. Business Ethics and values By Dr. D. Senthil Kumar and A. Senthil Kumar, Himalaya Publishing House, 33rs edition, 2008(Chapter 7
pg no.283-295)

Semester	I	Course Code	1T1	Type of Course	Core	
Course Name	MANAGERIAL ECONOMICS					
Credits	3	Number of 1 hour lect	ures:	30		
	Detailed (	Course Objectives				
CO1	Given the details regarding price and quantity, the future manager will be able to <b>calculate</b> and <b>interpret</b> price elasticity, income elasticity and cross-price elasticity of demand and will also be able <b>examine</b> the uses and abuses of demand forecasting techniques					
CO2	Given the information about scale of production, the future manager will be able to <b>analyze</b> various aspects of empirical production functions and also will be able to <b>comprehend</b> the difference sources of economies and diseconomies of scale.					
CO3	Given the information pertaining to market structure, the future manager will be able to <b>determine</b> the optimal price and output for firms under different market structures.					
CO4	Given the circular flow model of an economy, the future manager will be able to interpret the role and importance of each component with regard to factor market and product market and will also be able to <b>comment</b> on the implications and control of inflation.					
CO5	Given the information regarding expenses and income in an economy, the future manager will be able to <b>calculate</b> and <b>explicate</b> the gross domestic product using expenditure and income approaches and given the details about a phase of the business cycle, the future manager will be able to <b>depict</b> the symptoms, causes and effects on economic activities of a nation.					
Detailed Co	Detailed Contents:			Reference Book, Publisher, No.	Edition, Page	

Module 1	<b>DEMAND ANALYSIS:</b> Introduction; <b>Demand Analysis:</b> The Consumer, Demand Concepts, Own-Price Elasticity of Demand, Income Elasticity of Demand, Cross-Price Elasticity of Demand. Substitution and Income Effects. Normal and Inferior Goods. Indifference Curve Analysis. <b>Demand Forecasting:</b> Need, Techniques and Procedures	Managerial Economics: Analysis, Problems and Cases, P.L. Mehta, 13th Edition, S. Chand & Co. Ltd. Chap 4, 5, 6 & 7
Module 2	<b>SUPPLY AND PRODUCTION DECISIONS:</b> The Law of Supply, Theory of Production: Factors affecting production, production function, short run analysis, law of variable proportions, Isoquant Curves, Long run production function, Cobb-Douglas production function, Cost-Output Function, Economies and Diseconomies of Scale	Managerial Economics: Analysis, Problems and Cases, P.L. Mehta, 13th Edition, S. Chand & Co. Ltd. Chap 10 & 11
Module 3	MARKET STRUCTURES AND PRICING PRACTICES: Introduction; Analysis of Market Structures: Factors That Determine Market Structure. Perfect Competition: Demand-supply Analysis in Perfectly Competitive Markets, Optimal Price and Output in Perfectly Competitive Markets. Monopolistic Competition: Demand-Supply Analysis in Monopolistically Competitive Markets, Optimal Price and Output in Monopolistically Competitive Markets, Factors Affecting Long-Run Equilibrium in Monopolistically Competitive Markets. Oligopoly: Demand-Supply Analysis and Pricing Strategies in Oligopoly Markets, Optimal Price and Output in Oligopoly Markets, Factors Affecting Long-Run Equilibrium in Oligopoly Markets. Monopoly: Demand-Supply Analysis in Monopoly Markets; Optimal Price and Output in Monopoly Markets, Price Discrimination.	Managerial Economics: Principles and Worldwide Applications, Dominick Salvatore and Ravikesh Shrivastava, 7th Edition, Oxford Publications, Chap 8 Managerial Economics, D. N Dwivedi, 7th Edition, Vikas Publications, Chap 13
Module 4	MACRO ECONOMIC FUNDAMENTALS: Macro Economics – Meaning, Nature and Scope, Circular Flow Model of Economy. Inflation: Demand-Pull and Cost-Push Inflation, CPI vs. WPI, Causes, Effects and Remedies of Inflation, Theories of Inflation and Policy measures to control inflation	Managerial Economics, D. N Dwivedi, 8 <sup>th</sup> Edition, Vikas Publications, Chap 23,24, 25 & 26
Module 5	NATIONAL INCOME AND BUSINESS CYCLE:National Income - Concept and Measurement, Theory of National Income Determination - Multiplier and Accelerator Theories. Overview of the Business Cycle: Phases of the Business Cycle; Factors causing swings in business activity and measures to control business cycles.	Managerial Economics: Analysis, Problems and Cases, P.L. Mehta, 13th Edition, S. Chand & Co. Ltd.Chapter 20, 21 & 26
Other	1. Ritika Sinha : "Managerial Economics", SBPD Publishing House	

Reference	2. Damodaran Suma: "Managerial Economics", Oxford University Press, 200
books and	3. Paul A Samuelson and William D Nordhaus : "Economics", McGraw Hill
sources	4. Geethika, Ghosh & Choudary: "Managerial Economics", McGraw Hill.

Semester	I	Course Code	1T2	Type of Course	Core	
Course Name	MANAGEMENT INFORMATION SYSTEM					
Credits	3	Number of 1 hour lect	ures:	30		
	Detailed (	Course Objectives				
CO1	The student will be able to <b>describe</b> different types of management information system from management activity point of view and will also be able to <b>identify</b> and <b>work out</b> KRAs, BOPs and BPPs for various organisations/systems.					
CO2	The student will be able to <b>identify</b> the master data, <b>draw</b> report format and interface matrix while making a <b>model</b> of DSS.					
CO3	The student will be able to <b>suggest</b> the conceptual model of PMS and will also be able to <b>draw</b> a system model of integrated system (PMS+SCM+Accounting and Billing)					
CO4	The student will be able to <b>describe</b> the key features of ERP, SCM and CRM and will also be able to <b>draw</b> functional flow and process flow diagrams for various transactions.					
CO5	The student will be able to <b>enumerate</b> the factors affecting system performance and will also be able to <b>comment</b> on the operational feasibility of IT system under consideration					
	Detailed Contents:  Reference Book, Publisher, Edition, Page No.					
Module 1	Concepts & Types of Information Systems. Components of MIS. Information Activities.  Strategic Management of Business. Balance Score Card, Scorecard and Dashboard, measures  Edition) Giridhar Joshi, Oxford University					

	of business operations and business performance. Steps for strategic design of MIS.	Press Chap 1
		Management Information Systems (4 <sup>th</sup> Edition) Waman S Jawadekar, McGraw Hill Publication, Chap 10
Module 2	Applications of MIS in Manufacturing Sector: Model of Information Processing System. Application of Model to personnel management, financial management, production management, marketing management.	Management Information Systems (4 <sup>th</sup> Edition) Waman S Jawadekar, McGraw Hill Publication, Chap 12
Module 3	Introduction to Service Sector, creating distinctive service, service concept, service process cycle, service management system, MIS application in Service industry – banking & insurance	Management Information Systems (4 <sup>th</sup> Edition) Waman S Jawadekar, McGraw Hill Publication, Chap 13
Module 4	Enterprise Management System. ERP Systems, Models of business functions integration. ERP Model and Modules. Business organization model. ERP product characteristics. Benefits of ERP. ERP Product evaluation. ERP implementation. SCM & CRM. EMS Model.	Management Information Systems (4 <sup>th</sup> Edition) Waman S Jawadekar, McGraw Hill Publication, Chap 15
Module 5	Technology of Information Systems. Introduction, data processing, Transaction processing, Application processing, information system process, OLAP, TQM of Information system. Real time systems. Case tools and I-CASE.	Management Information Systems (4 <sup>th</sup> Edition) Waman S Jawadekar, McGraw Hill Publication, Chap 16
Other Reference books and sources	<ol> <li>Ashok Arora and Akshya Bhatia, "Management Information systems", Excel Books.</li> <li>A.K. Gupta, "Management Information System", S. Chand &amp; Co</li> <li>M. Jaiswal, "Management Information systems", - Oxford publishing house</li> <li>Oz, "Management Information Systems", Thomson Learning Books, 3rd Edition</li> </ol>	

Semester	I	Course Code	1T3	Type of Course	Core
Course Name	В	USINESS RESEARCH			

Credits	3	Number of 1 hour lectures:	30		
	Detailed Course Objectives				
CO1	CO1 In context of research, the student will be able to <b>define</b> business research problems and will also able to formulate an abbreviated version of research proposal.				
CO2	The student will be able to <b>describe</b> and <b>choose</b> appropriate sample	ng design and will also be able to estimat	e appropriate sample size.		
CO3	The student will be able to develop measurement tools and construction	et appropriate scales therein.			
CO4	The student will be able to <b>select</b> suitable method of data collection	and will be able to <b>make</b> questionnaire/e	-questionnaire		
CO5	The student will be able to <b>derive</b> inferences by applying various to	echniques of interpretation and be and write	te various types of research reports.		
Detailed Contents:  Reference Book, Publisher, E Page No.			Reference Book, Publisher, Edition, Page No.		
Module 1	Module 1  Theory Building and Research Proposal - Meaning and nature of Theory, Nature of proposition, Scientific Method, Verifying Theory, Inductive and Deductive Reasoning, Nature of business problem, importance of problem definition, the process of problem definition, research questions and research objectives, research proposal, anticipating outcomes, Literature Review		Business Research Methods – William G. Zikmund, 7 <sup>th</sup> Edition, Cengage Learning, ISBN – 978-81-315-0029-3, Chapter 3 & 6		
Module 2	<b>Sampling Design</b> - Census and Sample Survey, Implication of Design, Sampling Procedure, Different Types of Sampling Desample, Random sample from infinite universe, Sample size	Research Methodologies, Methods and Techniques –2nd Edition C R Kothari, New Age International (P) Ltd Publisher, ISBN – 978-81-224-2488-1 Chapter 4			
Module 3  Measurement and Scaling Techniques - Measurement in research, Measurement Scales, Source of errors in measurement, Test for sound measurement, Techniques for developing measurement tools, Scaling - Meaning, Scale classification bases, Important Scaling Techniques, Scale construction techniques			Research Methodologies, Methods and Techniques –2nd Edition C R Kothari, New Age International (P) Ltd Publisher, ISBN – 978-81-224-2488-1 Chapter 5		
Module 4	Module 4 Methods of Data Collection - Collection of Primary Data (Observation, Interview, Questionnaire, Schedules), Other methods of data collection, Collection of Secondary Data (Reliability,		Research Methodologies, Methods and Techniques -2nd Edition C R Kothari,		

	Suitability and Adequacy), Selection of appropriate method for data collection, Constructing Questionnaire/e-questionnaire/Schedule	New Age International (P) Ltd Publisher, ISBN – 978-81-224-2488-1 Chapter 6
Module 5	<b>Interpretation and Report Writing</b> - Meaning and TEchniques of Interpretation, Significance and Steps of Report Writing, Layout of research reports, types of reports, Mechanics and Precautions for writing a research report.	Research Methodologies, Methods and Techniques –2nd Edition C R Kothari, New Age International (P) Ltd Publisher, ISBN – 978-81-224-2488-1 Chapter 14
	<ol> <li>Panneerselvam, "Research Methodology", Prentice Hall India</li> <li>Donald Cooper and Pamela Schindler, "Business Research Methods", Tata McGraw Hill</li> <li>Krishnaswami &amp; Rangantham, "Methodology of Research", Himalaya Publishing House</li> <li>Alan Bryman and Emma Bell, "Business Research Methods", Oxford Publication</li> </ol>	

Semester	I	Course Code	1T4	Type of Course	Core
Course Name	ORGANIZATIONAL BEHAVIOUR				
Credits	3	Number of 1 hour lectures: 30			
	Detailed Course Objectives				
CO1	Students will be able to <b>explain</b> the concept of Organisation Design and <b>determine</b> the factors that affect Organisation Design.				
CO2	Students will be able to <b>identify</b> the components of Individual Behaviour and <b>apply</b> the concept of Learning, Perception, Attitudes and values.				
CO3	The student will be able to <b>distinguish</b> between the various theories of motivation and their application in organizations and also be able to <b>apply</b> these theories to practical problems in organizations. They will also be able to <b>distinguish</b> between a number of different leadership theories & styles and contribute to the effective performance of a team as the team leader or a group member.				
CO4	The future managers/ students will be able to <b>analyse</b> the behaviour of individuals and groups in organisations in terms of the key factors that influence organisational behaviour and demonstrate skills required for working in groups (team building).				

CO5	The students will be able to <b>justify</b> how organizational change and conflict affect working relationships within organizations and <b>demonstrate</b> how to apply relevant theories to solve problems of change and conflict within organizations				
Detailed Co	ontents:	Reference Book, Publisher, Edition, Page No.			
Module 1	<b>Organisation Design</b> : Understanding organizations-Basics of an organizational design-Organization and stakeholders-Organizations and environmental influences-Organizational strategy-Organizational design - Alternative structures- <b>Management process</b> - Authority and Responsibility Relationship; organizational control mechanisms; Organizational decision making	Organisational Behavior - Stephen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, 13th Edition, , ISBN 978-81-317-2121-6, Chapter 16  Principles of Management, T. Ramaswamy, 1st Edition, Himalaya Publishing House pvt Ltd. Chapter No. 7,8,11			
Module 2	Organisational Behaviour: Introduction, Foundations of individual behavior-Ability, Attitudes ,Job Satisfaction, Personality, Values , Perception	Organisational Behavior - Stephen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, 13 <sup>th</sup> Edition, ISBN 978-81-317-2121-6, Chapter 2,3,4&5			
Module 3	<b>Motivation</b> — Concept, types of motivation and Theories-Maslow, Herzberg,Mc Gregor. <b>Leadership</b> - Concept, Leadership styles and Theories- Trait Theory, Path Goal Theory, Blake Mouton-Managerial Grid	Organisational Behavior - Stephen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, 13 <sup>th</sup> Edition, ISBN 978-81-317-2121-6, Chapter 6,7,12&13			
Module 4	<b>Group and Team Behavior-Foundations of Group behavior</b> -Group development; Group properties: Roles, norms, status, size and cohesiveness, Group decision making, Techniques, <b>Teams-</b> Type and Team Dynamics	Organisational Behavior - Stephen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, 13 <sup>th</sup> Edition, ISBN 978-81-317-2121-6, Chapter 9&10			
Module 5	Conflict and Change-Understanding organizations- Managing organizational culture, Managing	Organisational Behavior - Stephen			

	organizational conflict, power & politics ;Organizational life cycle and Organisational change	Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, 13 <sup>th</sup> Edition, ISBN 978-81-317-2121-6, Chapter 15&19
Other Reference books and sources	<ol> <li>Organisational Behavior Text Cases and Games, K. Aswathappa, Himalaya Publishing Ho 588-4</li> <li>Dr. Niraj Kumar, "Organizational Behavior -A new Look Concept, Theory and Cases", Him 3. Margie Parikh, Rajen Gupta, "Organisational Behaviour", McGraw Hill Education (India) F 4. PG Aquinas, "Organizational Behaviour: concepts, realities, application and challenges", Fin</li> </ol>	alaya Publication, First Edition 2009. Private Limited,1st Edition.

Semester	I	Course Code	1T5	Type of Course	Core
Course Name	FINANCIAL REPORTING, STATEMENTS AND ANALYSIS				
Credits	Number of 1 hour lectures: 30				
	Detailed C	Course Objectives			
CO1	Given an accounting situation Students will be able to <b>evaluate</b> selected accounting standards and <b>perform</b> their application in actual practice			ce	
CO2	Given the Trial Balance and accompanying financial adjustments the future manager shall be able to <i>prepare</i> the financial statements and <i>calculate</i> the profit or loss of a firm as at the end of the financial year.				and <i>calculate</i> the
CO3	Given the financial statements a student will be able to <i>Prepare</i> Cash Flow statement to <i>evaluate</i> whether a firm is doing well financially and has sufficient cash to meet its obligations and support its growth or not.				and has sufficient
CO4	Given the financial statements a student will be able to <i>perform</i> Ratio analysis and comment on the performance of the firm. Whether a firm is doing well or not. (As compared to its peers or year on year basis.)			m is doing well	
CO5	Given the financial statements a student will be able to <b>formulate</b> common size statement, trend analysis as well as inter-firm and intra firm comparison (As compared to its peers or year on year basis.)				
	Detailed Contents: Reference Book, Publisher, Edition, Page			, Edition, Page	

		No.	
Module 1	Accounting Standards: Introduction to Indian Accounting Standards.AS 2 (Valuation of Inventories), AS 3 (Cash Flow Statement), AS 6 (Depreciation Accounting), AS 10 (Accounting for Fixed Assets). Practical Questions on these accounting standards.	"Financial Accounting for Management" – N. Ramchandran, Ram Kumar Kakani – Tata Mac-Graw- Hill Publishing Co. Ltd. Second Edition. (491 – 564)	
Module 2	<i>Financial Statement Reporting - I:</i> Preparation of Financial Statement - Profit & Loss, Balance sheet (as per Companies Act 2013)	https://resource.cdn.icai.org/53245bos420 67final-p1-ann.pdf	
Module 3	Financial Statement Reporting – II: Cash Flow Analysis – introduction, Meaning, features, objectives, importance, concept of cash and cash equivalents, cash flow from operating activities, investment activities & financing activities. Preparation of Cash Flow Statement (as per Companies Act 2013)	"Financial Accounting & Analysis" – Narender Ahuja & Varun Dawar, Taxmann Publication (2015), 1st Edition, (216 – 235)	
Module 4	Analysis of financial Statement – I: Introduction, Assessment of Business Performance through Ratio Analysis: Concept of Ratio, significance of ratio analysis, Interpretation of financial performance using ratio. Profitability Ratio, Liquidity Ratio, Solvency Ratio, Activity Ratio & efficiency Ratio,	"Financial Accounting & Analysis" – Narender Ahuja & Varun Dawar, Taxmann Publication (2015), 1st Edition, (216 – 235)	
Module 5	<i>Analysis of financial Statement - II</i> : Techniques of Financial statement Analysis (Common size statement, Trend Analysis, Inter Firm Comparison, Intra Firm Comparison) Du-Pont Analysis	"Financial Accounting & Analysis" – Narender Ahuja & Varun Dawar, Taxmann Publication (2015), 1st Edition, (216 – 235)	
Other Reference books and sources	<ol> <li>Dr.S.N. Maheshwari and Dr.S.K. Maheshwari, "Financial Accounting", Vikas, 10th Edition.</li> <li>Ambrish Gupta: "Financial Accounting Management an Analytical Perspective", Pearson Education-2009.</li> <li>Sehgal, "Accounts for Management",", Taxmann Publication Pvt. Ltd.</li> <li>Rustagi, "Management Accounting", ", Taxmann Publication Pvt. Ltd</li> </ol>		

Semester	I	Course Code	1T6	Type of Course	Core
Course Name	BUSINESS STATISTICS	BUSINESS STATISTICS & ANALYTICS FOR DECISION MAKING			
Credits	3	Number of 1 hour lectures:		30	

Detailed Course Objectives				
CO1	For a given dataset, the student should be able <b>estimate</b> the dispersion / variance & symmetry of the data using various measures and <b>draw</b> inferences to facilitate decision making.			
CO2	For a given dataset, the student should be able <b>assess</b> the level of association between given variables in the techniques. The students should also be able to <b>predict</b> the values of a variable using regression analysis techniques.	· · · · · · · · · · · · · · · · · · ·		
CO3	For given situations a student should be able <b>determine</b> the various probabilities arising out of the situation appropriate probability distributions for the purpose of decision making.	and make use of probability theory and		
CO4	For a given research problem, student should be able to <b>construct</b> appropriate hypotheses and <b>draw</b> conclusions by using a suitable hypothesis testing procedure so as to <b>address</b> the research problem in question.			
CO5	The student will be able to <b>differentiate</b> between various forms of analytics and will also be able to <b>choose</b>	suitable analytics for decision making.		
Detailed Co	Detailed Contents:  Reference Book, Publisher, Edition, Panon.			
Module 1	Measures of Dispersion (Variation) & Symmetry: Significance of measuring Dispersion, Requisites and classification of measures of Dispersion, Distance measures - Range, Interquartile range. Average Deviation measures - Mean Absolute Deviation, Variance and Standard deviation, Chebyshev's Theorem, Coefficient of variation & its significance. Concept of Skewness & Kurtosis	Business Statistics, J. K. Sharma, Pearson, Second Edition, Pages 133-170, 171-179, 186-189		
Measures of Association: Correlation, Types & Methods of Correlation analysis - Karl Pearson's coefficient of correlation, Spearman's Rank correlation, Probable error, Coefficient of Determination, Standard error of coefficient of correlation. Introduction to regression analysis and its advantages, Types of regression models, methods to determine regression coefficients (normal equations).		Business Statistics, J. K. Sharma, Pearson, Second Edition, Pages 447-470, 481-488		
Module 3	<b>Probability:</b> Basic terminology, types of probability, probability rules, conditional probabilities, Baye's Theorem. Random Variables, Probability distributions; Binomial distribution, Poisson distribution, Normal distribution. Choosing correct probability distribution.	Statistics For Management, Levin & Rubin, PHI, Seventh Edition, Pages 159-273		
Module 4	<b>Hypothesis Testing:</b> Introduction, Hypothesis testing procedure, errors in hypothesis testing. Power of a statistical test. t-test, ANOVA and Chi-Square test, (Students should be able to perform testing on spreadsheets)	Business Statistics, J. K. Sharma, Pearson, Second Edition, Pages 327-360		

Module 5	Business Analytics - Introduction to analytics, Differentiating descriptive, predictive, and prescriptive analytics, data mining vs data analytics, Industrial problem solving process, Decision needs and analytics, stakeholders and analytics, SWOT analysis, Business analytics in decision making, Categorization of Analytical Methods and Models. Introduction & applications of SPSS, R, Python, etc.
Other Reference books and sources	3 Levin Richard & Rubin David - "Statistics for Management" (Prentice Hall Of India)

Semester	I	Course Code	1T7	Type of Course	Core
Course Name	LEGAL & BUSINESS ENVIRONMENT				
Credits	Number of 1 hour lectures: 30				
	Detailed (	Course Objectives			
CO1	Given the circumstances, the learner will be able to <b>infer</b> legal aspects of doing business & <b>plan</b> business activities. In a given situation, the learner will be able <b>make use of</b> provisions of the Contract Act to <b>evaluate</b> a contract used in commercial practice.				$\sim$
CO2	In a given situation, learner will be able to <b>distinguish</b> between various types of Companies and <b>explain</b> their comparative advantages and disadvantages. The learner will be able to <b>explain</b> the legal process involved in formation of a company and <b>understand</b> the relationships amongst the various stakeholders of the company.				
CO3	In context of Intellectual Property Rights (IPR) the learner will <b>understand</b> various components of IPR and <b>differentiate</b> between them. The learner can also <b>identify</b> the uses of IPR in business				
CO4	Under the given scenario, the learner will be able to describe various provisions of IT Act and will be able to use various provisions of Consumer Protection Act.				
CO5	A learner will be able to analyze the elements of Social, political, economic environment around a firm.				
Detailed Co	Detailed Contents:  Reference Book, Publisher, Edition,				Edition, Page

		No.	
Module 1	<b>Legal aspects of business and contracts:</b> Concept of law. Types of Law. Definition, Nature and types of contracts. Essentials of valid contract. Consideration and essentials of consideration. Free Consent. Legality and Validity of Contracts. Discharge of contracts. Arbitration: Meaning, Essential and Effects. Conciliation: Meaning, Procedure and Effect.	Legal Aspects of Business Concepts and Application, Parul Gupta, Vikas Publishing House, ISBN – 978-9352718368, Chapter 1,2,4,6,15	
Module 2	Companies Act 2013: Characteristics and types of companies. Formation of companies; documents and registration process. Directors: Appointment, Powers, Duties and Liabilities. Company Meetings. Oppressions and Mismanagement	Elements of Company Law, N.D. Kapoor, Sultan Chand & Sons, 30 <sup>th</sup> Edition, ISBN – 978-9351610465, Chapter 1,2,3,10,14,15,19	
Module 3	<b>IPR:</b> Types of IPR, overview and definitions. Patents and Patentability, working of patent and compulsory license, infringement. Meaning of copyright, ownership and assignment, licenses, Infringement. Meaning of Trademark, grounds of registration, infringement and passing off, assignment of trademark, collective trademark, certification marks. Definition of design, difference between copyright and design, Piracy of registered design. Trade secrets, meaning and essentials. Advantages and disadvantages of trade secrets	Business Legislation for Management, M C Kuchhal & V Kuchhal, Vikas Publishing House, 5 <sup>th</sup> Edition, ISBN- 978-9352718375, Chapter 10	
Module 4	IT Act 2000: Objectives & Scope, Important definitions, E-Governance and offences & Penalties. Consumer Protection Act: Definitions: Consumer, Defect and Deficiency. Unfair and Restrictive trade practices. Role and Functions of Consumer Protection Councils. Rights of Consumer. Consumer Forum; Structure and jurisdiction. Power of consumer forum. Remedies under act.	Legal Aspects of Business Concepts and Application, Parul Gupta, Vikas Publishing House, ISBN – 978-9352718368, Chapter 28 & 30	
Module 5	<b>Socio-Political-Economic Environment:</b> Economic systems. Financial systems. Economic policies and macro-economic scenario. Constitutes of political environment. Constitutional provisions: Freedom of Trade and Reasonable restrictions. Economic roles of government. Demographic structure of India. Socio-Cultural environment of India	Economic Environment of Business, V.K. Puri; S.K. Misra, Himalaya Publishing House. 9th Edition, ISBN – 978-9352028870, Chapter 2,7,8	
Other Reference books and sources	<ol> <li>Bhandari, Munish, "Professional Approach to Corporate Laws and Practice", Bharat Law House, New Delhi.</li> <li>Shukla - "Mercantile Law" 30<sup>th</sup> Ed S. Chand &amp; Co.</li> <li>N. D. Kapoor "Business Law" - S. Chand &amp; Co.</li> <li>Essentials Of Business Environment, K.Aswathappa, Himalaya Publishing House, 978-9350244746</li> </ol>		

nester I	Course Code	1T8	Type of Course	Core
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Course Name	MANAGERIAL SKILLS FOR EFFECTIVENESS					
Credits	3	Number of 1 hour lectures:	30			
	Detailed Course Objectives					
CO1	The student will be able to <b>make proper use</b> of group of verbal communication	f words, synonyms and antony	ms, phrases, idioms, proverbs for effective			
CO2	The student will be able to <b>write</b> essays and CV using W	Vord Processor				
CO3	The student will be able to <b>draft</b> business letters for give	en situations using Word Proce	ssor			
CO4	The student will be able to <b>apply</b> basic functions of PowerPoint and will also be able to <b>create</b> effective PowerPoint Presentations using templates					
CO5	The student will be able to <b>use</b> various spreadsheet fund	ctions and will also be <b>create</b> us	seful spreadsheets			
Detailed Co	ontents:		Reference Book, Publisher, Edition, Page No.			
Module 1	Basics of Verbal Communication - Pairs and Group of wo sentence construction and punctuation, phrases/ idioms , pro	5 5	Foundation programme English & Business Communication. The Institute of company secretaries of India. (Study I)			
Module 2	Essay Writing - Methods of expression, style and tone, synopsis and structure  Letter Writing - Business correspondence personnel (job obligations, CV and Resume)		Foundation programme English & Business Communication. The Institute of company secretaries of India. (Study II & V)			
Module 3	Writing Business Letters and Quotations - Letter of Enquir Placing Order, Quotations	ry, Sales Promotion, Complaint,	Foundation programme English & Business Communication. The Institute of company secretaries of India. (Study VI to IX) Computer Applications in Business, S.			

		Sudalaimuthu and S. Anthony Raj, Himalaya Publication House, Chapter 10 (10.4)
Module 4	PowerPoint - Auto Content Wizard, Design Templates, Views, Working with slides, Page Setup, Animations, Colour Schemes, Background, Master Slide.	Computer Applications in Business, S. Sudalaimuthu and S. Anthony Raj, Himalaya Publication House, Chapter 10 (10.5)
Module 5	Spreadsheets - Spreadsheet basics, Standard Toolbar, Basic Functions, Sorting and Filtering, Charts, Statistical Functions, Data Management in Spreadsheet: Data Entry, Tables, Conditional Formatting, Data Sorting and Filtering, Data Validation. Formulas and Functions: Mathematical & Statistical Functions. Logical Functions in Spreadsheet: 'And', 'Or', 'If'. 'Lookup' functions and formula in spreadsheet. Data Visualization: Introduction to data visualization. Techniques of data visualization. Charts, Dynamic Tables, Pivot Tables, Dashboards.	Computer Applications in Business, S. Sudalaimuthu and S. Anthony Raj, Himalaya Publication House, Chapter 10 (10.6)
Other Reference books and sources	<ol> <li>Business Communication for Managers, Payal Mehra, Pearson Education India; Second edition</li> <li>Business Communication, Asha Kaul, Prentice Hall India Learning Private Limited; 2 edition</li> <li>Mastering MS Office: Computer Skill Development - Be Future Ready, Bittu Kumar, V&amp;S Pu</li> <li>Microsoft Excel Power Pivot &amp; Power Query For Dummies, Michael Alexander, Wiley, ISBN</li> </ol>	h, ISBN-13: 978-8120338487 blishers, ISBN-13: 978-9350578780

## List of Practical's/ Activities/ Assignments

This is a practical oriented course with internal assessment. The assessment shall be based on work book / practical record book containing 25 practicals/activities/assignment carrying FOUR marks each.

- 1. Give at least 10 examples of pairs and group of words and frame sentences indicating their usage.
- 2. What is meant by synonyms and antonyms. Explain with 5 examples each.
- 3. Give both synonyms and antonyms of the following words. (a) Absurd, (b) Diligent, (c) Fatal, (d) Joy, (e) Visible, (f) Yearn, (g) Zeal.
- 4. Use the following phrases/ idioms in sentences (a) Cast a slur upon, (b)To come off with flying colours, (c) To get the better of, (d) To have one's hand full, (d) To have two strings to one bow, (e) To have an axe to grind, (f) To blow one's own trumpet, (g) To build castles in the air, (h) To kill two birds with one stone, (i) To pay one back in one's own coin.

5. Write any ten proverbs with their meaning

Note: -Use MS Word for question number 6 to 15. Try to make use of all available features and functionalities in MS Word.

- 6. Write essay on Black money and Indian Economy
- 7. Write an essay on Woman Entrepreneurs
- 8. Write an essay on Stock Exchanges and their role
- 9. Prepare your own CV using suitable template of MS Word
- 10. Write a covering letter to forward above CV for a fresher position in a MNC.
- 11. Write a letter of enquiry to LIC regarding late payment of premium.
- 12. A retailer has requested you to supply 6 fans at 20% disc for a valued customer. Draft a reply stating that the rate of discount cannot exceed 15%. Make an attempt to get the order.
- 13. A TV set which you ordered for your office conference room from Messrs. G K & Sons, Nagpur, was delivered in a damaged condition. Write to the supplier.
- 14. Place an order for 300 boxes of coloured crayons subject to the manufacturer's agreeing to pack them in specially designed boxes for Diwali presentation with no additional charges.
- 15. Invite Interior decoration firms to submit a quotation for carrying out renovation work of your computer centre. They are to submit designs for interior decoration and quote their terms separately for painting in Plastic Emulsion and for oil Distemper
- 16. Prepare a template using your institute logo in PowerPoint. Using the same template list out the members of SAARC/ EEC/ LAFTA/ EFTA
- 17. Using PowerPoint draft out the steps/ procedures for calculation of mean mode and median.
- 18. Design an effective advertisement copy for a product of your choice using PowerPoint performance of the salesmen's.
- 19. Design a PowerPoint presentation on Principles of Accounting (Concepts and Conventions), Golden Rules of Accounting.
- 20. Design a PowerPoint presentation explaining any 5 transactions of journal entries and ledger posting.
- 21. Develop the students Mark List for 20 students in a worksheet and calculate total, average, percentage, and save it. Specify the result also. (Field Names: Sr. No., Name of Student, Course, Gender, Category, Enrolment Number, Mark1, Mark2, Mark3, Total, Average, percentage and Result)

22. Using Statistical function in spreadsheet, present a correlation analysis (Rank Correlation and Pearson Coefficient) and regression analysis for the following information-

Marks in Statistics	48	62	36	65	98	39	25	75	82	92
Marks in Economics	84	58	51	35	91	49	60	68	62	86

- 23. Using data available at <a href="https://dbie.rbi.org.in/DBIE/dbie.rbi?site=home/GDP">https://dbie.rbi.org.in/DBIE/dbie.rbi?site=home/GDP</a> draw a pie chart of Gross Value Added. Explain the contribution of various sectors with help of a bar chart.
- 24. Using Spreadsheet calculate Mean, Median, Mode, Standard Deviation, Max, Min, Square Root, Square of the historical data for one month available at <a href="https://www.nseindia.com/products/content/equities/indices/historical\_index\_data.htm">https://www.nseindia.com/products/content/equities/indices/historical\_index\_data.htm</a>
- 25. Using Filters and Sort functions of spreadsheet rearrange the data (refer question no. 21) in following formats- Name of Students in Alphabetical Order , Descending order of % Marks, Ascending order of % Marks and also create a pivot table to represent the data

## SEMESTER - II

Semester	II	Course Code	2T1	Type of Course	Core
Course FINANCIAL MANAGEMENT Name					
Credits	3	Number of 1 hour lec	tures:	s: 30	
Detailed Course Objectives					
CO1	Given financial cost parameters, the future manager will be able to <b>calculate</b> specific cost of capital (i.e. Cost of debt, preference, equity and retained earnings) and the weighted average cost of capital for any specific given firm.				
CO2	Given different financing options, the future manager will be able to analyze the effect of operating and financial leverage on EPS and <b>recommend</b> a suitable long term financing mix for an organization by <b>applying</b> EBIT-EPS analysis, Indifference Level of EBIT and Financial Break-even Analysis for				

	given financing options.			
CO3	Given the cash-flows pertaining to a project, the future manager will be able to <b>estimate</b> projects' cash flows to <b>distinguish</b> between value creating and value destroying investments using time-value intensive DCF techniques (viz. NPV, IRR, discounted payback period, profitability index) and Non-DCF techniques (i.e. Payback Period and Average rate of return approach)			
CO4	Given the details pertaining to elements of working capital for a given level of activity, the future manager will be able to <b>ascertain</b> the components of current assets and current liabilities and <b>determine</b> the gross and net operating working capital requirement.			
CO5	Given the expected dividends, future price of shares, investor expectations and funding requirements; the future manager will be able to <b>compute</b> the value of a share using various dividend discount models and <b>illustrate</b> whether dividend is relevant for firm valuation or not.			
Detailed Co	ontents:	Reference Book, Publisher, Edition, Page No.		
Module 1	Cost of Capital: Concept and Importance; Measurement of Specific Costs - Redeemable and Irredeemable Debt, Redeemable and Irredeemable Preference shares, Equity and Retained Earnings; Computation of Overall Cost of Capital using book value and market value weights.	Financial Management, Theory Concepts and Problems, 5 <sup>th</sup> Revised Edition, R.P. Rustagi, Taxmann Pulication, ISBN- 9878171949311 Chapter – 10  Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition, Chap No. 11		
Module 2	Leverage: Operating, Financial and Combined Leverage; EBIT-EPS Analysis; Indifference Level of EBIT and Financial Break-even Analysis.	Financial Management, Theory Concepts and Problems, 5 <sup>th</sup> Revised Edition, R.P. Rustagi, Taxmann Pulication, ISBN- 9878171949311 Chapter – 11&12 Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition, Chap No. 18		
Module 3	Capital Budgeting: Concept of Capital budgeting, Discounted and Non-discounted Cash	Financial Management, Theory Concepts and		

	Flow Techniques - NPV, IRR, PI, Discounted PBP, ARR & PBP.	Problems, 5 <sup>th</sup> Revised Edition, R.P. Rustagi, Taxmann Pulication, ISBN- 9878171949311 Chapter - 7			
		Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition, Chap No. 9 & 10			
Module 4	Working Capital Management: Concept of Gross and Net Working Capital, Working Capital Approaches, Estimation and Calculations of Working Capital requirements	Financial Management, Theory Concepts and Problems, 5 <sup>th</sup> Revised Edition, R.P. Rustagi, Taxmann Pulication, ISBN- 9878171949311 Chapter - 17&18			
		Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition, Chap No. 13			
Module 5	Dividend Policy: Walter's Model; Gordon's Model and MM Hypothesis for Dividend Policy and Firm Valuation, Determinants and constraints of dividend decision	Financial Management, Theory Concepts and Problems, 5 <sup>th</sup> Revised Edition, R.P. Rustagi, Taxmann Pulication, ISBN- 9878171949311 Chapter - 15&16			
		Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition, Chap No. 30			
	1. Financial Management, I M Pandey, 10th Edition, Vikas Publishing House Pvt Ltd, ISBN: 9788125937142				
Other Reference books and	27 0017 12 <del>1</del> 0207				
sources	3. Financial Management: Theory and Practice, Prasanna Chandra, 9th Edition, ISBN-13: 978-93	39222574			
	4. Financial Management: Problems & Solutions, AN Sridhar and Padmavati Sridhar, 5th Edition	on, Packt Publsihers, ISBN: 9789350238929			

Semester	II	Course Code	2T2	Type of Course	Core
Course Name	MARKETING MANAGEMENT				
Credits	3	Number of 1 hour lect	ures:	30	
	Detailed C	Course Objectives			
CO1	For a given marketing objective of a company the student manager	will be able <b>to develop</b> a su	itable ma	rketing mix.	
CO2	For a given product the student managers will be able <b>toapply</b> the positioning.	three steps of target marketir	ıg: marke	et segmentation, target marketing, a	nd market
CO3	For various stages in the life cycle of the product the student management	gers will be able to recomme	e <b>nd</b> a suit	table pricing strategy.	
CO4	For a given company the student managers will be able <b>to evaluate</b> different distribution channel options and their suitability for the company's product.				
CO5	For a given promotional objective of a company the student manager should be able <b>to develop</b> a suitable promotion mix (advertising, sales promotion, public relations, personal selling, and direct marketing etc.) for the product.				
Detailed Co	ontents:			Reference Book, Publisher, No.	Edition, Page
Module 1	Introduction: Concept, nature, scope and importance of marketing; Marketing concept and its evolution; Marketing mix; Marketing environment – macro and micro components and their impact on marketing decisions; Market segmentation and positioning			Principles of Marketing, 13th Kotler, GaryArmstrong, Praf and Ehsan-Ul-Haq, Pearson, 1 317-3101-7,Chapter 1,2,3	ulla Agnihotri
Module 2	<b>Product Decisions</b> : Concept of a product; Classification of products; levels of product, Major product decisions; Product line strategies and product mix strategies; Product life cycle – strategic implications; New product development and consumer adoption process. Packaging and labelling.			Principles of Marketing, 13th Kotler, GaryArmstrong, Praf and Ehsan-Ul-Haq, Pearson, 1 317-3101-7,Chapter 8,9	ulla Agnihotri
Module 3	Pricing Decisions: Pricing objectives, Factors affecting price determination; Pricing policies methods and strategies, Initiating and responding to price change			Principles of Marketing, 13th Kotler, GaryArmstrong, Praf and Ehsan-Ul-Haq, Pearson, 1 317-3101-7,Chapter 10,11	ulla Agnihotri

Module 4	<b>Distribution Channels and Physical Distribution Decisions</b> : Nature, functions, and types of distribution channels; Distribution channel intermediaries; Channel management decisions; Retailing and wholesaling.	Principles of Marketing, 13th Edition, Philip Kotler, GaryArmstrong, Prafulla Agnihotri and Ehsan-Ul-Haq, Pearson, ISBN – 978-81- 317-3101-7,Chapter 12,13
Module 5	<b>Promotion Decisions:</b> Communication Process; Promotion mix – advertising, personal selling, sales promotion, publicity and public relations; Determining advertising budget; Copy designing and testing; Media selection; Advertising effectiveness; Sales promotion –tools and techniques.	Principles of Marketing, 13th Edition, Philip Kotler, GaryArmstrong, Prafulla Agnihotri and Ehsan-Ul-Haq, Pearson, ISBN – 978-81- 317-3101-7,Chapter 15,16
Other Reference books and sources	1. Marketing Management, Rajan Saxena, 5th Edition, McGraw Hill Education, ISBN-13: 978-93.  2. Introduction to Marketing, Adrian Palmer, 3rd Edition, Oxford Publishing, ISBN: 9780199602.  3. Marketing Management, Philip Kotler and Keven Lane Keller, 15th Edition, Pearson Education.  4. Marketing Management – Indian Context with Global Perspective, V S Ramaswamy & S ISBN-13: 978-1259026416.	131 on, ISBN-13: 978-9332587403

Semester	II	Course Code	2T3	Type of Course	Core	
Course Name	HUMAN RESOURCE MANAGEMENT					
Credits	3	Number of 1 hour lectures: 30				
	Detailed Course Objectives					
CO1	Students should be able to <b>explain</b> the importance of Human Resource Management for an organisation and also distinguish between Personnel and HR Management.					
CO2	For a given job profile, students should be able to <b>develop</b> a job analysis and produce a job description and job specification.					
CO3	Students should be able to <b>design</b> a Human Resource Plan for an organisation and <b>construct</b> its Selection Process					

CO4	Students should be able to <b>justify</b> the applicability of various techniques of Training				
CO5	Students should be able to <b>outline</b> the performance appraisal process and <b>identify</b> and <b>explain</b> the utility of various modern and traditional methods of Performance Appraisal.				
Detailed Co	ontents:	Reference Book, Publisher, Edition, Page No.			
Module 1	Introduction, Nature, scope, objectives, importance and functions of HRM, Human resource as an asset in organization; Difference between Personnel Management and Human Resource Management, Roles and Qualities of HR Manager; human resource management in dynamic environment; Introduction to Strategic HRM. Organizational and HR Strategies.	Human Resource Management – Text and Cases- Dr.S S Khanka, S.Chand Publication, Ch.1,3 Human Resource and Personnel Management – Text and cases, K. Aswathappa, Publication - McGraw- Hill Publishing co. ltd. Ch-1,3			
		Essentials of Human Resource Management & Industrial Relations – P.Subba Rao, 3 <sup>rd</sup> revised edition – Himalaya Publication- Ch-1,2			
	Job Analysis – Meaning, Uses, Process and methods of collecting data for job analysis, Job Description, Job Specifications & Role Analysis, Concept of Job Design, Factors affecting Job Design, Techniques of Job Design, Cases and Exercises in understanding Job Analysis.	Human Resource and Personnel Management – Text and cases, K. Aswathappa, Publication - McGraw- Hill Publishing co. ltd. Ch-5			
Module 2		Essentials of Human Resource Management & Industrial Relations – P.Subba Rao, 3 <sup>rd</sup> revised edition – Himalaya Publication- Ch-3			
		Human Resource Management – Text and Cases- Dr.S S Khanka, S.Chand Publication, Ch.5			
	Human Resources Planning; Need, importance & Objectives of Human Resources Planning; Factors affecting HRP; Recruitment and Selection—Meaning, Sources and Process; Induction and Placement	Human Resource Management – Text and Cases- Dr.S S Khanka, S.Chand Publication, Ch.4,6,7,8			
Module 3		Essentials of Human Resource Management & Industrial Relations – P.Subba Rao, 3 <sup>rd</sup> revised edition – Himalaya Publication- Ch-4,5,6			
		Human Resource and Personnel Management – Text and cases, K. Aswathappa, Publication - McGraw- Hill Publishing co. ltd. Ch-4,6,7,8			

Module 4	Introduction of Training; Objectives and Importance of Training; Training Process, Training Needs Identification. Types and Techniques of Training and Development; Evaluation of Training, Management/Executive Development Programs-Need and Importance & Objectives	Essentials of Human Resource Management & Industrial Relations – P.Subba Rao, 3 <sup>rd</sup> revised edition – Himalaya Publication- Ch-9,10  Human Resource Management – Text and Cases-Dr.S S Khanka, S.Chand Publication, Ch.10,11  Human Resource and Personnel Management – Text and cases, K. Aswathappa, Publication - McGraw- Hill Publishing co. ltd. Ch-9	
Module 5	Performance Appraisal- concept, objectives, Importance, Methods; Potential Appraisals  Compensation Management- Concept and components; Job Evaluation; Components of salary, incentives, bonus, ESOPs, Fringe Benefits  Ancillary Topics- Career Planning & Development, Employee Separations, Downsizing & Outplacement, HRIS, Industrial Relations.	Essentials of Human Resource Management & Industrial Relations – P.Subba Rao, 3 <sup>rd</sup> revised edition – Himalaya Publication- Ch-8,11,14, 15,16,19  Human Resource and Personnel Management – Text and cases, K. Aswathappa, Publication - McGraw- Hill Publishing co. ltd. Ch-10,11,12,13,21,22	
Other Reference books and sources	1. P. Jyothi and D.N Venkatesh (2013), "Human Resource Management". Oxford Publication. 2nd Edition 2. V.S.P.Rao and C.B. Mamoria (2012), "Personal Management (Text and Cases)", Himalaya Publications, Thirtieth Edition 3. Dr. Sunaina Sardana, "Human Resource Management", Taxmann Publication Pvt. Ltd. 4. Human Resource Management, 11ed, David A. Decenzo, Stephen P. Robbins, Susan L. Verhulst, Wiley, ISBN: 978-8126553785		

Semester	II	Course Code	2T4	Type of Course	Core	1
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Course Name	OPERATIONS MANAGEMENT				
Credits	Number of 1 hour lectures: 30				
	Detailed C	Course Objectives			
CO1	At the end of the course the students can <b>apply</b> the concept to <b>plan</b> and <b>implement</b> production and service related decisi	1	nufacturing and service sector and will be able		
CO2	At the end of the course the student will be able to <b>plan</b> production	production schedules and plan	resources (material and machine) required for		
CO3	At the end of the course the students can <b>design</b> maintenance schedules in manufacturing units, <b>identify</b> and <b>propose</b> material handling equipments and implement industrial safety rules				
CO4	At the end of the course the students will be able to <b>apply</b> the concepts of purchase, stores and inventory management and <b>analyze</b> and <b>evaluate</b> material requirement decisions				
CO5	At the end of the course the students can <b>measure</b> performance engineering study on men and machines.	ormance related to productivity	and will be able to <b>conduct</b> basic industrial		
Detailed Co	ontents:		Reference Book, Publisher, Edition, Page No.		
Module 1	Introduction: Concept of Operations Management, Difference Services, Capacity and equipment selection decisions. Types Factors, Types of Manufacturing & Service Layouts	8	Operations Management, By B Mahadevan, Pearson Publication Chapter 1-Page 4, Chapter 4-Page 116,		
Module 2	<b>PPC -</b> Concept of Production Planning and Control, Plannin to Order and Assemble to Order, Process Planning, MPS (Material Requirement Planning), MRP II, Material Handling	ster Production Schedule), MRP	Operations Management, By B Mahadevan, Pearson Publication, Chapter 3 -Page 59, Chapter 15		
Module 3	Maintenances Management - Types of Maintenance, Maintenance Costs, OEE (Overall Production and Operations Management, By Equipment Efficiency), Material handling - principles, types of MHE (Material Handling S. Anil Kumar, N.Suresh, New Age				

	Equipment), Industrial Safety, Ergonomics	International Publishers, Chapter 8-Page 205		
		Production and Materials Management, By K. Shridhara Bhat, Himalalaya Publishing house, Chapter 14,15 and Chapter 25		
Module 4	Materials Management- Purchase management, Stores management, Vendor Selection, (Practical Problems of Vendor Selection), Inventory Management, Inventory Costs, Inventory management tools, Concept of EOQ (Practical Problems of EOQ).	Production and Operations Management By K. Aswathappa and K Shridhar Bhatt, Himalaya Publishing House, Chapter 21,22 and 23		
	<b>Industrial Engineering -</b> Concepts of productivity, tools of increasing productivity, Labor and machine productivity. Introduction to work-study, work measurement, method study, motion study and time study	Industrial Engineering and Production Management, By Martand Telsang, S.Chand Publications, Chapter 2,3,4 and 5		
Module 5		Production and Operations Management, By S.Anil Kumar, N.Suresh, Second Edition, New Age International Publishers, Chapter 7		
	1. Procurement and Principles Management, Peter Baily, Barry Crocker, David Farmer, David Jessop, 11th Edition, Pearson Education, ISBN: 978-9352868322			
Other Reference	2. Purchasing and Materials Management, P. Gopalakrishnan, 1st Edition, McGraw Hill Education, ISBN-13: 978-0074516508			
books and sources	3. Materials Management: An Integrated Approach, P. Gopalkrishnan, M. Sundaresan, Prentice Hall India Learning Private Limited, ISBN-13: 978-8120300279			
sources	4. Industrial Engineering and Production Management, Martand Telsang, 2nd Rev Edn 2006 edition, S Chand Publications, ISBN-13: 978-8121917735			

Semester II	Course Code	2T5	Type of Course	Core
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Course Name	INTERNATIONAL BUSINESS						
Credits	Number of 1 hour lectures: 30						
	Detailed Course Objectives						
CO1	Students should be able to <b>understand</b> various concepts and international trade	terminologies involved in Internati	onal Business and importance of				
CO2	Students should be able to <b>evaluate</b> various modes of entry in given a situation.	n to International business and sho	uld be able to <b>select</b> the best mode of entry				
CO3	Students should be able to relate and discuss the presence of	macro factors (PESTEL) on interna	ational business environment				
CO4	Students should be able to <b>examine</b> and <b>elaborate</b> the role of	various Government institutions in	n India which support International trade.				
CO5	Students should be able to <b>perceive</b> the concepts in recent EX foreign trade.	IIM policy of India and <b>relate it</b> to t	he flow of FDI as well as direction of Indian				
Detailed Contents:			Reference Book, Publisher, Edition, Page No.				
Module 1	Introduction to International business, its importance and va as: entrepot trade, various tariff and non tariff barriers, reg trade agreements.	1	P. Subba Rao, international business, 4th edition, Himalaya Publishing house PP252-257, 269-282				
Module 2	Modes of entry into International Business, Internationalization process and managerial implications case studies related to internationalization process. International business approaches: ethnocentric, polycentric, regiocentric, geocentric.  Soniya Gupta , International Business Chapter 1 Tata McGraw Hill P. Subba Rao, international business, 41 edition, Himalaya PUBLISHING house F. 16-18						
Module 3	Various Macro factors affecting International Business En Socio-cultural, Technological, Environmental and Legal facto	rs.	Soniya Gupta , International Business, Chapter 2 Tata McGraw Hill				
Module 4	Various Government Institutes supporting foreign trade and their role: DGFT, Export P. Subba Rao, international business, 4t						

	Drivers of FDI, Flow of FDI in India, EXIM Policy of India Direction of India's Foreign Trade	Kothari	Monika,	Export	Promotion
Module 5	(imports and exports scenario), Role of RBI in exchange rate management	Measures	in India, De	eep & Deep	Publication
		pp 16-19,	79-88		
	1. International Business - Environment and Operations, John D. Daniel, Lee Radbaugh, Dan	iel p Sulliv	an, Prashan	ıt Sawlan,	16 <sup>th</sup> Edition,
Other	Pearson Education, ISBN-13: 978-9352861880	1			
Reference	2. International Relations, Pavneet Singh, 1st Edition, McGraw Hill Education, ISBN-13: 978-9352	602827			
books and	3. International Business (SIE), 6th Edition, Charles W L Hill, Arun K Jain, McGraw Hill Education		2,078 0070 <b>2</b> ′	21706	
sources			3. 970-007022	21790	
	4. International Business, 6th Edition, K. Aswathappa, McGraw Hill Education, ISBN-13: 978-93	39222581			

Semester	II	Course Code	2T6	Type of Course	Core		
Course Name	CORPORATE SOCIAL RESPONSIBILITY AND SUSTAINABILITY						
Credits	3	Number of 1 hour lectures: 30					
	Detailed Course Objectives						
CO1	Given the concept of CSR, the future manager will be able to <b>identify</b> the various activities which can benefit the organization under the banner of CSR.						
CO2	Given a chance, the future manager will be able to <b>frame</b> and <b>recommend</b> the CSR policy according to sustainable development.						
CO3	Given the framework, the future manager will be able to <b>plan</b> the CSR activity according to the various laws and regulations.						
CO4	Given the details pertaining to government and non government organizations, the future manager will be able to <b>ascertain</b> the role of various stakeholders in CSR activities and <b>incorporate</b> the guidelines issued by regulatory guidelines in CSR policy.						
CO5	Given the task of CSR, the future manager will be able to <b>plan and implement</b> various activities to be taken under CSR activity and evaluate its effectiveness.						

	Detailed Contents:	Reference Book, Publisher, Edition, Page No.
Module 1	<b>Introduction to CSR-</b> Meaning & Definition of CSR, History & evolution of CSR, Motives of CSR, Benefits and Internal scope of CSR, Enterprise Social Responsibility, Concept of sustainability & Stakeholder Management. CSR through triple bottom line and Sustainable Business; environmental aspect of CSR; Chronological evolution of CSR in India.	Corporate Social Responsibility in India. Trends, Issues and Strategies By Sateesh Gouda M, A.G. Khan, S.L. Hiremath, Anchor Academic Publishing, 2017, Pg-9-42
		Corporate Social Responsibility: A Very Short Introduction By Jeremy Moon, Oxford University Press,
Module 2	<b>Framework of Social Orientations-</b> Management and Social Theories , Five types of managers, organization classification. <b>International framework</b> for corporate social Responsibility, Millennium Development goals, Sustainable development goals, Relationship between CSR and MDGs. United Nations (UN) Global Compact 2011. UN guiding principles on business and human rights. OECD CSR policy tool, ILO tri-partite declaration of principles on multinational enterprises and social policy.	<b>Business Ethics, Text and cases</b> by CSV Murthy , Himalaya Publishing House, ISBN 81-8318-418-1, 2008, Pg 369-372
Module 3	<b>CSR-Legislation In India &amp; the world-</b> Section 135 of Companies Act 2013. Scope for CSR Activities under Schedule VII, Appointment of Independent Directors on the Board. The Drivers of CSR in India, Changing expectations of social responsibility, four faces of social responsibility, the regulatory environment in India Counter trends. Performance in major business and programs.	<b>Business Ethics, Text and cases</b> by CSV Murthy , Himalaya Publishing House, ISBN 81-8318-418-1, 2008, Pg 365-387
	Identifying key stakeholders of CSR & their roles- Role of Public Sector in Corporate, government programs that encourage voluntary responsible action of corporations. Role of Nonprofit &Local Self-Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self-Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and	Business and Community: The Story of Corporate Social Responsibility in India ,By Pushpa Sundar, Sage Publications
Module 4	responsibilities of corporate foundations	Corporate Social Responsibility in India By Bidyut Chakrabarty, Routledge publications, Pg, 99-121
		https://globalcompactselfassessment.org/about thistool
Module 5	<b>Current trends and opportunities in CSR-</b> CSR as a Strategic Business tool for Sustainable development. Review of successful corporate initiatives & challenges of CSR. Case Studies of Major CSR Initiatives.	India CSR Report 2019: Trends and Prospects of CSR By Girija Srinivasan, Narasimhan Srinivasan, SAGE Publications,
		Philanthropy in India: Promise to Practice By

	Meenaz Kassam, Femida Handy, Emily Jansons
	1. CV Baxi and Ajit Prasad, "Corporate Social Responsibility Concept and Cases, The Indian Experience", Excel Books, 2006, ISBN 81-7446-449-2
	2. Nayan Mitra, René Schmidpeter, "Corporate Social Responsibility in India: Cases and Developments After the legal mandate", Springer publications
Other	3. <a href="http://egyankosh.ac.in/handle/123456789/8107">http://egyankosh.ac.in/handle/123456789/8107</a>
Reference	4. http://egyankosh.ac.in/handle/123456789/16465
books and sources	5. <a href="http://www.forbesindia.com/blog/beyond-the-numbers/corporate-india-and-csr/">http://www.forbesindia.com/blog/beyond-the-numbers/corporate-india-and-csr/</a>
30 41200	6. <a href="https://blog.ipleaders.in/csr-laws-india/">https://blog.ipleaders.in/csr-laws-india/</a>
	7. <a href="https://www.ilo.org/empent/areas/mne-declaration/langen/index.htm">https://www.ilo.org/empent/areas/mne-declaration/langen/index.htm</a>
	8. <a href="http://www.teachcsr.com">http://www.teachcsr.com</a>
	9. https://economictimes.indiatimes.com/blogs/ResponsibleFuture/sustainability-and-csr-trends-for-india-in-2017/

Semester	II	Course Code	2T7	Type of Course	Core	
Course Name	C	COST ACCOUNTING				
Credits	3	Number of 1 hour lectures: 30				
	Detailed Course Objectives					
Given an information about basic conceptual framework of cost, the student will be able of identify/ classify diff		tify/ classify different element	ts/			
CO1	classification of cost and will be able to <b>prepare</b> cost sheet and prepare quotations for various business proposals					
CO2	Given an information about cost, volume and profit for specific product for mention time period, a student will able to compute Break-even					
	point, Marine of safety, Profit volume ratio, desired profit / desired sales as well as able to <b>evaluate</b> the decision making proposals(suitable					

	product mix / dropping a product line / fixation of selling price / make or buy decisions/Key Factor Analysis)					
CO3	Given information about relevant expenses, a student will be able to <b>classify</b> the cost by nature and <b>estimate</b> cost of operating a service					
CO4	Given an information about Expenses & Income / Receipt & Payment / Projected Sales, a student level budgets for an organisation	• •				
CO5	Given an information about standard and actual performance, the student will be able to <b>determine</b> Direct Material and Direct Labour Variances.					
	Detailed Contents:  Reference Book, Publisher, Edition, Page No.					
	Conceptual framework of Cost Accounting: Basic Concepts of Cost Accounting, Objectives,	"Cost Accounting - Principles & Practices"-				
	Importance and Advantages of Cost Accounting, Cost Centre, Cost Unit, Elements of Cost,	M N Arora (2013) Twelfth edition, Vikas				
Module 1	Classification and Analysis of Costs, Relevant and Irrelevant Costs, Differential Costs, Sunk	Publishing House Pvt. Ltd. (1.1 - 1.15), (6.1 -				
	Cost, Opportunity Cost. Unit & Output Costing - Preparation of Cost Sheet and Tender/	6.41)				
	Quotations.					
	Marginal Costing And Profit Volume Relationship And Decision Making :- Introduction,	"Cost & Management Accounting" - Ravi				
	Application of Marginal costing in terms of cost control, profit planning, dropping a product	Kishore (2016), Taxmann Publication,				
Module 2	line, fixation of selling price, make or buy decisions, key or limiting factor, selection of suitable	6thEdition, (484 – 493),(540-548)				
	product mix, desired level of profits, level of activity planning- Break-even-analysis:					
	Application of BEP for various Business problems					
36 1 1 0	Operating Costing:-Concept of operating Costing Features of operating costing: Transport	"Cost & Management Accounting" - Ravi				
Module 3	costing (Standing charge, Repair and Maintenance Charge and Running charges and log	Kishore (2016), Taxmann Publication, 6 <sup>th</sup>				
	sheet), Canteen, Hospital and hotels costing.	Edition, (408 – 422)				
Modulo4	Budgeting and Budgetary Control - Concept of Budgeting and Budgetary Control, Essential	"Cost & Management Accounting" - Ravi				
Module 4	features, Merits and Limitations of Budgetary Control. Types of Budgets, Static and Flexible	Kishore (2016), Taxmann Publication, 6th				
	Budgeting, Preparation of Cash Budget, Sales Budget, Production Budget and Master Budget,  Standard Costing & Variance Analysis: Introduction, Meaning and limitations of Standard	Edition, (578 - 599)  "Cost & Management Accounting" - Ravi				
	Costing, Standard costing as a management Tool, Historical costing, Estimated Costing and	Kishore (2016), Taxmann Publication, 6th				
Module 5	Standard Costing, Standard Cost and Budgeted Cost, Determination of Standard Cost for	Edition, pg 631-653				
Miodule 3	Direct Material, Direct Labour Cost. Variance Analysis: Direct Material Variance – Material	Landon, pg 001-000				
	Cost Variance, Material Rate Variance, Material Quantity Variance, Material Mix Variance, and					
	variation in the control of					

		Material Yield Variance, Direct labour Variance - Labour Cost Variacne, Labour Rate Variance,  Labour efficiency Variance, Labour Mix Variance, Idle Time Variance and Labour Yield
		Variance.
Oth	ıer	1. Cost Accounting: Texts and Problems, M C Shukla, T S Grewal, Dr. M P Gupta, Revised Edition, S Chand & Company, ISBN-13: 978-8121919630
	erence ks and	2. Cost Accounting, RSN Pillai, V. Bagawathi, , Revised Edition, S Chand & Company, ISBN-13: 978-8121904933
sour	rces	3. Cost Accounting, M Y Khan P K Jain, Second Edition, McGraw Hill Education, ISBN-13: 978-9339203443  4. Cost Accounting Text Book – V.K. Saxena C.D. Vashishtha, Sultan Chand Publication, ISBN-13: 9788180546112

Semester	III	Course Code	2T8	Type of Course	Elective			
Course Name	MANAGEMENT CASE ANALYSIS							
Credits	4 Number of hours: 40							
	Detailed Course Objectives							
CO1	Given a situation a student will be able to <b>construct</b> SWOT for a concerned organisation or situation as well as he/she will be able to indentify key actors/stakeholders in the given situation							
CO2	A student will be able to <b>evaluate</b> the dilemma (Problem/ Issues/ Concerns) in the case.							
CO3	A student will be able to <b>develop</b> suitable alternatives for the dilemma identified.							
CO4	CO4 A student will be able to analyse and evaluate the alternatives using the theoretical framework.							
CO5	CO5 A Student will be able to discuss <b>suggest</b> suitable roadmaps to overcome the identified dilemma.							
Detailed Contents:  Reference Book, Publisher, Edition, Pa					, Edition, Page			

Module 1	Introduction – Persuasion, Augmentation and Case Method, What is a case?, How to Analyse a Case, Case Demonstration, Problems, Decisions and Evaluation	The Case Study Handbook, William Ellett, HBR Press, Revised Edition, ISBN-13: 978-1633696150, Part 1  Management Case Studies, A Student's Handbook, Kulkarni, Patil Navalagi & Yaraddi, Notion PressISBN 978-1-64324-309-2, (Page 3)			
Module 2	Cases on General Management and Strategic Management (A student or group of student is expected to present/ anlayse/ provide solution to minimum two cases or 4-5 caselets in the subject domain of General and Strategic Management.)	Management Case Studies, A Student's Handbook, Kulkarni, Patil Navalagi & Yaraddi, Notion PressISBN 978-1-64324-309- 2, (Page 19-36)			
Module 3	Cases on Marketing Management (A student or group of student is expected to present/anlayse/ provide solution to minimum two cases or 4-5 caselets in the subject domain of Marketing Management.)	Management Case Studies, A Student's Handbook, Kulkarni, Patil Navalagi & Yaraddi, Notion Press ISBN 978-1-64324- 309-2, (Page 37-62)			
Module 4	Cases on Financial Management (A student or group of student is expected to present/anlayse/ provide solution to minimum two cases or 4-5 caselets in the subject domain of General and Financial Management.)	Management Case Studies, A Student's Handbook, Kulkarni, Patil Navalagi & Yaraddi, Notion Press ISBN 978-1-64324- 309-2, (Page 63-80)			
Module 5	Cases on Human Resource Management (A student or group of student is expected to present/ anlayse/ provide solution to minimum two cases or 4-5 caselets in the subject domain of General and Human Resource Management.)	Management Case Studies, A Student's Handbook, Kulkarni, Patil Navalagi & Yaraddi, Notion Press ISBN 978-1-64324- 309-2, (Page 81-102)			
Other Reference books and	<ol> <li>Management Cases, Revised Edition, Peter Drucker, HarperBusiness; Revised edition, ISBN-13: 978-0061435157</li> <li>Case Studies in Management, Akhilesh Chandra Pandey, Case Studies in Management, ISBN-13: 978-9384588045</li> </ol>				

### sources

- 3. Case Studies in Strategic Management, Sanjay Mohapatra, Pearson Education; First edition, ISBN-13: 978-8131759844
- 4. Case Studies in Marketing, Kanwal Nayan Kapil, Pearson Education; First edition, ISBN-13: 978-8131756331
- 5.Case Studies in Human Resource Management, Sanjeev Bansal, Jaya Yadav, Hargovind Kakkar, I K International Publishing House Pvt. Ltd, ISBN-13: 978-938458854
- 6. Case Studies in Finance, Rober Brunner, Kenneth Eades, Michael Schill, McGraw Hill Education; 6 edition, ISBN-13: 978-9339204822

## Suggested Rubrics for Case Analysis Evaluation based on one evaluation case let analysis by an individual student at the end of the course:

Case Study Grading Rubric : An individual student shall be given a caselet and based on his/her analysis and presentation grading is to done						
Percentage Scale:		0-40 Marks	40-60Marks	60-80Marks	80 – 100Marks	
	%	Below Standard	Approaching Standard	At Standard	Exceeds Standard	
<ul> <li>Clear explanation of key strategic issues</li> <li>The problems, scope, and seriousness was clearly identified in the discussions.</li> <li>There was a well focused diagnosis of strategic issues and key problems that demonstrated a good grasp of the company's present situation and strategic issues.</li> <li>Effective Executive Summary</li> <li>Did not waste space summarizing information already found in the case.</li> </ul>	20%	Shows little understanding of the issues, key problems, and the company's present situation and strategic issues.  Executive summary missing or poorly constructed	Shows some understanding of the issues, key problems, and the company's present situation and strategic issues.  Executive summary inadequate	Shows adequate knowledge of the issues, key problems, and the company's present situation and strategic issues.  Executive summary adequate	Shows superior knowledge of the issues, key problems, and the company's present situation and strategic issues.  Effective Executive Summary	
<ul> <li>Valid arguments; analysis of financial and other functional performance with relevant supportive detail</li> <li>Logically organized, key points, key arguments, and important criteria for evaluating business strategies were easily identified</li> <li>Critical issues and key problems that supported the Case Analysis were identified and clearly analyzed and supported.</li> </ul>	20%	Critical issues and key problems that supported the Case Analysis were poorly identified, analyzed, and supported.	Critical issues and key problems that supported the Case Analysis were not clearly identified, analyzed, and supported.	Critical issues and key problems that supported the Case Analysis were partially identified, analyzed, and supported.	Critical issues and key problems that supported the Case Analysis were clearly identified, analyzed, and supported.	

<ul> <li>Appropriate analysis, evaluation, synthesis for the specific industry identified</li> <li>There was complete data on which to base a thorough analysis</li> <li>Key change drivers underlying the issues were identified.</li> <li>Synthesis, analysis, and evaluations were clearly presented and supported in a literate and effective manner.</li> </ul>	20%	Analysis of key change drivers and the underlying the issues inadequate.	Analysis of key change drivers and the underlying the issues were not identified.	Analysis of key change drivers and the underlying the issues were partially identified	Analysis of key change drivers and the underlying the issues were clearly identified
<ul> <li>Conclusions and recommendations are congruent with strategic analysis</li> <li>Specific recommendations and/or plans of action provided.</li> <li>Specific data or facts were referred to when necessary to support the analysis and conclusions.</li> <li>Recommendations and conclusions were presented and supported in a literate and effective manner.</li> </ul>	20%	Effective recommendations and/or plans of action not provided.  Specific data or facts necessary to support the analysis and conclusions was not provided.	Effective recommendations and/or plans of action inadequate.  Specific data or facts were not referred when necessary to support the analysis and conclusions.	Effective recommendations and/or plans of action were partially provided. Specific data or facts were occasionally referred when necessary to support the analysis and conclusions.	Effective recommendations, solutions, and/or plans of action were provided.  Specific data or facts were referred when necessary to support the analysis and conclusions.
<ul> <li>Presentation: Proper organization, professional writing, and logical flow of analysis. APA formatting</li> <li>Logically organized, key points, key arguments, and important criteria for evaluating the business logic easily identified.</li> <li>Key points were supported with a well thought out rationale based on applying specific concepts or analytical frameworks to the data provided in the case.</li> <li>Proper grammar, spelling, punctuation, 3<sup>rd</sup> person objective view, professional writing, and syntax.</li> </ul>	20%	Key points were poorly identified and supported with a well thought out rationale based on applying specific concepts or analytical frameworks to the data provided in the case.  Grammar, spelling, punctuation, professional writing, and syntax needs significant improvement	Key points were not identified and supported with a well thought out rationale based on applying specific concepts or analytical frameworks to the data provided in the case.  Grammar, spelling, punctuation, professional writing, and syntax needs improvement	Key points were partially identified and supported with a well thought out rationale based on applying specific concepts or analytical frameworks to the data provided in the case.  Adequate grammar, spelling, punctuation, professional writing, and syntax	Key points were clearly identified and supported with a well thought out rationale based on applying specific concepts or analytical frameworks to the data provided in the case.  Excellent grammar, spelling, punctuation, professional writing, and syntax

## **SEMESTER - III**

Semester	III	Course Code	3P1	Type of Course	Core/ Elective			
Course Name	SUMMER INTERNSHIP PROJECT (SPECIALIZATION BASED)							
Credits	6 Number of days: 45 to 60							
Detailed Course Objectives								
CO1	Student is able to <b>construct</b> the company profile by compiling the brief history, management structure, products / services offered, key achievements and market performance for his / her organization of internship.							
CO2	For his / her organization of internship, the student is able to <b>assess</b> its Strengths, Weaknesses, Opportunities and Threats (SWOT). Student is able to <b>determine</b> the challenges and future potential for his / her internship organization in particular and the sector in general.							
CO3	CO3 Student is able to <b>test</b> the theoretical learning in practical situations by accomplishing the tasks assigned during the internship period.							
CO4	Student is able to <b>apply</b> various soft skills such as time management, positive attitude and communication skills during performance of the tasks assigned in internship organization.							
CO5	Student is able to <b>analyze</b> the functioning of internship organization and <b>recommend</b> changes for improvement in processes.							

### **GENERAL RULES & GUIDELINES**

- At the end of second semester, all students will have to undergo summer training of 6-8 weeks with an industrial, business or service organization by taking up a Summer Internship Project (SIP).
- The condition of successfully completing the program shall not be deemed to have been satisfied unless a student undergoes summer training under the supervision of the department in organizations as approved by the Director/ Principal/ Head / Faculty from time to time.
- Alternatively Director/ Principal/ Head / Faculty of the Department/ College/ Institute may allocate the sector/ industry/ company specific project to the individual student.
- Each student will be required to give a presentation to the Department/ College/ Institute on the project undertaken during the SIP. The presentations should be scheduled within FOUR weeks of commencement of the third semester for the purpose of evaluation in the third semester. (Suggested Annexure II)
- Each student will be required to submit a project report as per format suggested in Annexure I to the Department/ College/ Institute for the work undertaken during this period within SIX weeks of commencement of the third semester for the purpose of evaluation in the third semester.
- Each student will be required to submit a feedback report from the SIP organisation as suggested in Annexure III to the Department/College/Institute.

- Evaluation of the SIP presentations shall be done jointly by one industry professional and one faculty member of the Department/ College/ Institute as per suggested criteria in Annexure IV.
- Evaluation of the SIP Report shall be done jointly by two faculty members of the Department/ College/ Institute as per suggested criteria in Annexure V.

#### **EVALUATION SCHEME**

• TOTAL MARKS FOR SIP = 100 MARKS (50 marks for presentation + 50 marks for the report).

## ANNEXURE I - FORMAT FOR SUMMER PROJECT REPORT

- **Title Page:** including the project title, Student's name, name of the SIP organization, Name of the supervisor from SIP organisation, Name of the guide from Department/ College/ Institute and month and year of submission.
- Certificate from the Department/ College/ Institute: "This is to certify that the investigation described in this report titled "Summer Project Report Title" has been carried out by Mr/Ms. Student's Name during the summer internship project. The study was done in the organisation, SIP Company Name, in partial fulfilment of the requirement for the degree of Master of Business Administration of R. T. M. Nagpur University, Nagpur. This work is the own work of the candidate, complete in all respects and is of sufficiently high standard to warrant its submission to the said degree. The assistance and resources used for this work are duly acknowledged."
- **Certificate from the SIP organisation:** A copy of the certificate specifying that the student has successfully completed the summer project for the prescribed duration.
- **Acknowledgements page:** Acknowledging persons, organisations and other resources which were instrumental in completion of student's summer training.
- Table of contents or index page.
- Part 1 (A) Company Profile: Brief history, Management structure, Achievements, awards and latest developments, Products & Services offered, Performance & Market share, SWOT analysis.
- Part 1 (B) Sector Overview: Sector size and major players, Regulations and regulatory bodies, Sector's contribution to economy, Problems faced by the sector in general and the company in particular, Future potential of the sector.
- Part 2 (A) Actual Work Done: Week wise details of the work done including the details of any specific tasks or projects assigned by the company, Key learning week-wise, (If a specific project was allotted to you then you need to prepare the following: 1. Title of the project allotted, 2. Objectives of the project, 3. Research methodology adopted Sampling method and sample size, data collection tools used, etc. 3. Analysis and interpretation of the data collected)
- Part 2 (B) Findings and Suggestions.

- Part 2 (C) Conclusion.
- Appendices.
- Bibliography.
- **Size of Report:** 25 to 35 pages
- Paper Size: A 4
- Binding Types: Paperback (Spiral)
- **No. of Copies:**TWO (One to be submitted to the Department/ College/ Institute for record & one to be returned back to the student after evaluation).
- Font Type: Times New Roman
- Font Size: Headings 14, Text 12

Line Spacing: Single spacing.

## ANNEXURE II - FORMAT FOR SUMMER PROJECT PRESENTATION

- **Title Slide 1:** The project title, Student's name, name of the SIP organization, Name of the supervisor from SIP organisation, Name of the guide from Department/ College/ Institute.
- Slide 2: About the company its products & services, Sector size and major players.
- Slide 3: Performance & Market share.
- Slide 4: Problems faced by the sector in general and the company in particular.
- Slides 5 to 7: Week wise details of the work done including the details of any specific tasks or projects assigned by the company.
- Slide 8: Key learning.
- Slide 9: Findings and Suggestions.
- Slide 10: Conclusion.

Each Student shall make a presentation for duration of maximum 10 minutes which shall be followed by a question and answer session of maximum 5 minutes.

## ANNEXURE III - SIP ORGANISATION FEEDBACK

Feedback to be solicited from the SIP organisation to rate the student on a scale of 1-10 (1 being poor and 10 being excellent) for the below mentioned parameters:

- 1. KNOWLEDGE OF SUBJECT / DOMAIN AREA.
- 2. PUNCTUALITY.
- 3. ATTITUDE.

- 4. COMMUNICATION SKILLS ORAL.
- 5. COMMUNICATION SKILLS WRITTEN.
- 6. ACCOMPLISHMENT OF THE ASSIGNED TASKS.
- 7. CONFIDENCE LEVEL.
- 8. GENERAL AWARENESS.
- 9. GRASPING ABILITY.
- 10. OVERALL PERSONALITY.

### ANNEXURE IV - EVALUATION PERAMETERS FOR SIP PRESENTATION

Evaluation of the student's presentation to be done on a scale of 1-10 (1 being poor and 10 being excellent) for the below mentioned parameters:

- 1. COMPANY & SECTOR ANALYSIS.
- 2. ATTEMPT TO RELATE PRACTICAL WORK WITH THEORY.
- 3. KEY LEARNINGS AND RECOMMENDATIONS.
- 4. HANDLING QUESTIONS.
- 5. OVERALL QUALITY OF PRESENTATION.

#### ANNEXURE V - EVALUATION RUBRIC FOR SIP REPORT

### RUBRIC FOR SUMMER INTERNSHIP REPORT ASSESMENT.

# NAME OF THE STUDENT: \_\_\_\_\_ DATE: \_\_\_\_

CRITERION	SUBSTANTIAL ACHIEVEMENT (8-10 Marks)	MODERATE ACHIEVEMENT (5-7 Marks)	POOR ACHIEVEMENT (0-4 Marks)
Description of Organizational Profile	Writes a clear description of company profile including its history, management structure, products / services offered, key achievements and market performance	Writes a limited description of company profile. However a majority of the points are covered.	Writes a very brief description of company profile excluding majority of the points.
Analysis of organization & Sector.	Performs a SWOT analysis for the company and presents all the key challenges & opportunities of the sector in general and company in particular.	A limited analysis of the company and the sector is performed. All the key elements of challenges & opportunities have not been identified.	Is unable to perform a proper SWOT analysis and identify the challenges & opportunities of the sector in general and company in particular.
Application of theoretical knowledge.	Details of the work done or project implemented during internship is documented in detail. Theoretical basis is used to identify the various issues in organization and its processes.	Work done or project implemented during internship is documented but with limited details. No proper theoretical basis for identification of issues in organization and its processes.	Documentation of work done or project implemented during internship is vaguely defined. No attempt has been made to relate theory with organizational or procedural problems.
Conclusions and Recommendations	Conclusions drawn are not global but specific & based on empirical evidences. Recommendations given are practical and feasibility & methodology of implementing the same is discussed.	Conclusions drawn are specific but empirical evidences are not properly presented. Recommendations given seem to be practical and feasible. However, methodology of implementing the same is not discussed.	Conclusions drawn are of global nature not based on empirical evidences. Recommendations given don't seem practical and feasibility & methodology of implementing the same is no discussed.
Feedback from organization.	A positive and high score of feedback is received on most of the parameters from the SIP organization.	An average and moderate score of feedback is received on most of the parameters from the SIP organization.	A low and poor score of feedback is received on most of the parameters from the SIP organization. (or feedback not submitted)
	oints Scored eximum possible)	⇒	
Faculty 1 Initials	Faculty 1 Signature	Faculty 2 Initials	Faculty 2 Signature

Semester	III	Course Code	3T1	Type of Course	Elective			
Course Name	MM1: SALES AND DISTRIBUTION MANAGEMENT							
Credits	4 Number of hours: 40							
	Detailed Course Objectives							
CO1	Given a situation, student manager will be able to <b>identify</b> appropr	iate Sales Forecasting metho	d to be ado	opted by a company.				
CO2	Given a situation of newly launched company, student manager wi	ll be able to <b>design</b> an effect	ve Sales C	Compensation Plan for Sales Exec	eutive.			
CO3	Given a situation of distribution channel of a company, student manager will be able to <b>outline</b> different levels of Marketing channel used by the company.							
CO4	Given a situation, student manager will be able to <b>describe</b> the process of Supply Chain and Reverse Logistics.							
CO5	Given a situation, student manager will be able to <b>develop</b> e-retailing strategy as a channel of distribution.							
	Detailed Contents:  Reference Book, Publisher, Edition, Page No.							
Module 1	Introduction to Sales Management - Definition and measures Sales Forecasting, Sales Forecasting methods, Sales Plan Performance measurement, diagnosis and corrective action Potentials	Sales Management - Decsid Cases, 5th Edition, Richard W. Cundiff &Norman Go ISBN 978-81-317-1089-0, Cha	R.Still, Edward ovani, Pearson,					
Module 2	Sales Organisation - Setting up a sales organization, Personal Selling, Management of Sales force, Recruitment & Selection, Training, Motivation and Evaluation, Compensating Sales Force, Territory Management, Sales Budget, Sales Quota.  Sales Management - Decsion Strategy at Cases, 5th Edition, Richard R.Still, Edward W. Cundiff & Norman Govani, Pearson ISBN 978-81-317-1089-0, Chapter 7,20,21,22							
Module 3	Physical Distribution - Definition, Importance - participants in physical distribution process - Different forms of channels - Functions of Marketing Channels, Unconventional channels - Channel Intermediaries - Wholesaling and Retailing , Channels  Sales Management - Decsion Strategy & Cases, 5th Edition, Richard R.Still, Edw							

	for Consumer goods, Industrial Goods & Services - Integrated Marketing Channels - Horizontal, Vertical, Multi -channel marketing Systems.	W. Cundiff &Norman Govani, Pearson, ISBN 978-81-317-1089-0, Chapter 9		
Module 4	Supply Chain Management - concept - significance - components - Order processing - Material Handling - Transportation - Warehousing - Inventory Management - Reverse Logistics, E-enabled selling and distribution	Sales Distribution Management, K. Shridhara Bhat, Himalaya Publishing House Pvt Ltd, ISBN Number: 978-93-5051-411-5, Chapter 9-14,16		
Module 5	<b>E-commerce and e-retailing</b> - E-commerce and e-retailing as a channel of distribution, Electronic intermediaries, Disintermediation and Re-intermediation, e-enabled logistics management and tracking systems.	Retail Management: Fucntional Principles and Practices, Gibson G. Vedamani, 5 <sup>th</sup> Edition, Pearson, ISBN – 978-93-868-7327-9, Chapter 29		
Other Reference books and sources	<ol> <li>Sales and Distribution Management: Text and Cases, 3rd Edition, Krishna K Havaldar &amp; Vasant M Cavale, McGraw Hill Education, ISBN 13: 978-9352607730</li> <li>Sales and Distribution Management, 2nd Edition, Tapan K Panda &amp; Sunil Sahadeva, Oxford;ISBN-13: 978-0198077046</li> <li>Sales and Distribution Management: A Practice based approach, Ramendra Singh, Vikas Publishing, ISBN-13: 978-9325994065</li> <li>Sales Management: Concepts and Cases, 10ed, ISV, Wiilliam L. Cron &amp; Thomas E. Decarlo, Wiley, ISBN-13: 978-8126526383</li> </ol>			

Semester	III	Course Code	3T2	Type of Course	Elective		
Course Name	MM2: DIGITAL AND SOCIAL MEDIA MARKETING						
Credits	4 Number of hours: 40						
	Detailed Course Objectives						

CO1	On studying this module, the students will be able to <b>understand</b> the concept of marketing in digital environment. They will also be able to <b>relate</b> traditional marketing concepts with digital marketing and evaluate the use of various channel options available for digital marketing.			
CO2	On completing this module, the students will <b>develop</b> the concept of digital marketing research. They will also be able to <b>examine</b> online consumer behaviour and imagine its utility in online/offline marketing strategies			
CO3	Upon studying this module, the students will be able to <b>build</b> an understanding of search enging they will also <b>comprehend</b> optimization and the keyword search methodology.	nes and their utility in digital marketing area.		
CO4	On properly studying this module, the student will be able to <b>examine</b> the utility of different social media in digital marketing and <b>evaluate</b> their use, as future managers, in actual marketing campaigns.			
CO5	On studying this module, the student will be able to <b>create</b> favourable online reputation, later, as future managers, for organizations they serve. Students will also be able to <b>form</b> opinion on current trends in digital marketing area and <b>estimate</b> future trends therein.			
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.		
Module 1	Detailed Contents:  Introduction: Digital Marketing and its Significance. Traditional marketing V/s digital marketing.  Marketing in digital environment, Introduction to E-commerce, types of E-commerce & business models, advantages & Disadvantages, hybrid & multi-channel options, online media and types.			
Module 1  Module 2	Introduction: Digital Marketing and its Significance. Traditional marketing V/s digital marketing.  Marketing in digital environment, Introduction to E-commerce, types of E-commerce & business	No.  Digital Marketing, Raghavendra K., Shruti Prabhakar, Himalaya Publ. House, 2016, page		

Module 4	<b>Social Media:</b> Introduction to social media, Facebook, Linkedin, Twitter, Youtube, creating a channel on Youtube, social media measuring, forums and discussion boards, forums and communities, blogs, viral campaigns, building online relationships with different stakeholders.	Digital Marketing, Raghavendra K., Shruti Prabhakar, Himalaya Publ. House, 2016, page no. 257-324. The Ultimate Web Marketing Guide, Michael Miller, Pearson, page no.315-343.	
Module 5	Online Reputation and Recent Trends: Introduction, reputation management process, features of online reputation management, strategies and tools of online reputation management, handling negative comments, recent trends in digital marketing, localization of content and advertising, marketing using mobile networks, journey from traditional to mobile banking, consumer engagement and methods.	Digital Marketing, Raghavendra K., Shruti	
Other Reference books and sources	1. Internet Marketing: Start to Finish, Catherine Joun, Dunile Greifing, Pearson, 2012.  2. Facebook Marketing: Designing Your Next Marketing Campaign, Justin Levy, Pearson, 2011.  3. Advertising, Promotion and other Aspects of Marketing, Terence Shimp, Craig Andrews, Cengage Learning, 2016.  4. Online Potabiling: A New Peradiam. The ICEAL University Press, 2008.		

Semester	III	Course Code	3T3	Type of Course	Elective
Course Name	MM3: INTEGRATED MARKETING COMMUNICATION AND BRAND MANAGEMENT				
Credits	4	Number of hours	<b>5:</b>	40	
	Detailed Course Objectives				
CO1	At the end of the course the student manager shall be able to <b>Desig</b>	n the Integrated marketing co	ommunica	tion Process for a company/produc	ct
CO2	At the end of the course the student manager shall be able to <b>develop</b> a creative message strategy for a product and execute it.				
CO3	At the end of the course the student manager shall be able to <b>implement</b> and evaluate a IMC campaign.				

CO4	At the end of the course the student manager shall be able to <b>Identify</b> & <b>Establish</b> Brand Positioning for a given product		
CO5	At the end of the course the student manager shall be able to <b>design/develop</b> branding strategies for a product/company, brand marketing program and shall be able to evaluate a branding program.		
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.	
Module 1	Marketing Communication: Introduction, Objectives, using MC to build brand, Introduction to IMC: concepts,IMC partners & industry organisation.  How brand communication works, How brand decision makers respond to MC messages. IMC planning process	Principles of Advertising & IMC, Tom Duncan, McGraw-Hill, second edition page 1-190	
Module 2	Creating Sending & Receiving IMC messages - How to develop creative message strategy, how to get a big idea; Message execution.	Principles of Advertising & IMC, Tom Duncan, McGraw-Hill, second edition page 263-321	
Module 3	Media planning: Media classifications, Advertising & IMC Media Planning, consumer sales promotion, trade promotion, Personal selling, Public relations, direct marketing, event marketing and customer services; Evaluating IMC campaigns	Principles of Advertising & IMC, Tom Duncan, McGraw-Hill, second edition page 330-601	
Module 4	Brand Management & Brand Equity: Meaning, Scope of Brand, Brand Management. Branding Challenges & opportunities. Strategic Brand Management - need & process. Identifying & Establishing Brand Positioning & Values-Brand Equity, customer based brand equity, brand positioning.	Strategic Brand Management , Third edition , Kelvin Lane Keller, Pearson Education, Page No.23-160	
Module 5	Planning & implementing brand marketing program, Measuring & implementing brand Strategic Brand Management, Third education performance  Planning & implementing brand Strategic Brand Management, Third education performance  Page No.161-424		
Other Reference books and sources	1. Advertising & IMC: Principles and Practice, 10th Edition, Sandra Moriarty, Nancy Mitchell, William Wells, Pearson, ISBN-13: 978-0133506884  2. Product and Brand Management, Tapan Panda, Oxford University Press; First edition, ISBN-13: 978-0199460496		

- 3. Principles of Integrated Marketing Communications, Lawrance Ang, Cambridge University Press; 1 edition, ISBN-13: 978-1107649187
- 4. Advertising and Promotion: An Integrated Marketing Communications Perspective (SIE), McGraw Hill Education; Ninth edition, ISBN-13: 978-1259026850

Semester	III	Course Code	3T1	Type of Course	Elective
Course Name	FM1: INVESTMENT ANALYSIS & PORTFOLIO MANAGEMENT				
Credits	4	Number of hours	:	40	
	Detailed (	Course Objectives			
CO1	The student will be able to <b>apply</b> concept oftime value of money in computing the value of fixed income securities. The student will also be able to <b>understand</b> the relationship between interest rates, yield and bond prices.				
CO2	The student will be able to <b>compute and compare</b> the value of a company's equity share with other company's equity by using various methods and tools of equity valuation				
CO3	The student will be able to <b>build and evaluate</b> the relationship between the concept of risk and return and will be able to <b>relate</b> its implication on creating portfolio.				
CO4	The student will be able to <b>learn</b> the theoretical concepts of underlying the portfolio creation				
CO5	The student will be able to <b>assess</b> the tools and strategies for portfolio creation and evaluation and will also be able to <b>evaluate</b> the portfolios of mutual funds by using the tools of portfolio evaluation				
	Detailed Contents:  Reference Book, Publisher, Edition, Page No.				Edition, Page

Module 1	FIXED-INCOME VALUATION: Introduction. Bond Prices and the Time Value of Money: Bond Pricing with a Market Discount Rate, Yield-to-Maturity, Relationships between the Bond Price and Bond Characteristics. The Maturity Structure of Interest Rates. Yield Spreads: Yield Spreads over Benchmark Rates, Yield Spreads over the Benchmark Yield Curve.	Investment Analysis & Portfolio Management – Prasanna Chandra, Tata McGraw Hill Publications, Chapter – 11
Module 2	<b>EQUITY VALUATION - CONCEPTS AND BASIC TOOLS</b> : Introduction. Estimated Value and Market Price. Major Categories of Equity Valuation Models: <i>Present Value Models</i> : The Dividend Discount Model; Background and Description of the Dividend Discount Model. The Gordon Growth Model, Multistage Dividend Discount Models. <i>Multiplier Models</i> : Relationships among Price Multiples, Present Value Models, and Fundamentals; The Method of Comparables; Illustration of a Valuation Based Roon Price Multiples; Enterprise Value. <i>Asset-Based Valuation</i>	Investment Analysis & Portfolio Management – Prasanna Chandra, Tata McGraw Hill Publications, Chapter – 13
Module 3	<b>PORTFOLIO RISK AND RETURN - PART I:</b> The Concept of Market Efficiency, Forms of Market Efficiency, Random Walk Theory, <i>Investment Characteristics of Assets:</i> Return, Other Major Return Measures and their Applnications, Variance and Covariance of Returns, Historical Return and Risk, Other Investment Characteristics. <i>Portfolio Risk:</i> The Concept of Risk Aversion, Portfolio of Two Risky Assets, Portfolio of Multiple Risky Assets, The Power of Diversification.	Investment Analysis & Portfolio Management – Prasanna Chandra, Tata McGraw Hill Publications, Chapter – 4 & 7
Module 4	PORTFOLIO RISK AND RETURN - PART II:Efficient Frontier and Investor's Optimal Portfolio: Investment Opportunity Set, Minimum-Variance Portfolios, A Risk-Free Asset and Multiple Risky Assets, Optimal Investor Portfolio, Capital Market Theory: Portfolio of Risk-Free and Risky Assets, The Capital Market Line. Pricing of Risk and Computation of Expected Return: Systematic Risk and Non-systematic Risk, Calculation and Interpretation of Beta. The Capital Asset Pricing Model: Assumptions of the CAPM, The Security Market Line, Applications of the CAPM -	Investment Analysis & Portfolio Management – Prasanna Chandra, Tata McGraw Hill Publications, Chapter – 8
Module 5	PORTFOLIO MANAGEMENT - Specification of Investment Objectives and Constraints, Selection of Asset Mix, Formulation of Portfolio Strategy, Selection of Securities, Portfolio Execution, Portfolio Revision, Performance Evaluation, Portfolio and Mutual fund	Investment Analysis & Portfolio Management – Prasanna Chandra, Tata McGraw Hill Publications, Chapter – 21

		Performance evaluation - Sharpe Ratio, Treynor Ratio, Jensen's Alpha, Sortino Ratio and M <sup>2</sup> .
		1. Security Analysis and Portfolio Management, S. Kevin, 2d Edition, PHI Learning, ISBN-13: 978-8120351301
R b	Other Reference books and ources	2. Security Analysis and Portfolio Management, 6e, Donald E. Fischer & Ronald J. Jordan, Pearson Education India, ISBN-13: 978-8177588118  3. Security Analysis and Portfolio Management, M. Ranganathan & R. Madhumathi, 2nd edition, Pearson Education India ISBN-13: 978-8131759202
		4. Securities Analysis and Portfolio Management, V. A. Avadhani, 12th Edition, Himalaya Publishing House, ISBN-13: 978-9352029921

Semester	III	Course Code	3T2	Type of Course	Elective
Course Name	FM2: PROJECT APPRAISAL AND FINANCE				
Credits	4	Number of hours	<b>5:</b>	40	
	Detailed C	Course Objectives			
CO1	The student will be able to <b>assess</b> capital budgeting decisions under uncertain and risk bearing situation and will also be able to <b>build</b> and <b>interpret</b> the decision tree approach for decision making				
CO2	The student will be able to <b>choose</b> between acquisition of long term assets either through lease or financing methods and will also be able to <b>learn</b> process of Private Equity and Venture Capital				
CO3	The student will be able to <b>compare</b> the various theories of capital structure and will be able to <b>determine</b> the impact of debt equity mix on value of firm				
CO4	The student will be able to <b>evaluate</b> and <b>compare</b> the pre and post merger financial position of the firms.				
CO5	The student will be able to <b>determine/ estimate</b> the cash requirement in a firm and will also be able to <b>evaluate</b> the impact of trade receivable policy of a firm on its profitability.				

	Detailed Contents:	Reference Book, Publisher, Edition, Page No.
Module 1	<b>Long-term Investment Decisions:</b> Capital Budgeting–Identification of Cash Flows and evaluation of proposals, Risk and Uncertainty Analysis, Certainty Equivalent Approach, Sensitivity Analysis, Probability Distribution Approach and Decision Tree Approach	Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition Financial Management, Theory, Concepts and Problem, Taxmann Publications, 5 <sup>th</sup> Edition, ISBN: 9788171949311, Chapter 9
Module 2	<b>Leasing, Hire-purchase &amp; Project Finance-</b> Types of leases, rationale for leasing, Mechanics of leasing, Operating lease, Leasing as financial decision, Lease Vs borrow & buy evaluation, Hire purchase arrangement, Choice between leasing & hire purchase, Project finance – Private Equity, Venture Capital.	Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition Financial Management, Theory, Concepts and Problem, Taxmann Publications, 5 <sup>th</sup> Edition, ISBN: 9788171949311, Chapter 24,25
Module 3	Capital structure & Value of firm - Assumptions & definitions, NI approach, NOI approach, Traditional Position, MM position, Taxation & capital structure, Trade off theory, Signaling theory, Pecking order theory, Factors determining Capital Structure, Financial Distress, Project Financing and Project Beta	Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition  Financial Management, Theory, Concepts and Problem, Taxmann Publications, 5 <sup>th</sup> Edition, ISBN: 9788171949311, Chapter 13&14
Module 4	<b>Mergers &amp; Acquisitions</b> – M & A –Exchange ratio Financial evaluation of mergers, M&A as capital budgeting decision, Economic value added & market value added Taxation aspects.	Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition Financial Management, Theory, Concepts and Problem, Taxmann Publications, 5 <sup>th</sup> Edition, ISBN: 9788171949311, Chapter 30
Module 5	Management of Cash - Motives of holding cash, factors determining the cash balance, Managing the cash flow, Cash budget, Reports for control, Cash collection & disbursement,	Financial Management, M. Y. Khan & P. K. Jain, McGraw Hill Publications, 6 <sup>th</sup> Edition

		Options for investing surplus funds & strategies for managing surplus funds, Models-The	Financial Management, Theory, Concepts	
		Baumol model, The Beranek Model, The Miller-Orr Model. Management of Receivables -	and Problem, Taxmann Publications, 5th	
		Credit policies, Evaluating the debtors, Credit analysis & decision, Credit terms & collection	Edition, ISBN: 9788171949311, Chapter	
		policies, Control of accounts receivables, Heuristic approach, Factoring and forfaiting	19&20	
ŀ				
		1. Financial Management, I M Pandey, 10th Edition, Vikas Publishing House Pvt Ltd, ISBN: 9788	8125937142	
	Other	2. Financial Management, Comprehensive Text book with Case studies, M. Ravi Kishoro	e, 7th Edition, Taxmann Publications, ISBN:	
	Reference	9788171945207	,	
	books and	and 3. Financial Management: Theory and Practice, Prasanna Chandra, 9th Edition, ISBN-13: 978-9339222574		
	sources	4. Financial Management: Problems & Solutions, AN Sridhar and Padmavati Sridhar, 5th Edition, Packt Publsihers, ISBN: 9789350238929		

Semester	III	Course Code	3T3	Type of Course	Elective
Course Name	FM3: FINANCIAL DERIVATIVES				
Credits	4	Number of hours	<b>5:</b>	40	
	Detailed Course Objectives				
CO1	The student will be able to <b>describe</b> the concepts of derivatives and	The student will be able to <b>describe</b> the concepts of derivatives and its trading and settlement procedures			
CO2	The student will be able to <b>calculate</b> the value of Futures and <b>appl</b>	The student will be able to <b>calculate</b> the value of Futures and <b>apply</b> it for risk managed trading strategies.			
CO3	The student will be able to <b>compute</b> the value of Options and <b>plan</b> various option strategies.				
CO4	The student will be able to <b>analyse and use</b> the concept of Swaps and will also be able to make Swaps related decisions.				
CO5	The student will be able to <b>relate</b> concept of foreign exchange in currency conversion and <b>apply</b> currency forward rate agreements for hedging.				

	Detailed Contents:	Reference Book, Publisher, Edition, Page No.
Module 1	Introduction to Derivatives Trading and Settlement - Introduction to risk management, managing risk, types of business risks, derivatives and derivative products, classification of derivatives, participants in derivative market, functions of derivatives Trading of Derivatives Contracts Futures and Options Trading System, The Trader Workstation, Futures and Options Market Instruments, Criteria for Stocks and Index Eligibility for Trading, Charges; Clearing and Settlement - Clearing Entities, Clearing Mechanism, Settlement Procedure, Risk Management, Margining System	Derivatives and Risk Management, Rajiv Srivastav, 2 <sup>nd</sup> Edition, Oxford Higher Education Publishing, ISBN: 9780198089155, Chapter 1  NISM - Equity Derivative Module Study Material, Taxmann Publication, ISBN No.:9789387957084, Unit 1 &7
Module 2	<b>Equity Futures Derivatives and Trading Strategies</b> – Types of Futures – On the basis of Maturity, On the basis of the underlying asset; Margining in the Futures market; Terminologies used in the Futures Market; Futures Pricing – Cost of Carry Model; Trading Strategies using futures.	Derivatives and Risk Management, Rajiv Srivastav, 2nd Edition, Oxford Higher Education Publishing, ISBN: 9780198089155, Chapter 2, Options, Futures and Other Derivatives, J.C. Hull and Sankarshan Basu, 7th Edition, Pearson Publishing, ISBN -978-81-317-2358-6, Chapter 5 NISM - Equity Derivative Module Study Material, Taxmann Publication, ISBN No.:9789387957084, Unit 3
Module 3	Option Derivatives and Trading Strategies using options – Types of Options - Call Options, Put Options; Option Pay-Offs; Terminologies used in the Options Market; Option Pricing – Binomial Model and Black & Scholes Model; Trading Strategies using options- caps, collars, butterfly, straddle, strangle etc. Option Greeks.	Derivatives and Risk Management, Rajiv Srivastav, 2 <sup>nd</sup> Edition, Oxford Higher Education Publishing, ISBN: 9780198089155, chapter 8,10,11&12  Options, Futures and Other Derivatives, J.C. Hull and Sankarshan Basu, 7 <sup>th</sup> Edition, Pearson Publishing, ISBN -978-81-317-2358-

		6	
Module 4	<b>Swaps -</b> Concept and Characteristics; Types of Swaps - Interest Rate Swaps and Currency Swaps; Structure of Interest Rate Swaps and Intermediated Interest Rate Swaps; Relation between Interest Rate Swaps and Forward Rate Agreements; Calculations on Swaps.	Derivatives and Risk Management, Rajiv Srivastav, 2 <sup>nd</sup> Edition, Oxford Higher Education Publishing, ISBN: 9780198089155, Chapter 7 Options, Futures and Other Derivatives, J.C. Hull and Sankarshan Basu, 7 <sup>th</sup> Edition, Pearson Publishing, ISBN -978-81-317-2358-6, chapter 28,31,32	
Module 5	Foreign Exchange risk & Corporate Exposure Management – Types of Exposure – Transaction, Economic and Translation; Foreign Exchange Risk – Types, Risk Management Techniques – External and Internal. International portfolio diversification and transfer pricing, Currency Derivatives and its application, Risk Management practices in India.	_	
Other Reference books and sources	<ol> <li>Financial Derivatives-Theory, Concepts and Problems, 2nd Edition, S.L. Gupta, PHI Learning Pvt Ltd, ISBN: 9788120353480</li> <li>Fundamentals of Financial Instruments: An Introduction to Stocks, Bonds, Foreign Exchange and Derivatives, Wiley, ISBN-13: 978126534043</li> <li>Derivatives Principles and Practice, 1st Edition, Sundaram &amp; Das, McGraw Hill Education, ISBN-13: 978-1259097096</li> <li>Options Futures &amp; Other Derivatives 9e, John C. Hull &amp; Sankarshan Basu, Pearson Education India ISBN-13: 978-9332559417</li> </ol>		

Semester III	Course Code	3T1	Type of Course	Elective
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Course Name	HRM1: MANPOWER PLANNING, RECRUITMENT AND SELECTION					
Credits	4 Number of hours:		40			
	Detailed Course Objectives					
CO1	Students should be able to <b>explain</b> the factors affecting	HRP and HRP process of an orga	anisation.			
CO2	Students should be able to <b>determine</b> the process of der	nand and supply forecasting wh	ile doing human resource planning.			
CO3	Students should be able to <b>devise</b> the manpower plan for	or an organisation.				
CO4	Students should be able to <b>formulate</b> Recruitment and S	Selection process on the basis of l	HRP.			
CO5	Students should be able to <b>outline</b> the Recent Trends in	Manpower Development and Pl	anning			
Detailed Contents:  Reference Book, Publisher, Edition No.						
Module 1	Manpower Planning: Meaning of HRP, Factors Affecting Manpower Planning, Need for Manpower Planning, Process of Manpower Planning, Importance of Manpower Planning, Obstacles in Manpower Planning, Advantages of Manpower Planning, Successful Manpower Planning					
			Essentials of Human Resource Management & Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised Edition; Himalaya Publishing House Ch-4			
Module 2	Manpower Forecasting: Concept, Factors affecting HRP, HRP at different levels of management, Integration of strategic planning and HRP, Process of HRP – Introduction Demand Forecasting – Techniques of demand forecasting, Supply forecasting, Control and Review mechanism.		Human Resource Management – Text and Cases- K Ashwatthapa, 6 <sup>th</sup> Edition; Tata Mac Graw Hill Publication, Ch-4			
			Essentials of Human Resource Management & Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised Edition; Himalaya Publishing House Ch-4			
Module 3	Developing a Manpower Plan: Use of HRIS in HRP, HR Plan Implementation, Managerial Succession Planning, Requisites of Successful HRP, Recent Trends in HRP		Human Resource Management – Text and Cases- K Ashwatthapa, 6 <sup>th</sup> Edition; Tata Mac Graw Hill Publication, Ch 4			
			Essentials of Human Resource Management &			

		Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised Edition; Himalaya Publishing House Ch 4					
Module 4	Recruiting & Selecting Human Resources- Sourcing of candidates, Recruitment, Factors governing recruitment, Strategic Management & Recruitment- Centralised & Decentralised Modern Sources and Techniques of Recruitment.	Human Resource Management – Text and Cases- K Ashwatthapa, 6 <sup>th</sup> Edition; Tata Mac Graw Hill Publication Ch 6,7, 8					
	Selection- concept, Selection Process, use of Psychological tests, Types of tests, Psychometric tests, online test, Importance of tests, Interviews- interviewing skills, Evaluation of Selection Programs, Recent Trends in Selection. Barriers to effective selection, Ancillary Topics- Induction, Placement, Employer branding	Essentials of Human Resource Management & Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised Edition; Himalaya Publishing House Ch 5,6,29					
Module 5	Recent Trends in Manpower Planning: Introduction, E-Manpower planning, e-Recruitment, e-selection Competency mapping, Knowledge management, E-Manpower Development, Concept of Global Recruitment.	Human Resource Management – Text and Cases- K Ashwatthapa, 6 <sup>th</sup> Edition; Tata Mac Graw Hill Publication Ch.28,29					
		Essentials of Human Resource Management & Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised Edition; Himalaya Publishing House Ch.27,28,29					
Other	1. Essentials of Human Resource Management & Industrial Relations - P Subbarao, 3rd Revised	Edition; Himalaya Publishing House					
Reference	0.M DI : 1D :: 1 1: 1 1: 1 1: 1 1: 1 1: 1 1						
books and	5. Recruitment and Selection. Theory and Fractices, Dipak Rumar, Certage Learning, 1501v-15. 770-0151551000						
sources	4. Human Resource Planning, 3rd Edition, Dipak Kumar Bhattacharya, Excel Books, ISBN-13: 978-9350620571						

Semester	III	Course Code	3T2	Type of Course	Elective
Course Name	HRM2: PERFORMANCE MEASUREMENT SYSTEM				
Credits	4	4 Number of hours: 40			
Detailed Course Objectives					

CO1	Students should be able to <b>distinguish</b> the concept of Performance appraisal & Performance Management and also should be able to establish relationship of performance management with Strategic Planning.					
CO2	Students should be able to <b>determine</b> the Mechanism of Performance Management, and also explain the various steps in performance planning and performance execution.					
CO3	Students should be able to <b>justify</b> the use of various modern and traditional methods of Perform	nance Appraisal under given situation.				
CO4	Students should be able to <b>justify</b> the use of various Performance Assessment Models under give to determine the steps of giving a constructive feedback.	ven situations; also the student should be able				
CO5	Students should be able to <b>discuss</b> the importance and Principles of ethics in performance mana	gement.				
Detailed Contents:  Reference Book, Publisher, Edition, Pa No.						
Module 1	Introduction to Performance Management: Concept – Performance appraisal, Performance Management, Performance management system, Objectives and functions of Performance Management system, Linkage of Performance Management to strategic planning.	Performance management – Herman Aguinis, Pearson publication, Ch 3 Performance management – A.S.Kohli & T.Deb, Oxford publication, Ch2,3				
Module 2	Process of Performance Management: Introduction to Performance Management Process, Performance Management Planning Process, Mechanism of Performance Management Planning and Execution.	Performance management – Herman Aguinis, Pearson publication, Ch 2 Performance management – A.S.Kohli & T.Deb, Oxford publication, Ch 5				
Module 3	Performance Appraisal: Definitions & Objectives of PA and Characteristics of PA, Importance, Advantages & Disadvantages of PA, Process of PA, Pitfall of PA, Achieving effective PA, Methods of PA, Performance Appraisal Methods: Performance Appraisal Methods, Traditional Methods, Modern Methods	Performance management – A.S.Kohli & T.Deb, Oxford publication, Ch 7				
Module 4	Models for Assessing Performance-Balance score card; Objectives and process of Performance monitoring, Performance management linked with reward systems. Building a High Performance culture-Performance Management & Employee Development.	Performance management – Herman Aguinis, Pearson publication, Ch 8  Performance management – A.S.Kohli & T.Deb, Oxford publication, Ch 7,8,10				

Module	Ethics in Performance Appraisal: Ethics – An Overview, Ethics in Performance Management, Principles of ethical performance management Ethical issues and dilemmas in performance management  Performance management – A.S.Kohli & T.Deb, Oxford publication, Ch 12
Other Reference books a	3. Human Resource Management, 15th Edition, Gary Dessler, Pearson Education, ISBN-13: 978-9352862658
sources	4. Performance Management: Concepts, Skills and Exercises, 2nd Edition, Robert L Cardy & Brian Leonard, Prentice Hall India Learning Private Limited, ISBN-13: 978-8120343238

Semester	III	Course Code	3T3	Type of Course	Elective	
Course Name	HRM3: COMPENSATION AND BENEFITS MANAGEMENT					
Credits	4	4 Number of hours: 40				
Detailed Course Objectives						
CO1	Students should be able to <b>compare</b> the applicability of various Job Evaluation methods under given situations.					
CO2	Students should be able to <b>determine</b> the importance of Wage l	Differentials and <b>Differen</b>	tiate be	etween different types of wages		
CO3	Students should be able to <b>align</b> the compensation strategy wit	h business strategy				
CO4	Students should be able to <b>design and develop</b> the incentive ar	nd benefits plans				
CO5	Students should be able to <b>outline</b> the various Statutory Provis	ions related to Compensa	tion			
Detailed Contents: Reference Book, Publisher, Edition, Page No						
Module 1	Job Evaluation / Grade Structure - a. Purpose and Methods of Job Evaluation, Ranking Systems, Job Classification / Grading method, Points System, Factor Comparison Method, Packaged Point Plans, Implementation, Job evaluation approach to compensation management					

		Essentials of Human Resource Management & Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised Edition; Himalaya Publishing House, Ch 14		
		Compensation Management – Dipak Kumar Bhattacharya, Oxford University press, Ch 4		
	Compensation Planning – Concept of Minimum Wage ,Fair wage, Living Wage , Nature and objectives of Compensation, Wages, Wage Fixation, wage fixation institutions in India, Wage differentials, Wage Plans – Rowan /Halsey; Components of Compensation –Base compensation – Perks, Fringe Benefits,	Human Resource Management – Text and Cases- K Ashwatthapa, 6 <sup>th</sup> Edition; Tata Mac Graw Hill Publication, Ch 11,12,13,15		
Module 2	Pay for Performance – Incentives; Bonuses- concept & methods of calculation	Human Resource Management – Text and Cases- Dr.S S Khanka, S.Chand Publication, Ch.15		
		Essentials of Human Resource Management & Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised Edition; Himalaya Publishing House, Ch 16		
Module 3	Strategic Perspective of Compensation – Aligning compensation strategy with Business strategy, Competency Based Compensation program, Managing Compensation; Compensation as a retention strategy.	Compensation Management-Dr.Kanchan Bhatia, Himalaya Publishing House, Ch.2,3		
Module 4	Incentive Plans and Fringe Benefits- Characteristics, benefits and types of Incentive Plans, Profit/Gain Sharing – Concept and issues; Fringe benefits – Concept, need & objectives of fringe benefits, Fringe benefits in India.	Compensation Management-Dr.Kanchan Bhatia, Himalaya Publishing House, Ch.6		
Module 5	Statutory Provisions related to Compensation - Payment of Wages Act 1936, Minimum Wages Act 1948, Payment of Bonus Act 1965, Employees State Insurance Act 1948, Employees Provident Fund Act 1952, Payment of Gratuity Act 1972	Compensation Management-Dr.Kanchan Bhatia, Himalaya Publishing House, Ch.10		
	1. Essentials of Human Resource Management & Industrial Relations – P Subbarao, 3 <sup>rd</sup> Revised	Edition; Himalaya Publishing House		
Other Reference	2. Performance Appraisal and Compensation Management: A Modern Approach, 2nd Edition, Private Limited, ISBN-13: 978-8120345652	Dewakar Goel, Prentice Hall India Learning		
books and	3. Compensation Management, 2nd Edition, Dipak Kumar Bhattacharya, Oxford University Pre	ess, ISBN-13: 978-0199456543		
sources	4. Compensation: Special Indian Edition George Milkovich, Jerry Newman & C S Venkatratnam, 9th Edition, McGraw Hill Education, ISBN-13: 978-0070151581			

Semester	III	Course Code	3T1	Type of Course	Elective		
Course Name	OM1: LOGISTICS AND SUPPLY CHAIN MANAGEMENT						
Credits	4	Number of hours: 40					
	Detailed C	Course Objectives					
CO1	At the end of the course the student will be able to analyze the	ne business requirement	and apply	supply chain strategies			
CO2	The student will be able to <b>design</b> effective distribution netw	ork for a company.					
CO3	The student shall be able to reduce transportation costs by ap	pplying optimization tecl	nniques.				
CO4	The student shall be able to <b>map</b> the supply chain requirement as per the resources available by identifying the non value added services within the supply chain.						
CO5	The student will be able to <b>measure</b> the performance of the s	upply by applying vario	us metrics	in different areas			
	Detailed Contents			Reference Book, Publisher	r, Edition, Page		
	<b>Supply Chain Management:</b> Concept, Decision Phases strategies, Drivers of supply chain performance, competitive management.		Supply Chain Management, By V. V. Sople, Pearso Chapter 1				
Module 1	Supply Chain Management, A Ma						
					hain Management, Text and Cases, Shah, Pearson Publication, Chapter		
Module 2	Supply Chain Network: Factors influencing distribution no	etwork design, Design o	ptions for	Supply Chain Management,	Text and Cases,		

	distribution network, Designing distribution network in various business applications, Esupply chain, and impact of uncertainty on network design.	By Janat Shah, Pearson Publication, Chapter 6
Module 3	<b>Network Optimization:</b> Optimization approach and techniques, Role of transportation in supply chain, factor influencing transport decisions, modes of transportation and selection process Warehousing Management, Reverse Logistics	Supply Chain Management, A Managerial Approach, By Amit Sinha & Herbert Kotzab, McGrawHill Publication, Chapter 9 and 12
Module 4	<b>Procurement and Suppliers Relationship</b> : Procurement overview, Purchase process and purchasing cycle, Supplier Relationship Management, Supplier segmentation and Supplier evaluation	Supply Chain Management, A Managerial Approach, By Amit Sinha & Herbert Kotzab, McGrawHill Publication, Chapter 13
Module 5	<b>SCM Performance Measures:</b> Importance of performance measure, Introduction to SCOR Model, Types of Performance Measures – Productivity Measure, Quality Measure, Customer Service Measure and Cost Measure	Supply Chain Management, Concepts and Cases, By Rahul Altekar, Eastern Economy Edition, Chapter 7
Other Reference books and sources	<ol> <li>Operations and Supply Chain Management, 8ed, ISV, Russel &amp; Taylor, 8th Edition, Wile 2. Supply Chain Management, 6th Edition, Sunil Chopra, Peter Meindl &amp; D. V. Ka 9332548237</li> <li>Supply Chain Management: Strategy, Planning, and Operation, Global Edition, 7th EditSBN-13: 978- 1292257891</li> <li>Logistics Management, Satish C Ailawadi &amp; Rakesh P Singh, 2d Edition, Prentice Hall 8120345041</li> </ol>	lra, Pearson Education India, ISBN-13: 978- ition, Sunil Chopra, Pearson Education India,

Semester	III	Course Code	3T2	Type of Course	Elective	
Course Name	OM2: QUAL	OM2: QUALITY TOOLKIT FOR MANAGERS				
Credits	4	4 Number of hours: 40				

	Detailed Course Objectives			
CO1	The student will be able to <b>analyze</b> the dimensions of Quality and apply quality systems for effective quality improvement.			
CO2	The student will be able to <b>select</b> appropriate statistical tools for quality analysis.			
CO3	The student will be able to <b>recommend</b> appropriate SPC tools to improve process quality.			
CO4	The student will be able to <b>set bench marks</b> for the organization and apply TQM tools for qualit	ry improvement.		
CO5	The student will be able to <b>apply</b> productivity tools for improving efficiency in the plant.			
	Reference Book, Publisher, Edition, Page No.			
Module 1	<b>Introduction to Quality Concepts:</b> Dimensions of Quality, Cost of Quality, Quality philosophies, Quality systems, contribution of Quality gurus.	Total Quality Management, Text and Cases, By K. Shridhara Bhat, Himalaya Publishing House, Chapter 1 and 3		
		Quality Management, By Kanishka Bedi, Oxford		
		Chapter 7		
Module 2	<b>Quality Assurance and Control -</b> Concepts of Quality Assurance, Objectives, Quality Manual, Specification and Design Control, Process control, inspection and testing, Quality assurance in Services	Quality Management, By Kanishka Bedi, Oxford, Chapter 13		
Module 3	<b>Statistical Process Control (SPC):</b> 7 tools of quality, control charts for variable and attributes, control chart techniques, X bar, R bar correlation. Pareto diagrams, cause and effect diagrams scatter diagrams, run charts, histograms, and flow charts.	Production and Operations Management, By K.Aswathappa and K. Shridhara Bhat, Himalaya Publidhing House, Chapter 17		
		Operations management, Theory and Practice, By. B.Mahadevan, Pearson Publication, Chapter 8		
Module 4	TQM tools: TQM Frame work, Benchmarking, benchmarking process, QFD (Quality function	Total Quality Management, Text and Cases,		

	Deployment), TPM (Total Productive Maintenance) and FMEA (Failure More and Effects Analysis).	By K. Shridhara Bhat, Himalaya Publishing House		
		Quality Management, By Kanishka Bedi, Oxford		
		Chapter 2		
Module 5	Quality Improvement Techniques: KAIZEN, Six Sigma, ISO, 5S, QC, Poka-Yoke, Lean Manufacturing, Service Quality	Production and Operations Management, By R.Paneerselvam, third edition, Eastern Economy Edition, Chapter 20 Operations Management, By B Mahadevan, Pearson Publication, Chapter 5, Page 171		
		, 1 , 0		
Other	1. Total Quality Management, 3 <sup>rd</sup> Editio, Poornima M. Charantimath, Pearson Education, ISBN-13: 978-	9332579392		
Reference	2. Total Quality Management (TQM) 5 <sup>th</sup> edition, Basterfeild & Urdhwareshe, Pearson Education, ISBN-	13: 978-9353066314		
books and	3. Quality Management, R. Panneerselvam & P. Sivasankaran, Prentice Hall India Learning Private Limited, ISBN-13: 978-8120349438			
sources	4. Total Quality Management, V. Vijayan & H. Ramakrishna, S. Chand Publishing, ISBN-13: 978-9384319557			

Semester	III	Course Code	3T3	Type of Course	Elective
Course Name	OM3: OPERATIONS RESEARCH				
Credits	Credits 4 Number of hours: 40				
	Detailed Course Objectives				

CO1	The students will be able to <b>attempt</b> operation related problems by <b>suggesting</b> various operation research tools.				
CO2	The students will be able to <b>analyze</b> LPP and Game Problems and find solutions for business decisions.				
CO3	The students will be able to <b>analyze</b> and evaluate assignment problems to find solutions.				
CO4	The students will be able to <b>analyze</b> and evaluate Transportation problems to optimize costs.				
CO5	The students will be able to apply PERT/ CPM tools for optimizing time and cost in project management.				
	Detailed Contents:  Reference Book, Publisher, Edition, Page No.				
Module 1	<b>Introduction to Operation Research:</b> Concept of Operation research, Main phases of operation research, Problem solving and decision making. Application of Operation research in Business.	J K Sharma, Operations Research Problems Solution, McMillan Publication, Chapter 1 Operation Research By S. Kalavathy, Fourth			
		Edition, VIkas Publications, Chapter 1			
Module 2	<b>Linear Programming &amp; Game Theory:</b> Formulation of Linear Programming problems, graphical method for solution of LPP, Game models, 2 persons, zero sum games and their solutions. Solution of 2 x n and m x 2 games by graphical methods.	J K Sharma, Operations Research Problems Solution, McMillan Publication, Chapter 3 and Chapter 16			
Module 3	<b>Assignment:</b> Assumptions and formulation of Assignment problems, Hungarian method, Maximization problems.	J K Sharma, Operations Research Problems Solution, McMillan Publication, Chapter 14			
Module 4	<b>Transportation:</b> Steps involved in transportation problems, Initial feasible solutions – NWCR, LCM, VAM, Testing degeneracy, testing optimality, MODI method.	J K Sharma, Operations Research Problems Solution, McMillan Publication, Chapter 13			
		Operation Research By S. Kalavathy, Fourth Edition, VIkas Publications, Chapter 8			
Module 5	<b>PERT/CPM:</b> Network rules and network diagrams, calculation of Earliest Start and Finish Times, Latest Start and Finish Times, identification of critical path, and project duration.	J K Sharma, Operations Research Problems Solution, McMillan Publication, Chapter 17			
TITOMMIC O		Operation Research By S. Kalavathy, Fourth Edition, VIkas Publications, Chapter 15			

Other	
Refere	nce
books	and
source	S

- 1. Operations Research, 7th Edition, PK Gupta & DS Hira, S Chand ISBN-13: 978-8121902816
- 2. Operations Research—Introduction to Management Science, Kanti Swaroop, PK Gupta, Man Mohan, Sultan Chand and Sons, ISBN-13: 978-9351611011
- 3. Operations Research: An Introduction, 9e Hamdy A Taha, Pearson Education India, ISBN-13: 978-9332518223
- 4. Operations Research: Principles and Applications, 3rd Edition, G. Srinivasan, PHI Learning Private Limited, ISBN-13: 978-8120353107

Semester	III	Course Code	3T1	Type of Course	Elective
Course Name	BA1: DATA VISUALIZATION FOR MANAGERS				
Credits	4	Number of hours	•	40	
	Detailed Course Objectives				
CO1	The student will be able to <b>identify</b> and <b>use</b> Interactive data visualization software desktop tools and will also be able to <b>create</b> Interactive data visualization software desktop workspace			Interactive data	
CO2	The student will be able to <b>connect</b> data and will also be able	e to <b>use</b> Interactive data vis	ualizati	on software's File Types effective	ely.
CO3	The student will be able to create analytics pane and will also	The student will be able to create analytics pane and will also be able to use Sort, Filters, Sets, Groups and Hierarchy functions			
CO4	The student will be able to <b>create</b> calculations to enhance the	data visualisation			
CO5	The student will be able to <b>build</b> effective dashboard				
	Detailed Contents:  Reference Book, Publisher, Edition, Po.				Edition, Page
Module 1	Creating Visual Analytics with Interactive data visu	alization software Desl	ktop -	Tableau your Data, Daniel ( Edition, Wiley Publishing,	G Murray, 2 <sup>nd</sup> ISBN-13: 978-

	Shortcomings of Traditional Information Analysis, Business Case for visual analysis, The Interactive data visualization software Software Ecosystem, Introducing Interactive data visualization software Desktop Workspace	8126573448, Chapter 1	
Module 2	Connecting Data - How to connect Data, What are generated values, Use of Data Connection and Data Extract, Joining Database Table with Tableau, Blending different Datasources in single Worksheet, Data Quality Problem	Tableau your Data, Daniel G Murray, 2 <sup>nd</sup> Edition, Wiley Publishing, ISBN-13: 978-8126573448, Chapter 2	
Module 3	<b>Building Visualisation</b> – Fast and Easy Analysis via "Show me", how "Show Me" works, Trendlines and Reference Lines, Sorting Data in Interactive data visualization software, Enhancing views with Filters, Sets, Groups and Hierarchies	Tableau your Data, Daniel G Murray, 2 <sup>nd</sup> Edition, Wiley Publishing, ISBN-13: 978-8126573448, Chapter 3	
Module 4	Creating Calculations to Enhance Data- Aggregation, Calculated Values and Table Calculations, Using Calculation Dialogue box, Binding Formulas using Table Calculations, Table Calculation Functions, Flexibility to Calculation Parameters, Function Reference appendix	Tableau your Data, Daniel G Murray, 2 <sup>nd</sup> Edition, Wiley Publishing, ISBN-13: 978-8126573448, Chapter 4	
Module 5	Bringing together with Dashboard - Dashboard as facilitator, Interactive data visualization software for improving Dashboard, Right and Wrong Ways to build a Dashboards, Best practices to build Dashboard, Building advanced Dashboard, Sharing Dashboard with Interactive data visualization software Reader and Server, Designing Mobile Consumption, Interactive data visualization software and Load Speed	Tableau your Data, Daniel G Murray, 2 <sup>nd</sup> Edition, Wiley Publishing, ISBN-13: 978-8126573448, Chapter 8	
Other Reference books and sources	<ol> <li>Tableau 10 Complete Reference: Transform your business with rich data visualizations and interactive dashboards with Tableau 10, Joshu MilliganPackt Publishing Limited, ISBN-13: 978-1789957082</li> <li>Visual Analytics with Tableau, Alexander Loth, John Wiley &amp; Sons, ISBN-13: 978-1119560203</li> <li>Tableau Cookbook - Recipes for Data Visualization, Shweta Sankhe-Savale, Packt Publishing Limited, ISBN-13: 978-1784395513</li> <li>Tableau: Creating Interactive Data Visualizations, Jen Stirrup, Ashutosh Nandeshwar, Ashley Ohmann, Matt Floyd, Packt Publishir Limited, ISBN-13: 978- 1787124196</li> </ol>		

Semester	Ш	Course Code	3T2	Type of Course	Elective
Course Name	BA2: DATA MINING				
Credits	4	Number of hours	•	40	
	Detailed (	Course Objectives			
CO1	Given overview of Data Mining and Data pre-processing, mining, Kinds of data and applications, Data Cleaning; Data				
CO2	Given the overview of Data Warehousing, the future manager will be able to <b>classify</b> the Concept of Data Warehousing using Data Cube and OLAP and also able to identify the process of Data Generalisation				
CO3	Given the details pertaining to Pattern Mining, the future manager will be able to <b>evaluate</b> Patterns using colossal patterns, mining compressed or approximate patterns; explore patterns and its applications.				
CO4	Given the details pertaining to Pattern Mining, the future method, density based method and grid based method	nanager will be able to <b>a</b>	nalyse c	lusters using partitioning meth	od, hierarchical
CO5	Given the details pertaining to Pattern Mining, the future makes be able to explain the trend in data mining.	anager will be able to <b>corr</b>	elate the	e use of data mining to the socie	ety and also will
	Detailed Contents:  Reference Book, Publisher, Edition, Pag No.				Edition, Page
Module 1	Data Mining Concept - Introduction, Data Mining Roots, Data Mining Process, Large Data Sets, Data Warehouse for Data Mining, Business Aspect of Data mining, Preparing Data - Representation, Characteristics and Transformation of Raw Data, Missing data, Time Dependent Data, outlier analysis			Data Mining: Concepts Model Algorithms, Mehmed Kantard Wiley IEEE, Chapter 1 & 2	
Module 2	Data Reduction – Dimensions of large data sets, feature red measures for ranking features, PCA, Value Reduction, Feat Technique, case reduction Learning from Data- Learning M methods, Common Learning Tasks, SVM, kNN-Neares Selection vs Generalisation, Model Estimation, 90% Accuracy	nture Discretisation – Chi Machine, SLT, Types of Le st Neighbour Classifier,	Merge earning	Data Mining: Concepts Model Algorithms, Mehmed Kantard Wiley IEEE, Chapter 3&4	

Module 3	Decision Trees and Decision Rules- Decision Trees, C4.5 algorithm-DT, Unknown Attribute Values, Pruning Decision Trees, C4.5-DR, CART algorithm and Gini Index, Limitations of decision tree and decision rules, Artificial Neural Networks – Models of Artificial Neurons, Architecture of ANNs, Learning process, Learning Tasks using ANN, Multilayer Perceptrons(MLPs), Competitive Network and Competitive Learning, SOMs	Data Mining: Concepts Models, Methods and Algorithms, Mehmed Kantardzic, 2 <sup>nd</sup> Edition, Wiley IEEE, Chapter 6&7
Module 4	Association Rules- Market Basket Analysis, Algorithm Apriori, From frequent itemsets to association rules, Improving efficiency of Apriori Algorithm, EP growth model, Associative Classification Method, Multidimensional Association- Rules Mining	Data Mining: Concepts Models, Methods and Algorithms, Mehmed Kantardzic, 2 <sup>nd</sup> Edition, Wiley IEEE, Chapter 10
Module 5	Web Mining and Text Mining- Web Mining, Web Content, structure and usage mining, HITS and LOGSOM algorithm, Mining Path Traversal Patterns, Page Rank Algorithm, Text Mining, LSA,	Data Mining: Concepts Models, Methods and Algorithms, Mehmed Kantardzic, 2 <sup>nd</sup> Edition, Wiley IEEE, Chapter 11
Other Reference books and sources	<ol> <li>Data Mining Practical Machine Learning Tools and Techniques, 2nd Edition, Elsevier Publication.</li> <li>Introduction to Data Mining (Second Edition), Pearson Publication</li> <li>Data Mining: The Textbook, Springer Publication</li> <li>Mining of Massive Data, Second Edition, Cambridge University Press</li> <li><a href="https://towardsdatascience.com">https://towardsdatascience.com</a></li> <li>Open Source BA tools like OrientDB, MongoDB, NoSQL, Trifacta Rapidminer etc should be used to elaborate the contents above.</li> </ol>	

Semester	III	Course Code	3T3	Type of Course	Elective
Course Name	BA3: DATA SCIENCE USING R				
Credits	Number of hours: 40				
	Detailed Course Objectives				

CO1	Given overview of types of Data, the future manager will be able to <b>read</b> data from different files and create matrices and data frames using R		
CO2	Given the overview of functions, subset and loop; the future manager will be able to <b>explain</b> the character functions, date function, package, control statement and do loop.		
CO3	Given the basic statistical data, the future manager will be able to <b>draw</b> charts, histogram and I	plots, and measure central tendencies.	
CO4	Given the data for testing of hypothesis, the future manager will be able to <b>test</b> the hypothesis test	sis by applying t-test, ANOVA and Chi-square	
CO5	Given the data of variables, the future manager will be able to <b>apply</b> Linear Regression, Log Decision Tree and Random Forest	gistic regression, Cluster Analysis, Time Series,	
Detailed Contents:  Reference Book, Publisher, Edition No.			
Module 1	Basic fundamentals, installation and use of software, data editing, use of R as a calculator, functions and assignments, Use of R as a calculator, functions and matrix operations, missing data and logical operators.	Introduction to Statistics and Data Analysis - With Exercises, Solutions and Applications in R By Christian Heumann, Michael Schomaker and Shalabh, Springer, 2016 Appendix A <a href="https://swayam.gov.in/nd1_noc19_ma33/preview">https://swayam.gov.in/nd1_noc19_ma33/preview</a>	
Module 2	Conditional executions and loops, data management with sequences, Data management with repeats, sorting, ordering, and lists	Introduction to Statistics and Data Analysis - With Exercises, Solutions and Applications in R By Christian Heumann, Michael Schomaker and Shalabh, Springer, 2016 Appendix A <a href="https://swayam.gov.in/nd1_noc19_ma33/preview">https://swayam.gov.in/nd1_noc19_ma33/preview</a>	
Module 3	Data management with repeats, sorting, ordering, and lists, Vector indexing, factors, Data management with strings, display and formatting	Introduction to Statistics and Data Analysis - With Exercises, Solutions and Applications in R By Christian Heumann, Michael Schomaker and Shalabh, Springer, 2016	

		Appendix A	
		https://swayam.gov.in/nd1_noc19_ma33/pr eview	
Module 4	Data management with display paste, split, find and replacement, manipulations with alphabets, evaluation of strings, data frames, Data frames, import of external data in various file formats, statistical functions, compilation of data.	Introduction to Statistics and Data Analysis - With Exercises, Solutions and Applications in R By Christian Heumann, Michael Schomaker and Shalabh, Springer, 2016 Appendix A	
		https://swayam.gov.in/nd1_noc19_ma33/pr eview	
Module 5	Graphics and plots, statistical functions for central tendency, variation, skewness and kurtosis, handling of bivarite data through graphics, correlations, programming and illustration with examples,	Introduction to Statistics and Data Analysis - With Exercises, Solutions and Applications in R By Christian Heumann, Michael Schomaker and Shalabh, Springer, 2016 Appendix A	
		https://swayam.gov.in/nd1_noc19_ma33/pr eview	
	1. Data Science and Big Data Analytics: Discovering, Analyzing, Visualizing and Presenting D	ata by EMC Education Services (2015)	
Other Reference books and	2. Data Mining for Business Intelligence: Concepts, Techniques, and Applications in Microsoft Office Excel with XLMiner by Shmueli, G., Patel, N. R., & Bruce, P. C. (2010)		
sources	3. Data Analytics Using R, Seema Acharya, McGraw Hill Education, ISBN-13: 978-9352605248		
	4. R for Everyone: Advanced Analytics and Graphics, 2nd Edition, Jared P. Lander, Pearson Education, ISBN-13: 978-9386873521		

Semester	III	Course Code	3T1	Type of Course	Elective
Course Name	ED1: ENTREPRE	NEURIAL THEORY AND	PRAC	ΓICES	

Credits	4	Number of hours:	40				
	Detailed Course Objectives						
CO1	On completion of module, the student will be able <b>understand</b> the concept of entrepreneurship and what entrepreneurs do. They will also be able to relate the work of few prominent Indian entrepreneurs with the learned concept and <b>compare</b> the work of a manager with that of an entrepreneur.						
CO2	On completing this module, the student will learn how entre Government supported form. They will also be able to <b>justif</b>	<u> </u>	C				
CO3	Upon studying this module, the students will be able to <b>expl</b> knowledge gained can be <b>applied</b> to developing entrepreneu	<u>*</u>	1				
CO4	On properly studying this module, the student will be able to <b>evaluate</b> his/her own ability to set up a small scale venture.	-					
CO5	On studying this module, the student will be able to <b>crea</b> institutions purposely designed and set up, at national, state	-	11 ,				
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.					
Module 1	Evolution of the concept of entrepreneurship. The enfunctions, types of entrepreneurs, distinction between Intrapreneur: concept, characteristics, barriers, intrapreneur contributing to entrepreneurship development. Theorie entrepreneurs and their ventures (cases).	manager and an entrepreneur. rial climate and culture. Factors	<ol> <li>Entrepreneurial Development, S.S. Khanka,</li> <li>Chand &amp; Co., 2016.</li> <li>Entrepreneur Development, Satish Taneja,</li> <li>Himalaya Publishing House, 2010, pages 64-75.</li> <li>Dynamics of entrepreneurial development and management, Vasant Desai, Himalaya Publishing House, pages 54-66.</li> </ol>				
Module 2	Post-independence growth of entrepreneurship in India, role of entrepreneurship in 1. Entrepreneurial Development, S.S. Kha						
Module 3	Theory of achievement motivation, Prof. David McCle experiment. Women entrepreneurship in India, problems of entrepreneurship in India and its importance, proble Entrepreneurship in various sectors: tourism, agriculture a enterprises.	women entrepreneurship. Rural ms of rural entrepreneurship.	<ol> <li>Entrepreneurial Development, S.S. Khanka,</li> <li>Chand &amp; Co., 2016, pages 36-132.</li> <li>Small scale industries &amp; entrepreneurship,</li> <li>Vasant Desai, Himalaya Publishing House,</li> <li>pages 3-55.</li> </ol>				

Module 4	Steps for starting a small scale industry, ownership pattern. Financial analysis: Ratio analysis, investment process, break-even analysis, profitability analysis, budget and planning process. Sources of finance: development finance, project financing.  Entrepreneurial support systems: Institutional finance to entrepreneurs (various institutions), institutional support to entrepreneurs (various institutions), lease and hire	<ol> <li>Dynamics of entrepreneurial development and management, Vasant Desai, Himalaya Publishing House, Page 626-644, 303-395 and 423-504.</li> <li>Small scale industries &amp; entrepreneurship, Vasant Desai, Himalaya Publishing House, pages 101-117.</li> <li>Entrepreneurial Development, S.S. Khanka, S. Chand &amp; Co., 2016, Page 379-441.</li> </ol>
Module 5	purchase, benefits in taxation to entrepreneurs, Government policy and support to SSI. Sickness in small scale industries.	2. Dynamics of entrepreneurial development and management, Vasant Desai, Himalaya Publishing House, Page 707-721.
Other Reference books and sources	<ol> <li>Entrepreneurship: A South-Asian Perspective, Kuratko, T.V. Rao, Cengage Learning, 2012.</li> <li>Entrepreneurship Development, Satish Taneja, Himalaya Publishing House, 2012.</li> <li>Essentials of Entrepreneurship and Small Business Management, Scarborough &amp; Cornwall, Pearson,</li> <li>Entrepreneurial Development, S.S. Khanka, S. Chand &amp; Co., 2016</li> </ol>	2016.

Semester	III	Course Code	3T2	Type of Course	Elective		
Course Name	ED2: BUS	BUSINESS PLAN FORMULATION					
Credits	4	Number of hours: 40					
	Detailed Course Objectives						
CO1	CO1 On completion of module, the student will be able <b>understand</b> the concept and importance of a business plan in entrepreneurship. They will also be able to <b>explain</b> the elements of a good business plan, in order to be effective.				ship. They will		

CO2	On studying this module, the students will be able to <b>classify</b> projects into categories and will also be able to <b>formulate</b> a basic business plan (project).				
CO3	Upon going through this module, students will be in a position to understand how to <b>develop</b> ideas for a business project. They will also be able to <b>assess</b> the role of environment on different economic sectors and opportunities in India.				
CO4	On properly studying this module, the student will be able to <b>examine</b> the importance of proje parameters that contribute to feasibility of a business project.	ct appraisal and can <b>evaluate</b> the different			
CO5	Detailed study of this module will enable students to <b>formulate</b> steps in starting a small enterp They will be able to <b>relate</b> the project to various permissions required for entrepreneurial vent				
	Detailed Contents:  Reference Book, Publisher, Edition, Pa				
Module 1	Business plan: meaning and significance of a business plan, major contents, formulation of a business Plan, common mistakes in business plan.	<ol> <li>Entrepreneurial Development, S.S. Khanka,</li> <li>Chand &amp; Co., 2016, pages 303-316.</li> <li>Entrepreneurship: A South-Asian Perspective, Kuratko, T.V. Rao, Cengage</li> </ol>			
Module 2	Project: classification, project cycle, phases. Project identification. Project formulation.	Learning, 2012, pages 335-360.  1. Dynamics of entrepreneurial development and management, Vasant Desai, Himalaya Publishing House, Page 212-253,			
Module 3	Project ideas: entrepreneurial environment scanning, identification of opportunities, selecting a product, network analysis, project report.	<ol> <li>Small scale industries &amp; entrepreneurship, Vasant Desai, Himalaya Publishing House, pages 374-405.</li> <li>Small scale industries &amp; entrepreneurship, Vasant Desai, Himalaya Publishing House, pages 254-274</li> </ol>			
Module 4	Project appraisal: meaning and concept, methods of project appraisal, project feasibility analysis, sample feasibility report.	1. Entrepreneur Development, Satish Taneja, Himalaya Publishing House, 2010, pages 93-			

		<ul><li>102.</li><li>2. Entrepreneurial Development, S.S. Khanka,</li><li>S. Chand &amp; Co., 2016, pages 321-333.</li></ul>
Module 5	Steps in starting a small enterprise, whom to approach for what, sample project profile Osterwalder's business model canvas.	<ol> <li>Small scale industries &amp; entrepreneurship, Vasant Desai, Himalaya Publishing House, pages 407-420.</li> <li>Essentials of Entrepreneurship and Small Business Management, Scarborough &amp; Cornwall, Pearson, 2016, pages 150-157.</li> </ol>
Other Reference books and sources	<ol> <li>Entrepreneurship Development and Small Business Enterprises, 2e, Poornima M Charant 8131762264</li> <li>Project Management, Vasant Desai Himalaya Publications, ISBN-13: 978-9351420378</li> <li>Entrepreneur 5 P.M. to 9 A.M.: Launching a Profitable Start-Up, Kanth Miriyala, ReditionISBN-13: 978-8129123930</li> <li>4.</li> </ol>	

Semester	III	Course Code	3T3	Type of Course	Elective		
Course Name	ED3: SO	D3: SOCIAL ENTREPRENEURSHIP					
Credits	4	Number of hours	Number of hours: 40				
	Detailed Course Objectives						
CO1	Under given circumstances the Learner shall <b>identify</b> the motivating factors and success factors of a Social enterprise.						
CO2	In context of the Indian Society, the learner shall <b>enlist</b> the socio economic challenges and <b>identify</b> the Opportunities for creation of a Social						

	Enterprise				
CO3	Under exemplified conditions the Learner shall be able to <b>discover</b> the business models of Social Entrepreneurship.				
CO4	Under different circumstances the learner will be able to <b>select</b> an appropriate form of Social en	nterprise.			
CO5	Given the case the learner shall be able to <b>interpret</b> the business model and <b>illustrate</b> the reaso	ns for success of a social enterprise.			
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.			
Module 1	Concept of Social Enterprise, Purpose, Motivation, Characteristics of Social Entrepreneurs, Success Factors of Social Enterprise	ENTERPRISING NONPROFITS: A TOOLKIT FOR SOCIAL ENTREPRENEURS -J. Gregory Dees,, Jed Emerson, and Peter Economy, John Wiley & Sons, 2001, Chapter 1			
Module 2	Social Entrepreneurship: Socio-Economic Issues ad challenges in Indian Context, Concept of Sustainability, Sustainable Development Goals , Opportunity Recognition in Social Enterprise	Entrepreneurship in the Social Sector, Jane Wei-Skillern, James Austin, Herman Leonard and Howard Stevenson, Sage Publications, 2007			
Module 3	Social Entrepreneurship Business Models: Profit-Purpose Tension (PPT), Profit-Purpose Alignment (PPA) and Philanthropic; Business Model Innovation	Entrepreneurship in the Social Sector, Jane Wei-Skillern, James Austin, Herman Leonard and Howard, Stevenson, Sage Publications, 2007			
Module 4	Forms of Social Enterprise: Profit and non-profit Proprietorships, Partnership , company ,Non-Governmental organisation - Society - Trust and Company (sec. 25) registration, Selection of forms of Social Enterprise	ENTERPRISING NONPROFITS: A TOOLKIT FOR SOCIAL ENTREPRENEURS -J. Gregory Dees,, Jed Emerson, and Peter Economy, John Wiley & Sons, 2001			
Module 5	Case Studies in Social Entrepreneurship:  1. Micro Finance: A Case of Grameen Bank, Bangladesh;  2. Population Services International, the US-based NGO's War on AIDS: Making the Marketing Mix, the Myanmar Way;	Case Studies on Social Entrepreneurship – Vol. I, ICFAI Books ,Edited by Girija P ICFAI Business School Case Development Centre,ISBN: 978-81-314-1912-0			

		3. Aravind Eye Hospitals: A Case in Social Entrepreneurship
		1. The Social Entrepreneur's Playbook, Expanded Edition: Pressure Test, Plan, Launch and Scale Your Social Enterprise, Ian C. MacMillan, James D.
(	Other	Thompson, Wharton Digital Press, ISBN-13: 978-1613630327
1	Reference books and sources	2. Strategic Tools for Social Entrepreneurs: Enhancing the Performance of Your Enterprising Nonprofit, J. Gregory Dees, Jed Emerson, and Peter Economy, John Wiley & Sons, 2 <sup>nd</sup> Edition, ISBN-13: 978-0471150688
	sources	3. Social Entrepreneurship: The Art of Mission–Based Venture Development, Peter C. Brinckerhoff, John Wiley & Sons; ISBN-13: 978-0471362821

Semester	III	Course Code	3T1	Type of Course	Elective	
Course Name	IB1: INTERNATIONAL MARKETING MANAGEMENT					
Credits	4 Number of hours: 40					
	Detailed Course Objectives					
CO1	At the end of the course the student shall be able to <b>differentiate</b> between domestic marketing and international marketing and <b>understand</b> clearly features of International Marketing.					
CO2	At the end of the course the student shall be able to <b>plan</b> , <b>explain and practice</b> various procedures in International marketing.					
CO3	At the end of the course the student manager shall be able to <b>design</b> and <b>develop</b> Global Product Policy decisions.					
CO4	At the end of the course the student manager shall be able to <b>design/develop</b> strategies for International Service Sector Marketing					
CO5	At the end of the course the student manager shall be able to <b>design/develop</b> functional level strategies for Global Branding.					
	Detailed Contents: Reference Book, Publisher, Edition, Page					

		No.	
Module 1	<b>Introduction of International Marketing -</b> Definition, Features of International Marketing, Basis of International Marketing, Trends in International Marketing, Issues in transcending International Boundaries, Intellectual Property Protections.	International Marketing (An Asia Pacific Focus) Wiley India Pvt Ltd ISBN 978-81265,-1848-7-	
Module 2	Planning for International Marketing - Introduction, Global Marketing a Need of the Day, International Marketing Plan, Mode of Payment, Methods of Payment on Import, Consignment Purchase, Cash in Advance (Pre-payment), Down Payment, Open Payment, Documentary Collections, Letter of Credit	International Marketing (An Asia Pacific Focus) Wiley India Pvt Ltd ISBN 978-81265,-1848-7-	
Module 3	<b>International Marketing Mix -</b> Identification of Market, Consumer Index , Global Product policy Decisions, promotion, pricing, distribution strategy	International Marketing (An Asia Pacific Focus) Wiley India Pvt Ltd ISBN 978-81265,-1848-7-	
Module 4	International Service Sector Marketing - Introduction, GATS Principles, Standardization of International Services, Service Quality, Measurement of Service Quality, International Direct Marketing & Social Media Marketing	International Marketing (An Asia Pacific Focus) Wiley India Pvt Ltd ISBN 978-81265,-1848-7-	
Module 5	<b>Global Branding -</b> Attributes, Benefits, Values, Culture, Personality, User, Global Brand Development, Implication of Brand Equity concept, Global Branding opportunities and challenges.	International Marketing (An Asia Pacific Focus) Wiley India Pvt Ltd ISBN 978-81265,-1848-7-	
Other Reference books and sources	<ol> <li>International Marketing, 2<sup>nd</sup> Edition, Rakesh Mohan Joshi, Oxford University PressISBN-13: 978-0198077022</li> <li>International Marketing, 4thEdition, R. Srinivasan, PHI Learning, ISBN-13: 978-8120352384</li> <li>Global Marketing Management, 8e, Warren J Keegan, Pearson Education, ISBN-13: 978-9332584327</li> <li>International Marketing Management, Subhash Jain, CBS; 3 edition, ISBN-13: 978-8123912752</li> </ol>		

Semester	III	Course Code	3T2	Type of Course	Elective
Course	IB2: EXPORT DO	CUMENTATION AND P	ROCEDU	JRES	

Name						
Credits	4 Number of hours:		40			
Detailed Course Objectives						
CO1	Students should be able to <b>understand</b> various preliminaries for exports and IEC codes and should be able to <b>analyze</b> functions of export marketing organizations and trading houses.					
CO2	Students should be able to <b>understand</b> various preliminaries of importand should be able to <b>perceive</b> concepts involved in import documentation and procedures.					
CO3	Students should be able to <b>relate</b> the concepts with selection of products and markets for exports as well as <b>examine</b> the pricing and payment methods in exports					
CO4	Students should be able to <b>understand</b> and <b>elaborate</b> various concepts in Export documentation, export procedures and contracts.					
CO5	Students should be able to <b>perceive</b> the procedures and intricacies of excise clearance and should be able to understand various shipment and post-shipment formalities					
Detailed Contents:			Reference Book, Publisher, Edition, Page No.			
Module 1	Classification of goods for exports, methods of exporting, Export Marketing organizations in India and their functions, trading houses, registration formalities, IEC code: procedure and exemptions, export license		Jain Khushpat, Export Import Procedures and documentation, Himalaya Publishing House Chapter 1 & 2			
Module 2	Preliminaries of Import, Import documentation; Transport do certificate of inspection & measurement, freight declaration. Impo	ž ž	Jain Khushpat, Export Import Procedures and documentation, Himalaya Publishing House Chapter 5, 7 and 12			
Module 3	Selection of Products and markets for exports: FPS, FMS, Export pricing strategies, Export price quotations, Components of export price: FOB & CFR price, Methods of export payment, Letter of credit		Jain Khushpat, Export Import Procedures and documentation, Himalaya Publishing House Chapter 3 & 4			

Module 4	Export Documentation: ADS, Export documentation in India and various documents. Export procedures: pre-shipment, shipment and post shipment procedures, Export contract	Jain Khushpat, Export Import Procedures and documentation, Himalaya Publishing House Chapter 6 & 8		
Module 5	Excise clearance and quality inspection: procedure for central excise clearance for exportable goods, pre-shipment inspection & its procedure, marine insurance, role of C&F agents, shipping and customs formalities and various procedures in exports shipping	Jain Khushpat, Export Import Procedures and documentation, Himalaya Publishing House Chapter 10 & 11		
Other Reference books and sources	<ol> <li>Export Import Procedures - Documentation and Logistics, C. Rama Gopal, NEW AGE; First edition, ISBN-13: 978-8122418507</li> <li>IBO-4 Export Import Procedures and Documentation, Sudhir Kochhar, Gullybaba Publishing House (P) Ltd; 1 edition (2012), ISBN-9381066560</li> <li>Export Management, D.C. Kapoor, Vikas Publication.; First edition (2002), ISBN-13: 978-8125909392</li> <li>Export Import Management, Parul Gupta, McGraw Hill Education; First edition, ISBN-13: 978-9387067592</li> </ol>			

Semester	III	Course Code	3T3	Type of Course	Elective	
Course Name	IB3: INTERNATIONAL FINANCE					
Credits	4	Number of hours:		40		
Detailed Course Objectives						
CO1	Students Should be able to <b>perceive</b> various concepts involved in International Monetary system and various concepts like international liquidity and SDR					
CO2	Students should be able to <b>understand</b> methods of exchange rate determination, understand working of foreign exchange market and <b>relate</b> these concepts with existing scenario in India					
CO3	Students should be able to <b>understand and analyze</b> currency contracts and options. They should be able to <b>examine</b> risks involved in foreign trade and ways to manage the risks.					
CO4	Students should be able to understand management of short term finance in Multinational corporations and international financing decisions including funding and borrowing decisions					

CO5	Students should be able to <b>understand and analyze</b> various concepts like BOP, transfer pricing, structure of International banking and standards of international accounting				
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.			
Module 1	Challenges of International Finance, International Monetary system, International Monetary Fund (IMF), International Liquidity and Special Drawing Rights (SDR)	Apte Prakash G., International Finance, Tata McGraw Hill Ch1			
Module 2	Structural Models of Exchange rate determination, Exchange rate of Indian Rupee, Structure of Foreign exchange market, currency trading, exchange rate quotations and arbitrage, forward contracts, Exchange rate regimes and foreign exchange market in India	nange rate quotations and arbitrage, Apte Prakash G., International Finance, Tata			
Module 3	Currency Future Contracts, Currency Options, valuation of options, Defining and managing Financial exposure and risk, risk management process, coping with operating exposure	Apte Prakash G., International Finance, Tat McGraw Hill Ch 4, 5 & 6			
Module 4	Short term Financial management in Multinational Corporation, International Financial decision, Funding and borrowing options, Sourcing equity globally	Apte Prakash G., International Finance, Tata McGraw Hill Ch 7 & 8			
Module 5	Balance of Payments, Transfer Pricing, Export financing in India, International Banking and International Accounting	Shailaja G. , International Finance, University Press India P. Ltd Ch.9, 15, 18, 19 and 20			
Other Reference books and sources	1. International Finance, 1/e, Rajiv Srivastava, Oxford University Press, ISBN-13: 978-0199453597				
	2. International Finance: Theory and Policy, Paul R. Krugman, Maurice Obstfeld, & Marc Melitz, 10th Edition, Pearson Education, ISBN-13: 978-9332585775				
	3. International Financial Management, Alan C. Shapiro, Peter Moles & Jayanta Kumar Seal, Wiley (2016), ISBN-13: 978-8126558728				
	4. Foreign Exchange - Practice, Concept and Control, C. Jeevanandam, Sultan Chand and Sons Publication, ISBN - 81-8054-717-1				

Course Name	STRATEGIC MANAGEMENT					
Credits	3	Number of 1 hour lectures:	30			
	Detailed C	ourse Objectives				
CO1	The student will be able to <b>evaluate</b> alternative paradigms of	strategy and their influence on stra	tegic decision making.			
CO2		The student will be able to <b>analyse</b> and <b>develop</b> the vision and mission statement for given organisations and will also be able to <b>differentiate</b> between the external and internal components of environment while <b>performing</b> SWOT analysis.				
CO3	The student will be able to design <b>and develop</b> corporate leve	el strategies for any organization.				
CO4	The student will be able to <b>design/develop</b> business level stra	tegies for any organization.				
CO5	The student will be able to <b>evaluate</b> all levels strategies and w	ill also be <b>design/develop</b> function	al level strategies for any organization.			
	Detailed Contents:		Reference Book, Publisher, Edition, Page No.			
Module 1	Introduction to Strategic Management and Business Policy - Evolution of strategic management and business policy, understanding strategy, strategic decision making, schools of thought of strategy formation, introduction to strategy management		Strategic Management and Business Policy, Azhar Kazmi, 3 <sup>rd</sup> edition, McGraw Hill Education, Chapter 1			
Module 2	Strategic Intent and Strategy Formulation- Vision, Mission and Values, Organisational Values and their impact on strategy, preparation of vision and mission statement, organisational objectives, Environmental Appraisal, Concept of environment, SWOT Analysis, Environmental Sectors, Environmental Scanning		Strategic Management – Concept and Cases, Upendra Kachru, Excel Books, Chapter 2 Strategic Management and Business Policy, Azhar Kazmi, 3 <sup>rd</sup> edition, McGraw Hill Education, Chapter 3			
Module 3	Corporate Level Strategies - Strategy formulation, Growth Strategy, Corporate Parenting, Portfolio and other analytical models, short term corporate strategies.		Strategic Management – Concept and Cases, Upendra Kachru, Excel Books, Chapter 7			

Module 4	Competitive Strategy/ Business Level Strategy- Porter's competitive strategies, Resource based theory, Competing for tomorrow's market.	Strategic Management – Concept and Cases, Upendra Kachru, Excel Books, Chapter 8		
Module 5	<b>Functional and Operational Implementation -</b> Functional Strategy, Financial Plans and Policies, Marketing Plans and Policies, Personnel Plans and Policies, Operational Plans and Policies , <b>Strategy Evaluation and Selection Techniques -</b> Evaluation of Strategy, Assessing suitability, Life Cycle Analysis, Positioning, Value Chain Analysis, Business Profile, Gap Analysis	Strategic Management – Concept and Cases, Upendra Kachru, Excel Books, Chapter 9 (page no. 340-347) Strategic Management and Business Policy, Azhar Kazmi, 3 <sup>rd</sup> edition, McGraw Hill Education, Chapter 13 (13.1, 13.3,13.4,13.5,13.6)		
	1. Strategic Planning & Formulation of Corporate Strategy, V S Ramaswami, S Namaumari, Pub	lication - Macmillan, India.		
Other Reference				
books and sources				

# SEMESTER - IV

Semester	IV	Course Code	4T1	Type of Course	Elective	
Course Name	MM4: RETAIL SALES MANAGEMENT AND SERVICES MARKETING					
Credits	4	Number of hours: 40				
	Detailed Course Objectives					
CO1	CO1 On completion of this module the students will be able to <b>utilise</b> the knowledge gained on Retail Industry and the existing retail environment. The student will also be able to <b>plan</b> their retail business as future manager by <b>applying</b> retail segmentation.					

CO2	On completing this module, the students will be able to <b>take part in</b> the decisions involved in running a retail firm. They will also be able to form their own <b>opinion</b> on various retail formats and <b>recommend</b> strategies for retail planning.					
CO3	On completing this module, the students will be able to draw <b>relationship</b> between retail merchandising, marketing communication, CRM and retail success. They will also be in a position to <b>predict</b> impact of changing trends in Indian market scenario on retail business.					
CO4	On completion of this module, the students will be able to <b>analyse</b> concepts, functions, and techniques of the craft of service marketing services and will also be able to <b>identify</b> critical issues in service design & delivery. As future managers they will also be able to <b>adapt</b> a particular model of service marketing to a firm they work with.					
CO5	On completing this module, the students will be able to <b>examine</b> the <b>application</b> of integrated marketing <b>develop</b> an effective service marketing system for retail business. Students will also be in a position to <b>rec</b> business in India.					
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.				
Module 1	Introduction to Retailing: Introduction, Meaning of Retailing, Economic Significance of Retailing, Retailing Management Decision Process, Product Retailing vs. Service Retailing, Types of Retailers, Retailing Environment, Indian vs. Global Scenario Retail Marketing Environment-In Elements in a Retail Marketing Environment, Environmental Issues The Retail Marketing Segmentation: Segmentation in Retail, Targeted Marketing Efforts, Criteria for Effective Segmentation, Dimensions of Segmentation, Positioning Decisions	Swapna Pradhan, RETAILING MANAGEMENT TEXT & CASES , Tata McGraw Hill Companies.3-50				
Module 2	Store Location and Layout: Introduction, Types of Retail Stores Location, Factors Affecting Retail Location Decisions, Country/Region Analysis, Trade Area Analysis, Site Evaluation, Site Selection, Location Based Retail Strategies Retail Marketing Strategies: Introduction, Target Market and Retail Format, Strategy at different levels of Business, Building a Sustainable Competitive Advantage, the Strategic Retail Planning Process, Retail Models, Retail "EST" model ,the Strategic Retail Planning Process, Differentiation Strategies, Positioning Decisions	Swapna Pradhan, RETAILING MANAGEMENT TEXT & CASES , Tata McGraw Hill Companies, 85-145				
Module 3	Retail Merchandising: Introduction, Understanding Merchandising Management, Activities of a Merchandiser, Retail Merchandising Management Process Private Branding in Retail-Introduction, Difference between a Store/Private, Brand and a National Brand, Growth Drivers of Private Label, Global Scenario of Private Labels, Indian Market Scenario, Advantages of Private Label, Disadvantages of Private Label Integrated Marketing Communication in Retail, Customer Relationship Management in Retailing-Components of CRM, CRM and Loyalty Program, Technology in Retail Marketing Decisions	Swapna Pradhan, RETAILING MANAGEMENT TEXT & CASES , Tata McGraw Hill Companies., 167-238, 341-360 Retail Management , Barry Berman & Joel R Evans, 405-595				
Module 4	Services Marketing Introduction, concept and evolution of services marketing, meaning of service marketing, myths encountered in services, need for service marketing, and growth in Services Marketing. Services Marketing Mix and Gaps Model Introduction, 7Ps of service marketing, service	Service Marketing ,S MJha pg no – 1-79,,633-713				

	gaps framework, perceived service quality, models of service marketing. Service Design and Service Delivery Introduction, Service delivery process	
Module 5	Integrated Services Marketing: Introduction, meaning and Importance, Features of Integrated Service Marketing, Integrated Marketing Communication for Service, Reasons for growing importance of integrated marketing communication, Advantages of integrated marketing communication, Integrated Service Marketing Mix, Developing an effective and efficient service marketing system, Integration of service quality measures and managing quality Emerging Issues in Service Marketing, Service Marketing Research for Global Markets and Rural Markets, Innovations in Services Marketing, Ethical Aspects in Service Marketing	Service Marketing , Valarie Azeuthaml, Dwayne, Mary Bitner & Ajay Pandit pg no-495- 562,
Other Reference books and sources	<ol> <li>Retailing Management, Michael Levy, Barton Weitz, Dhruv Grewal, McGraw-Hill Education</li> <li>Retail Marketing Management, David Gilbert, Pearson Education; 2 edition, ISBN-13: 978-817</li> <li>Retail Management, Barry Berman Joel R Evans, Patrali Chatterjee, Ritu Srivastava, Pearson 9332587694</li> <li>Services Marketing, Rajendra Nargundkar, McGraw Hill Education; 3 edition, ISBN-13: 978-0</li> </ol>	77588255 n Education; Thirteenth edition, ISBN-13: 978-

Semester	IV	Course Code	4T1	Type of Course	Elective
Course Name	FM4: MANAGING BANKS AND FINANCIAL INSTITUTIONS				
Credits	4	Number of hours: 40			
	Detailed Course Objectives				
CO1	CO1 The student will be able to <b>identify</b> role of banking in economic development of country.				
CO2	The student will be able to assess the impact of monetary policy and its instruments on banking sector				

CO3	The student will be able to <b>analyse</b> the health and risk of bank balance sheet and will also be able to <b>appraise</b> credit management parameters of a bank				
CO4	The student will be able to <b>identify</b> the NPAs and will also be able to <b>appraise</b> the process of securitisation.				
CO5	The student will be able to <b>distinguish</b> the utility of various non banking institutions like insura	nce, housing finance and credit rating			
	Detailed Contents:  Reference Book, Publisher, Edition, Page No.				
Module 1	Nature and role of Financial System- Structure of Financial System, Financial System and Economic Development, Indian Financial System - The Banking System.	Banks and Institutional Management – A new orientation, 2 <sup>nd</sup> Edition, Vasant Desai, Himalaya Publishing house, ISBN -978-93-5024-093-9, Chapter 2,4&5			
Module 2	The Reserve Bank of India - Monetary Policy of RBI	Banks and Institutional Management – A new orientation, 2 <sup>nd</sup> Edition, Vasant Desai, Himalaya Publishing house, ISBN -978-93-5024-093-9, Chapter 7&8			
Module 3	Commercial Banks and Functions of Commercial Banks , Liabilities of Bank, Credit Management	Banks and Institutional Management – A new orientation, 2 <sup>nd</sup> Edition, Vasant Desai, Himalaya Publishing house, ISBN -978-93-5024-093-9, Chapter 9,10,11&12			
Module 4	Banking Innovations, NPAs, and Securitisation	Banks and Institutional Management – A new orientation, 2 <sup>nd</sup> Edition, Vasant Desai, Himalaya Publishing house, ISBN -978-93-5024-093-9, Chapter 13,14&15			
Module 5	Non Banking Financial Institutions and Services: Life Insurance, General Insurance, Housing Finance, Credit Rating	Banks and Institutional Management - A new orientation, 2 <sup>nd</sup> Edition, Vasant Desai,			

			Himalaya Publishing house, ISBN -978-93-5024-093-9, Chapter 18,19,23&28			
		1. Bank Financial Management, IIBF, Macmillan Education India (2018), ISBN-13: 978-9387000650				
Ot	her	2. Advance Bank Management, IIBF, Macmillan Education India (2018), ISBN-13: 978-9387000643				
bo	ference oks and	3. Bank Management and Financial Services (Indian Edition), Peter Rose & Sylvia Hudgins, 8th Edition, McGraw Hill Education, ISBI 978-9339204815				
SOL	ırces	4. Principles And Practice Of Bank Management, 2nd Revised Ediion, Dr. P. Subba Rao & Dr. P. House, ISBN-13: 978-9350241073	romod Kumar Khanna , Himalaya Publishing			

Semester	IV	Course Code	4T1	Type of Course	Elective	
Course Name	HRM4: TEAM DYNAMICS					
Credits	4 Number of hours: 40					
	Detailed Course Objectives					
CO1	Students should be able to <b>justify</b> the applicability of various theories of Motivation in given situation and appraise the role of motivation in Team Behavior					
CO2	Students should be able to <b>determine</b> the importance of Interpersonal Communication and application of FIRO-B and Johari Window.					
CO3	Student should be able to <b>explain</b> the various steps of Group Formation and types of team					
CO4	CO4 In a given situation, Students should be able to <b>justify</b> the Conflict resolution strategy.					
CO5	CO5 Students should be able to <b>apply</b> various OD Intervention tools under given situation.					
	Detailed Contents: Reference Book, Publisher, Edition, Page					

		No.
Module 1	Motivation- Concepts, Theories of Maslow, Herzberg, Application of Motivation concept, Intrinsic and Extrinsic Motivation, Role of Motivation in Team Behavior.	Organisational Behavior – Stepohen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, Ch - 6,7,11
	Interpersonal Communication- Meaning and Importance of Interpersonal Communication, Transactional Analysis; Discovering the interpersonal orientation through FIRO-B ,Discovering	Organisational Behaviour - Dr. S S Khanka - S.Chand Publication, Ch 11
	facets of interpersonal trust through Johari window, communication skills, Negotiation skills	Organisational Behavior – Stepohen Robbins; Timothy Judge, Ch 11, 28
Module 2		Seema Sanghi; Pearson Prentice Hall Publication, Ch.2
		Web site reference: https://www.themyersbriggs.com/en- US/Products-and-Services/FIRO
Module 3	Group and Team Decision making-Concept of Group and Team, synergy of Team work; Social loafing; Stage of Group Formation, Types of Team, Team Processes, Team Decision making; team morale	Organisational Behavior – Stepohen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, Ch 9, 10
		Organisational Behaviour - Dr. S S Khanka – S.Chand Publication, Ch 15, 16
Module 4	Conflict Management- Meaning of Conflict , Types of conflict; Levels of Conflict; conflict resolution in teams, competitive vs collaborative behavior, developing collaboration	Organisational Behavior – Stephen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall Publication, Ch 15
		Organisational Behaviour - Dr. S S Khanka – S.Chand Publication, Ch 17
Module 5	Strategies for Team building and OD- Concept of OD; Process of OD; OD Interventions; Experiential learning methodologies-T- group sensitivity training, encounter groups, appreciative enquiry	Organisational Behaviour - Dr. S S Khanka – S.Chand Publication, Ch 28Organisational Behavior – Stepohen Robbins; Timothy Judge, Seema Sanghi; Pearson Prentice Hall

	Publication Ch 19
Other Reference	1. Group Dynamics for Teams, Daniel J. Levi, SAGE Publications, Inc; Fifth edition, ISBN-13: 978-1483378343  2. ORGANISATIONAL BEHAVIOUR: Text & Cases, Uma Sekaran, McGraw Hill Education; 2 edition, ISBN-13: 978-0070581906
books and sources	3. Essentials of Organizational Behavior, 13e, Stephen P. Robbins & Timothy A. Judge, Pearson Education, ISBN-13: 978-9332587984 4. Organisational Behaviour, Neeru Vashishtha, Taxmann Publications Private Limited, ISBN-13: 978-8171949991

Semester	IV	Course Code	4T1	Type of Course	Elective	
Course Name	OM4: SALES AND OPERATIONS PLANNING					
Credits	4	Number of hours: 40				
	Detailed (	Course Objectives				
CO1	At the end of the course the student will be able to develop short term, medium term and long term forecasting needs in the organization.					
CO2	The student will be able to apply forecasting models for forecasting.					
CO3	The student will be able to develop aggregate planning by ap	The student will be able to develop aggregate planning by applying aggregate strategies.				
CO4	The student will be able to plan MPS and calculate bill of ma	terials and MRP for produ	ıction pla	n.		
CO5	The students will be able to plan distribution of finished goods taking into consideration various inputs and constraints.					
	Detailed Contents:  Reference Book, Publisher, Edition, No.					
Module 1	Need for Operations planning and control, Forecasting - No	eed for forecasting, Time l	norizons	Operations Management, Practice, By B. Mahade	Theory and	

	of forecasting - Short term, Medium term and Long term, Stages of forecasting, Sources of data	Publications, Chapter 13		
Module 2	Models of Forecasting - Time Series, Moving Averages, Causal Methods and Econometric Model	Operations Management, Theory and Practice, By B. Mahadevan, Pearson Publications, Chapter 13		
Module 3	Aggregate Planning - Need for Aggregate Production planning, Capacity adjustments, Basic Strategies, Level and Chase Strategies	Operations Management, Theory and Practice, By B. Mahadevan, Pearson Publications, Chapter 14		
Module 4	MPS and MRP - Concepts of MPS and MRP, Bill of Materials, Capacity requirement planning, Relation between MPS,CRP and MRP	Operations Management, Theory and Practice, By B. Mahadevan, Pearson Publications, Chapter 15		
Module 5	Distribution Planning - Sales Orders, Lead time considerations, Inventory analysis and distribution planning, Use of ERP	Operations Management, Theory and Practice, By B. Mahadevan, Pearson Publication, Chapter 12s		
	1. Sales and Operations Planning, 3rd Edition, T.F. Wallace, Robert A Stahl, T.F. Wallace; Third ed	dition, ISBN-13: 978-8184047394		
Other	2. Operations Management: Theory and Pract, B. Mahadeva, Pearson Education India; Third ed	ition, ISBN-13: 978-9332547520		
Reference books and	3. Operations and Supply Chain Management, F. Robert Jacobs & Richard Chase, McGraw Hill Education; Fourteenth edition, ISBN-13: 978-9339204105			
sources	4. Sales Management – Decsion Strategy and Cases, 5th Edition, Richard R.Still, Edward W. Cundiff &Norman Govani, Pearson, ISBN 978-81-317-1089-0			

Semester	IV	Course Code	4T1	Type of Course	Elective	
Course Name	BA4: WEB AND SOCIAL MEDIA ANALYTICS					
Credits	4 Number of hours: 40					
	Detailed Course Objectives					

CO1	The student will be able to <b>choose</b> theright tools for website design for measured outcomes.					
CO2	The student will be able to <b>construct</b> a modern metrics of better performance from eight specific metrics for web performance.					
CO3	The student will be able to <b>develop</b> a model for moving quickly from data to actions on a particular website.					
CO4	The student will be able to <b>develop</b> themodel for measuring the success of a Mobile & Social Me	dia Campaign				
CO5	The student will be able to <b>develop</b> a model for the website Outcome.					
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.				
Module 1	Choosing Right Tools for Website: Paradox of data, Defining Web Analytics 2.0 over Click Stream Analysis, Four steps approach for the predetermined success for a website,	Web Analytics 2.0 By Avinash Kaushik, Wiley International Inc, Publishing House, Chapter 1 & 2				
Module 2	New Web Analytics 2.0 Mind set: Eight Critical web Metrics. Click Stream Analysis, Best Web Analytics Reports	Web Analytics 2.0 By Avinash Kaushik, Wiley International Inc, Publishing House, Chapter 3, 4 & 5.				
Module 3	Leveraging Qualitative Data: Lab usability studies, Usability alternatives, Surveys & Web					
Module 4	<b>Mobile &amp; Social Media Analytics :</b> Measuring New Social Web - Data Challenge, Analysing Off Line Customer Experiences, Analysing Mobile User Experiences, Measuring the success of blogs, Quantifying the success of Twitter.	Web Analytics 2.0 By Avinash Kaushik, Wiley International Inc, Publishing House, Chapter 9.				
Module 5	<b>Website Outcome -</b> Goal Completion, Goal Value, Goal Conversion Rate, Goal abandonment Rate, Goal Reports, Goal Reports, E-Commerce, Shopping Analysis, Product Performance, Sales Performance, affiliate Marketing, Customer Loyalty	Web Analytics 2.0 By Avinash Kaushik, Wiley International Inc, Publishing House, Chapter 10				
Other Reference books and sources						

Semester	IV	Course Code	4T1	Type of Course	Elective	
Course Name	ED4: ENTREPRENEURIAL MARKETING					
Credits	4	Number of hour	<b>5:</b>	40		
	Detailed (	Course Objectives				
CO1	The student will be able to <b>interpret</b> the micro and macro en	vironment of the firm				
CO2	The student will be able to <b>use</b> entrepreneurial approaches to	o marketing functions.				
CO3	The student will be able to <b>describe</b> consumer buying decision	on process				
CO4	The student will be able to <b>justify</b> the franchising mechanism	n as a tool for entrepreneu	rial mark	eting		
CO5	The student will be able to <b>justify</b> and <b>elaborate</b> the tools of	relationship marketing				
	Detailed Contents:			Reference Book, Publisher No.	, Edition, Page	
Module 1	Definition of Entrepreneurship Marketing, The entrepren Macro Environment of Entrepreneurial Marketing , Micro Marketing		Entrepreneurship Marketing Practice of SME Marketi Nwankwo Publisher: Ro Edition 2011, Chapter 2&5	ng by: Sonny		
Module 2	Theoretical approaches to marketing in small businesses, Marketing activities by Entrepreneurations and the second states of the second				, Principles and ng by: Sonny outledge First	

Module 3	Understanding consumers in entrepreneurship marketing; Levels of involvement and problem-solving types, consumer buying decision process, influences of the buying decision process.	Entrepreneurship Marketing, Principles and Practice of SME Marketing by: Sonny Nwankwo Publisher: Routledge First Edition 2011, Chapter -6,7&8	
Module 4	Franchising in entrepreneurship marketing, Benefits, Issues affecting success and failure of Franchising , Steps in establishing a franchise	Entrepreneurship Marketing, Principles and Practice of SME Marketing by: Sonny Nwankwo Publisher: Routledge First Edition 2011, Chapter 19	
Module 5	Relationship marketing and networks in entrepreneurship; The Six-Markets Model Of RM; Networks for entrepreneurial RM, The Future direction of RM and Networks	Entrepreneurship Marketing, Principles and Practice of SME Marketing by: Sonny Nwankwo Publisher: Routledge First Edition 2011, Chapter 15	
Other Reference books and sources	2. Entergram associal Marketin as Clabal Dayson actives. Zubin Cathan. Dasalind Iones, Dayd Hamisan. Encountd Curren Bublishing Limited ICD		

Semester	IV	Course Code	4T1	Type of Course	Elective	
Course Name	IB4: INTERNATIONAL HUMAN RESOURCE MANAGEMENT					
Credits	4	Number of hours: 40				
	Detailed Course Objectives					

CO1	Students will be able to <b>differentiate</b> between international and domestic HRM and <b>analyze</b> issues in IHRM and competencies of international managers					
CO2	Students will be able to <b>understand</b> recruitment and selection process for expatriates and various concepts involved in it such as HR outsourcing					
CO3	Students will be able to <b>perceive</b> concepts involved in training and development of expatriates a cross cultural team building.	and concepts such as diversity training and				
CO4	Students will be able to <b>understand and examine</b> various international performance manageme expatriates	nt processes and compensation of				
CO5	Students will be able to <b>understand and analyze</b> various cultural dimensions, cultural sensitivit collective bargaining and employee relations in various countries.	y as well as should be able to <b>elaborate</b>				
	Detailed Contents:	Reference Book, Publisher, Edition, Page No.				
Module 1	Concept of international HRM , differences between international and domestic HRM, Strategic role of International HR department, HR cycle, Issues in IHRM , competencies required for international managers	Gupta S.C., International Human resource Management- text and cases, Macmillan Publication Ch.1 & 2				
Module 2	HR Planning and Information Systems , recruitment and selection of expatriates, International labour market sources, attracting and selecting international managers and selecting expatriates, selection tests, Adjustment model, HR outsourcing	Gupta S.C., International Human resource Management- text and cases, Macmillan Publication Ch.3				
Module 3	Expatriate Training & development: cultural awareness training, cultural integrator, developing an international mind-set, types of cross-cultural training, cultural assimilators, diversity training, cross-cultural team building	Gupta S.C., International Human resource Management- text and cases, Macmillan Publication Ch.4				
Module 4	Multinational performance management, performance management of expatriates and variables that influence performance, performance feedback, compensation of expatriates and its various approaches, cultural impact and compensation policy, termination of contract	Gupta S.C., International Human resource Management- text and cases, Macmillan Publication Ch.5 & 6				
Module 5	Convergence of cultures, culture change, determinants of culture, importance of cultural sensitivity and its effect on management approaches, Hofstede's cultural dimensions, bridging cultural gap, preference of cultural types of various countries, culture excellence approach, managing diversity, Industrial relations, collective bargaining, trade unions and employee	Gupta S.C., International Human resource Management- text and cases, Macmillan Publication Ch.11, 12, 13 & 16				

	relations across countries				
	1. International Human Resource Management, K. Aswathappa & Sadhna Dash, McGraw Hill Education; 2 edition, ISBN-13: 978-0071077941				
Other Reference	2. International Human Resource Management, Anne-Wil Harzing, Ashly Pinnington, SAGE Publications India Private Limited; Fourth edition, ISBN-13: 978-9386062895				
books and sources	3. International Human Resource Management, Peter J. Dowling, Marion Festing, Allen D. Engle, Cengage Learning India Private Limited, ISBN-13: 978-9386668585				
	4. International Human Resource Management, P.L. Rao, Excel Books, ISBN-13: 978-8174465962				

Semester	IV	Course Code	4P5	Type of Course	Elective		
Course Name	PROJECT WORK AND VIVA VOCE						
Credits	4	4 Number of hours: 40					
	Detailed (	Course Objectives					
CO1	In a specialization domain of his / her choice, student manager will be able to choose an appropriate topic for study and will be able to clearly formulate & state a research problem						
CO2	For a selected research topic, student manager will be able to comp	ile the relevant literature and	l frame hyp	potheses for research as applicable			
CO3	For a selected research topic, student manager will be able to plan a designs if any	a research design including t	he samplin	g, observational, statistical and op	perational		
CO4	For a selected research topic, student manager will be able to comp	ile relevant data, interpret &	analyze it	and test the hypotheses wherever	applicable		
CO5	Based on the analysis and interpretation of the data collected, student manager will be able to arrive at logical conclusions and propose suitable recommendations on the research problem						
CO6							
	Detailed Contents: Reference Book, Publisher, Edition, Page						

		No.
Module 1	Revision and Review of Business Research Course (1T3) with practical/ application orientation	Business Research Methods – William G. Zikmund, 7 <sup>th</sup> Edition, Cengage Learning, ISBN – 978-81-315-0029-3, Chapter 6&7
Module 2	Synopsis proposal formulation – Format, Tools and Techniques	http://intra.tesaf.unipd.it/pettenella/Corsi/ReaserchMethodology/ResearchSynopsisWriting.pdf

10 instructional hours may be engaged by a designated faculty members while 30 tutorial hours should be engaged by individual project supervisors/guides

# Guidelines for Project Work and Viva Voce

- 1. For Project work a batch of Maximum **TWENTY** students per guide /supervisor has to be allotted by the Institute. The Guide/Supervisor shall act as an internal examiner for project Examination.
- 2. The guide or the supervisor shall be appointed by the institute and should be teaching to MBA Programme with minimum qualifications as prescribed by AICTE for Assistant Professor. The guide / supervisor shall be responsible for conducting tutorials for allotted number of students under his/her guidance.
- 3.**ONE copy** of Project work (Printed and hardbound) shall be submitted to the College/Department at least one month before commencement of MBA Sem IV Examination for evaluation purpose. The college/Department shall retain the copy of Project Work for evaluation and the list of 'Project Work Titles' of all students shall be submitted to the University.

#### 4. Following documents must be attached with the project report -

- i. A certificate from the Supervisor to the effect that the candidate has satisfactorily completed the Project work for not less than one session and that the Project work is the result of the candidates own work and is of sufficiently high standard to warrant its presentation for examination
- ii. A certificate obtained through anti-plagiarism software stating that the original content of the project work report is more than 80% must be attached at the beginning of the project report.
- iii. A declaration by the candidate that the Project is the result of his/her own research work and the same has not been previously submitted to any examination of this University or any other University. The Project shall be liable to be rejected and /or cancelled if found otherwise.
- iv. A pre-approved and duly signed synopsis should be attached at the end of the project report.

Rubric for evaluation of project report and viva voce

### Rubric:ProjectSynopsis/ProposalEvaluation

	Excellent (16-20 Marks)	Good (11-15 Marks)	Average (6-10 Marks)	Poor (0-5 Marks)	Score
Synopsis: Identification of Problem Domain and Detailed analysis of Feasibility, Objectives and Methodology of Project Proposal	<ul> <li>Detailed and extensive explanation of the purpose and need of the project</li> <li>Detailed and extensive explanation of the specifications and the limitations of the existing systems</li> <li>All objectives of the proposed work are well defined; Steps to be followed to solve the defined problem are clearly specified</li> </ul>	<ul> <li>Good explanation of the purpose and need of the project</li> <li>Collects a great deal of information and good study of the existing systems;</li> <li>Good justification to the objectives;</li> <li>Methodology to be followed is specified but detailing is not done</li> </ul>	<ul> <li>Average explanation of the purpose and need of the project;</li> <li>Moderate study of the existing systems; collects some basic information</li> <li>Incomplete justification to the objectives proposed; Steps are mentioned but unclear; without justification to objectives</li> </ul>	<ul> <li>Moderate explanation of</li> <li>the purpose and need of the project</li> <li>Explanation of the specifications and the limitations of the existing systems not very satisfactory; limited information</li> <li>Only Some objectives of the proposed work are well defined; Steps to be followed to solve the defined problem are not specified properly</li> </ul>	
Quality of Literature Review	• Information is gathered from multiple, research-based sources.	• Information is gathered from multiple sources.	• Information is gathered from a limited number of sources.	• Information is gathered from a single source.	
Project Report and References	<ul> <li>Project report is</li> <li>according to the specified format</li> <li>References and citations are appropriate and well mentioned</li> </ul>	<ul> <li>Project report is according to the specified format</li> <li>References and citations are appropriate but not mentioned well</li> </ul>	<ul> <li>Project report is according to the specified format but some mistakes</li> <li>In-sufficient references and citations</li> </ul>	<ul> <li>Project report not prepared according to the specified format</li> <li>References and citations are not appropriate</li> </ul>	

Discussion and Conclusions	<ul> <li>Discussion and conclusions tie the problem statement, experiments, and results well to tell an overall story.</li> <li>Future work clearly outlined.</li> </ul>	Some discussion     and conclusions drawn,     but missing some points     in terms of linkage of     results to problem     statement	<ul> <li>Major components missing in the discussion.</li> <li>Little attempt to tie together experiments and problem statement/claims</li> </ul>	Little discussion or conclusions drawn.
Oral Presentation and viva voce	<ul> <li>Contents of presentations are appropriate and well delivered</li> <li>Contents of presentations are appropriate and well delivered</li> <li>Clear voice with good spoken language but less eye contact with audience</li> <li>Comprehensive Q&amp;A for all questions</li> </ul>	<ul> <li>Contents of presentations are appropriate but not well delivered</li> <li>Eye contact with only few people and unclear voice</li> <li>Comprehensive Q&amp;A for some questions</li> </ul>	<ul> <li>Contents of presentations are appropriate but not well delivered</li> <li>Eye contact with only few people and unclear voice</li> <li>Average Q&amp;A</li> </ul>	<ul> <li>Contents of presentations are not appropriate and not well delivered</li> <li>Poor eye contact with audience and unclear voice</li> <li>Poor Q&amp;A</li> </ul>

Semester	IV	Course Code	<b>4S6</b>	Type of Course	Elective
Course	EXIT SEMINAR AND OPEN DEFENCE				

Name					
Credits	4	Number of hours:	40		
Detailed Course Objectives					
CO1	The student will be able to <b>apply</b> knowledge of management theories and practices to solve business problems				
CO2	The student will <b>Foster</b> Analytical and Critical thinking abilities for data-based decision making				
CO3	The student will <b>acquire</b> Ability to develop Value Based Leadership ability				
CO4	The student will <b>develop</b> the Ability to understand, analyse and communicate global, economic, legal, and ethical areas of business				
CO5	The student will <b>acquire</b> the Ability to lead themselves and others in the achievement of organizational goals, contributing effectively to a team environment.				

## Guidelines and Format for Exit Seminar and Open Defence

Exit Seminar is a culmination and presentation of all the learning that has happened in last 4 semesters of MBA program. The idea is to check the key learnings of a student manager and to map them with the program outcomes so as to assess the attainment of program outcomes. The Viva-Voce should be targeted at assessment of following POs.

### **MBA Program Outcomes:**

- 1. Apply knowledge of management theories and practices to solve business problems
- 2. Foster Analytical and Critical thinking abilities for data-based decision making
- 3. Ability to develop Value Based Leadership ability
- 4. Ability to understand, analyse and communicate global, economic, legal, and ethical areas of business
- 5. Ability to lead themselves and others in the achievement of organizational goals, contributing effectively to a team environment.

This will also present the student portfolio evaluation i.e. a systematic and organized collection of a student's work that exhibits the direct evidence of a student's efforts, achievements and progress over a period of time including Theory Papers, SIP, Live Projects, MOOCs, etc.

#### Format for Presentation-

Presentation should include following-

- 1. Summary of Learnings from core courses across semesters
- 2. Summary of Learning from elective 1 courses

- 3. Summary of Learning from elective 2 courses
- 4. Summary of Learning from MOOCs
- 5. Summary of Learning from Summer Internship Project
- 6. Summary of Learning from Project Work
- 7. Exhibition of student portfolio i.e. a systematic and organized collection of a student's work that exhibits the direct evidence of a student's efforts, achievements and progress over a period of time including Theory Papers, SIP, Live Projects, MOOCs, etc.
- 8. Level of Attainment of PO1 with justification
- 9. Level of Attainment of PO2 with justification
- 10. Level of Attainment of PO3 with justification
- 11. Level of Attainment of PO4 with justification
- 12. Level of Attainment of PO5with justification
- 13. Concluding Remark

**Open Defence -** The external examiner should ask questions to check the attainment of 5 POs

#### **Evaluation of Exit Seminar:**

- The individual presentation should ideally last for 15-20 minutes followed by Open Defence Question-Answer session (10-15 minutes).
- The External Examiner (appointed by the University) should evaluate Maximum 20 (Maximum 10 at One Institute) Exit Seminars.

**Rubric for Evaluation-** the external examiners based on exit seminar, presentation and open defence performance shall evaluate the student as Excellent (9-10 marks), Good (5-8 marks) or Average (0-4 marks) and mention the score in the rubric

Name of Institute:				
Name of Student:				
Roll No.: Enrolment No.:				
Parameter [Excellent (9-10 marks), Good (5-8 marks) or Average (0-4 marks)]				
Learnings from core courses				

Learnings from elective 1 courses				
Learnings from elective 2 courses				
Learnings from SIP/ Project				
Assessment of Student Portfolio				
Attainment of PO1 (Apply knowledge of management theories and practices to solve business problems)				
Attainment of PO2 (Foster Analytical and Critical thinking abilities for data-based decision making)				
Attainment of PO3 (Ability to develop Value Based Leadership ability)				
Attainment of PO4 (Ability to understand, analyse and communicate global, economic, legal, and ethical areas of business)				
Attainment of PO5 (Ability to lead themselves and others in the achievement of organizational goals, contributing effectively to a team environment)				
Name of Examiner:	Signature of Examiner and Date:			
**********	******			